Consumer Cellular

IRIS TAB

User Manual



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Important Health and Safety Information

When using this product, the safety precautions below must be followed. Retain and follow all product safety and operating instructions. Observe all warnings in the product operating instructions. To reduce the risk of bodily injury, electric shock, fire, and damage to the equipment, closely observe all of the following precautions.

Safety Precautions for Proper Grounding Installation

Caution: This product is equipped with a USB Cable for connecting to a desktop or notebook computer. Be sure your computer is properly grounded before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment-grounding conductor and a grounding plug. The grounding plug must be plugged into an appropriate outlet that is properly installed and grounded by all local codes and ordinances.

Safety Precautions for Power Supply Unit

Use the correct battery charger. A product should be operated only from the type of power source indicated on the electrical rating label. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

Electrical Safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product. This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 55°C (131°F).

Note: Danger of explosion if the battery is incorrectly replaced. Replace only with specified batteries. To replace the battery, take the device to an authorized service center. Recycle or dispose of used batteries according to all applicable local regulations, or by the instructions in the reference guide.

Follow these other specific precautions:

- Keep the device dry and away from water or any liquid as it may cause a short circuit.
- The IRIS Tab should be connected only to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Keep metal objects away so they do not come in contact with the battery connectors as it may lead to short circuits during operation.
- Use of an incorrect charger may present a risk of fire, explosion, leakage or other hazard.

- Avoid dropping the IRIS Tab. If the IRIS Tab is dropped, especially on a hard surface causing damage, take it to a service center for inspection.
- If the battery leaks: Do not allow the leaking fluid to come in contact with your eyes. If contact occurs, DO NOT rub your eyes. Rinse with clean water immediately and seek medical advice. Do not allow the leaking fluid to come in contact with skin or clothing. If contact occurs, flush the affected area immediately with clean water and seek medical advice. Take other precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

Prevention of Hearing Loss

Caution: Permanent hearing loss may occur if IRIS Tabearphones or IRIS Tabheadphones are used at high-volume levels for prolonged periods.

Safety Precautions for Direct Sunlight

Store this product away from excessive moisture and extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature may exceed 131°F (55°C), such as on a car dashboard, windowsill, or behind glass that is exposed to direct sunlight or strong ultraviolet light for extended periods. This may damage the product, overheat the battery, or pose a risk to the vehicle.

Environmental Restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

Aircraft Safety

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's IRIS Tab function on board an airplane is prohibited in most countries. If flight personnel authorize use of electronic devices, switch your device to Airplane Mode (Please see page 29 of this User Guide for instructions) to turn off RF functions that may cause interference.

Road Safety

In many jurisdictions, vehicle operators are not permitted to use communication services with handheld devices while the vehicle is in motion, except in the case of an emergency. In some countries, using hands-free devices as an alternative is allowed.

Safety Precautions for RF Exposure

- Use of non-original, non-manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.
- Use only original, manufacturer-approved accessories when such accessories contain metal of any kind.
- Avoid using your IRIS Tab near strong electromagnetic sources, such as microwave ovens, sound speakers, TV, and radio.
- Avoid using your IRIS Tab near metal structures (for example, the steel frame of a building).

Explosive Atmospheres

When in an area with a potentially explosive atmosphere or where flammable materials exist, the device should be turned off, and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points such as service or gas stations and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked such as fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and including, but not limited to areas where the air contains chemicals or particles such as grain, dust, or metal powders.

Interference with Medical Equipment Functions

This product may cause medical equipment to malfunction. The use of this device is prohibited in most hospitals and medical clinics for which regulations and rules are commonly posted in such facilities. In these instances, turn your IRIS Tab OFF as healthcare facilities frequently use equipment that is adversely affected by RF energy. If you use any personal medical device(s), consult the manufacturer of your device(s) to determine if the device(s) is adequately shielded from external RF energy. Your healthcare provider may be able to assist you in obtaining this information.

Non-ionizing Radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure radiative performance and safety from interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and personal safety, it is recommended that no part of the human body should come too close to the antenna during equipment operation.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may damage the IRIS Tab, causing loss of performance and SAR levels exceeding the recommended limits, as well as causing non-compliance with local and national regulatory requirements.

To limit RF energy exposure and to ensure optimal IRIS Tab performance, operate the device only in its normal-use position. Contact with the antenna area may cause your device to operate at a higher power level than needed which can reduce antenna performance and battery life.

Battery Information and Precautions

To ensure product safety, please follow the precautions listed below:

Danger!

- Use the supplied charger and follow the specified conditions when charging the attery.
- Do not open the back cover and replace or fix the battery yourself.
- Do not put or store the IRIS Tab together with metal articles such as necklaces, hairpins, coins, or screws.
- Do not short-circuit the (+) and (-) terminals with metal conductors.
- Do not place the IRIS Tab in a device with the (+) and (-) in a reverse way.
- Do not penetrate the battery with a sharp article such as a needle.
- Do not disassemble the battery.
- Thoroughly read the user's manual before use. Inaccurate handling of the lithium-ion battery may result in heat, fire, explosion, or damage to the battery.

Warning!

- Do not put the IRIS Tab into a heating vessel, washing machine or high-pressure container.
- Stop using the IRIS Tab if abnormal heat, odor, discoloration, deformation, or abnormal condition is detected during use, charging, or storage.
- DO NOT use the IRIS Tab if battery leakage or a foul odor is detected.
- If battery liquid leaks onto your skin or clothes, wash well with clean water immediately.
- If battery liquid gets into your eyes, DO NOT rub your eyes. Wash them well with clean water immediately and then call a physician.

Caution!

- Store batteries out of reach of children so that they are not accidentally swallowed or handled.
- If a young child uses the IRIS Tab, the parent or guardian should instruct the child on the proper handling of the device.
- Be sure to read the user's manual thoroughly before using the IRIS Tab.
- Store the IRIS Tab in a low-humidity and low-temperature environment if it will not be used for an extended period.
- Keep the IRIS Tab far away from articles or materials that may hold static electricity while the IRIS Tab is being used, charged or stored.
- Wipe with a dry cloth before using the IRIS Tab if the IRIS Tab becomes dirty.

Safety Instructions for Wall Charger

Please read the following information carefully:

- DO NOT use the wall charger when the ambient temperature exceeds 113 °F (45°C).
- Input/output specifications of the wall charger are:
- **Input:** AC100-240V- 50/60HZ 0.35A
- **Output:** DC 5V-2A
- The wall charger is designed for indoor use only.
- Cleaning – Unplug the wall charger from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners to clean: use only a dry cloth.
- Water and moisture – Do not use this product in a moist or wet environment.
- Self-servicing – Attempting to service this product on your own or opening or removing device covers may result in exposure to dangerous voltage or other hazards.
- Unplug the wall charger during lightning storms or when unused for lengthy durations.
- This wall charger is not intended to be repaired by service personnel in case of failure or component defect.

Get Started

Here is all the information you'll need to set up your IRIS TabIRIS Tab for the first time.

IRIS Tab Layout and Functions

Note: Your IRIS TabIRIS Tab's screen and app layouts are subject to change. This user manual uses sample images only.

The following illustration outlines your IRIS TabIRIS Tab's primary external features and keys.



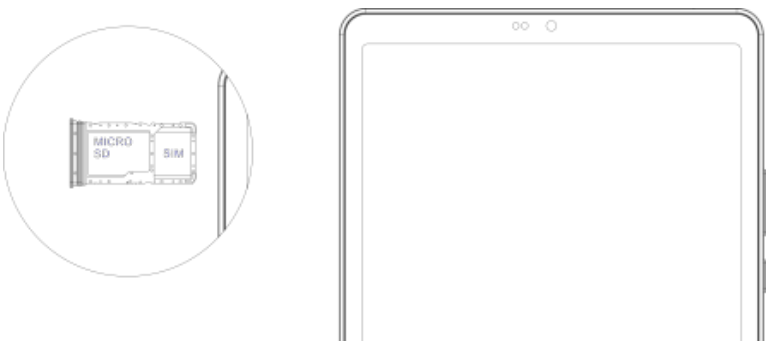
Components	Description
Speaker	Allows you to hear the caller and automated prompts.
Front camera	Allows you to take photos, record videos, or join video conferences while facing the screen.
Volume key	Allows you to adjust the media volume, ringtone volume or voice volume.
Power key	Allows you to turn the IRIS Tab, or the screen, on or off.
Rear camera	Allows you to take photos and videos.
Bottom speaker	Allows you to hear different ringtones, sounds or the caller's voice in speaker tablet mode.
USB Type-C	Allows you to connect the IRIS Tab charger or the USB type-Ccable.
Headset connector	Allows you to plug in either a 3.5mm stereo headset or an optional headset for convenient, hands-free conversations.
Microphone	Transmits your voice for records your voice or ambient sounds for voice recordings and videos.
Flash	Helps illuminate subjects in low-light environments when the camera is focusing and capturing a photo or video.
SIM and microSD™ tray	Follow the steps below to install the SIM and microSD cards.

CAUTION: Inserting an accessory into the incorrect port may damage the IRIS Tab.

Setup

Install the SIM/SD Card

Please follow the steps below to install the SIM card into your IRIS Tab. Use only nano-SIM cards with this device. Don't attempt to insert any other types of SIM cards to avoid damaging your device.

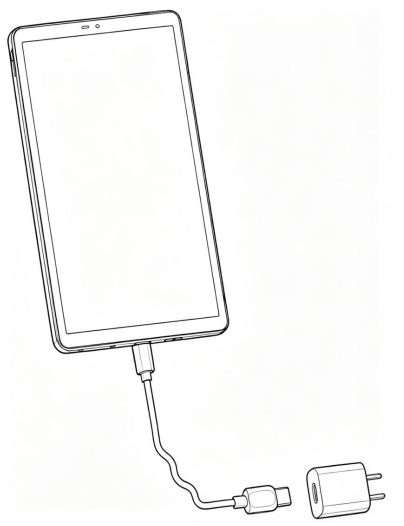


1. Insert the provided SIM pin to eject the SIM tray and slide the tray out gently.
2. Place or remove the nano-SIM card and the microSD™ card in the correct slot as shown above.

NOTE: A SIM pin is included in the box. MicroSD™ memory cards are sold separately.

Charge the Battery

1. Insert the USB-C cable into the IRIS Tab and the charger head.
2. Plug the charger into a power outlet.



Power Your IRIS Tab On

Press and hold the Power key on the middle-right edge of your IRIS Tab to turn it on.

NOTE: The first time you turn the IRIS Tab on; you'll see the startup screens. Follow the instructions on each screen to set up your IRIS Tab.

Power Your IRIS Tab Off

1. Press and hold the Power key and the Upper Volume key until the menu pops up.
2. Tap **Power off**.

Basic Operations

The following offers an overview of your IRIS Tab's basic operations.

Lock and Unlock Your Screen

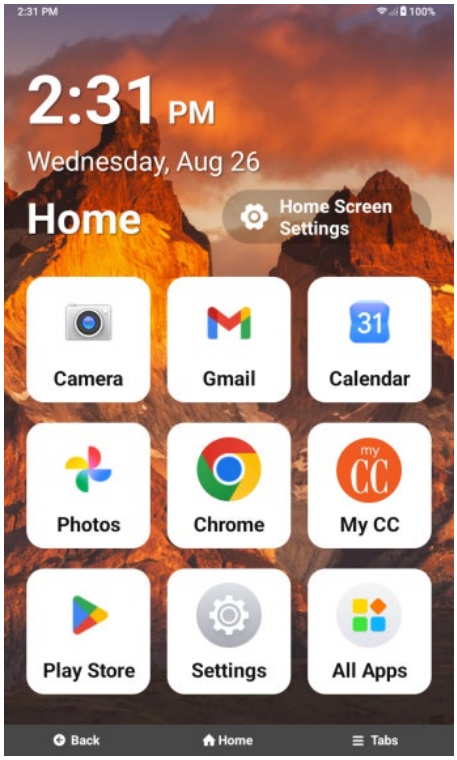
Your IRIS Tab allows you to quickly turn the screen off when not in use, turn the screen back on, and unlock your tablet.

Turn the Screen On and Unlock It

1. To turn the screen on, press the Power key.
2. Swipe your finger across the screen to unlock it.

NOTE: If you've set up a screen lock, you'll be prompted to draw the pattern or enter the password or PIN. See Screen Lock.

Home Screen



Home Screen Layout

Your Home Screen extends beyond the initial screen. Swipe the screen left to display additional screens.

Item	Description
Status bar	The status bar displays icons to notify you of your IRIS Tab's service status (on the right side) and notifications (on the left side).
Notification area	The notification area of the status bar (on the left) displays notifications for incoming messages, application updates, and more. Pull down the status bar to display the notification panel.
Status area	The status area of the status bar (on the right) displays IRIS Tab service status information such as signal strength, battery status, Wi-Fi , data connectivity, and ringer status.
Apps	Application icons are shortcuts to your favorite applications. You can add and remove these shortcuts as you wish.
Widget	Press and hold any blank space on the Home Screen, and select Widget to add your favorite widgets on the Home Screen.
Recent apps button	Tap to display a list of recently used applications.
Home button	Tap to display the Home Screen from any other screen.
Back button	Tap to return to the previous screen.

Status Bar

The Status Bar at the top of the Home Screen provides Notification alerts on the left side and Service Status information on the right side. To view the notification panel or access the Quick Settings panel, pull down the status bar from the top of the screen.

Main Notification Icons

Icon	Notification
	Downloading
	New Gmail
	New text or MMS message
	Wi-Fi available
	Alarm
	Warnings

Main Status Icons

Icon	Status
	Bluetooth® active
	Wi-Fi active
	Network (full signal)
	Network (roaming)
	4G LTE
	5G
	Hotspot on
	Airplane mode
	Sync active
	Alarm set
	Battery (charging)
	Battery (full charge)

NOTE: Additional notification icons may appear. All notifications may be accessed through the Notification Panel. Pull down the status bar from the top of the screen to display the notification panel.

Quick Settings Panel

You can access the Quick Settings panel by pulling down the status bar. From there, you can check notifications, use the Quick Settings menu, and more.

Open the Quick Settings Panel

Pull down the status bar. (Slide your finger down from the top of the screen).

Close the Quick Settings Panel

Tap **Home** or **Back** to close the Quick Settings panel.

Notifications Panel

Notifications remind you of the arrival of new messages, calendar events, and alarms. Swipe down from the top of your IRIS Tab screen to open the Notifications panel and view details. Swipe the Notifications panel down to hide. If the Notifications panel is hidden, swipe up from the Quick Settings panel to display it again.

Wallpaper

Change the Wallpaper

1. From the Home Screen, tap and hold an empty space to display the Home Screen menu, and then tap **Wallpaper & style**.
2. You can also access the wallpaper menu through settings. From the Home Screen, swipe up and tap **Settings** > **Wallpaper & style**.
3. Select from Photos or Wallpapers.
4. Select a wallpaper to preview.
5. Tap an option to select the wallpaper.
   - **Home Screen:** Set the background wallpaper for your Home Screen.
   - **Lock Screen:** Set the wallpaper for your IRIS Tab's lock screen.
   - **Home and Lock Screen:** Set a wallpaper for both your Home Screen and your lock screen.

Connectivity

The following topics address your IRIS Tab's connectivity options, including USB, Wi-Fi, Tethering/Mobile Hotspot, and Bluetooth.

USB

You can use the supplied USB cable to connect your IRIS Tab directly to your computer and transfer music, photos, and other content files.

1. Connect your IRIS Tab to your computer using the supplied USB/charging cable.
2. Pull down the status bar to display the notifications panel. Tap **Charging this device via USB**, you'll see either Use USB for **File Transfer, USB tethering, MIDI, PTP** or **No data transfer**.
3. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.
4. If available, select a drive (SD card or internal shared storage).
5. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.
6. When you're done, disconnect (eject) your IRIS Tab from your computer.

Wi-Fi

1. From the Home Screen, swipe up and tap **Settings** .
2. Tap Network & Internet > Internet.
3. Tap the Wi-Fi slider to turn Wi-Fi on.
4. To disable Wi-Fi, move the slider again.
5. Tap a Wi-Fi network to connect, enter the password (if it's not an open network), then tap **Connect**.

Tethering & Mobile Hotspot

Tethering

1. From the Home Screen, swipe up and tap **Settings** .
2. Tap Network & Internet > Hotspot & Tethering.
3. Configure hotspot and tethering with the on-screen options.
4. Tap the corresponding slider to turn on hotspot or tethering.

Connect to Hotspot

1. Enable Wi-Fi functionality on your target device (laptop, media device, etc.).
2. Scan for Wi-Fi networks on the target device and select your IRIS Tab hotspot from the list of available Wi-Fi networks.
3. After selecting the IRIS Tab hotspot, follow the onscreen instructions to enter the password. Tap on Wi-Fi Hotspot on your IRIS Tab to reveal the password onscreen instructions to enter the password (provided on the hotspot page).

Bluetooth

1. From the Home Screen, swipe up and tap **Settings** .
2. Tap Connected devices > Connection preferences > Bluetooth.
3. Tap the slider to turn Bluetooth on.

Pair Bluetooth Devices

1. Enable the Bluetooth function on the Bluetooth devices being paired beforehand.
2. From the Home Screen, swipe up, and tap **Settings** .
3. Tap Connected devices > Connection preferences > Bluetooth.
4. Tap Pair new device.
5. Tap a device from the “Available devices” list and follow the onscreen instructions to pair it with the device.

Forget a Paired Device

1. From the “Connected devices” menu, tap **Settings** , next to the paired device you wish to forget (unpair).
2. Tap Forget.

Send Information Using Bluetooth

You can use Bluetooth to transfer information between your IRIS Tab and another Bluetooth-enabled device such as a IRIS Tab or laptop computer.

1. Pair your IRIS Tab with another device by following the Pair Bluetooth Devices steps above.
2. Select the file you want to transfer, like a contact, for example.
3. From the Home Screen, swipe up, and tap Contacts.
4. Tap a contact to send.
5. Tap Share Contact.
6. Tap a paired device to receive the data.

Contacts& Messages

Contacts

Add a Contact

1. From the Home Screen, tap Contacts. .
2. Tap + to add a contact.
3. Use the keyboard to enter as much information as you want.
4. When you have finished adding information, tap save.

Edit a Contact

1. From the Contact screen, tap a contact to view its details.
2. Tap Edit .

Delete a Contact

3. From the Contact screen, tap a contact to view its details.
4. Tap Delete.

Share a Contact

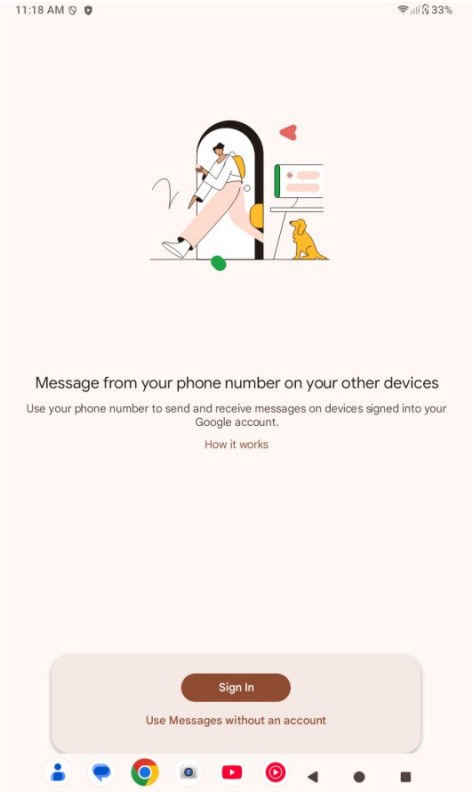
You can quickly share contacts using Bluetooth, Gmail, or messages.

1. From the Contact screen, tap a contact to view its details.
2. Tap a contact to display it, and then tap Share contacts.
3. In the Share contact via menu, select a method to send.

Messages

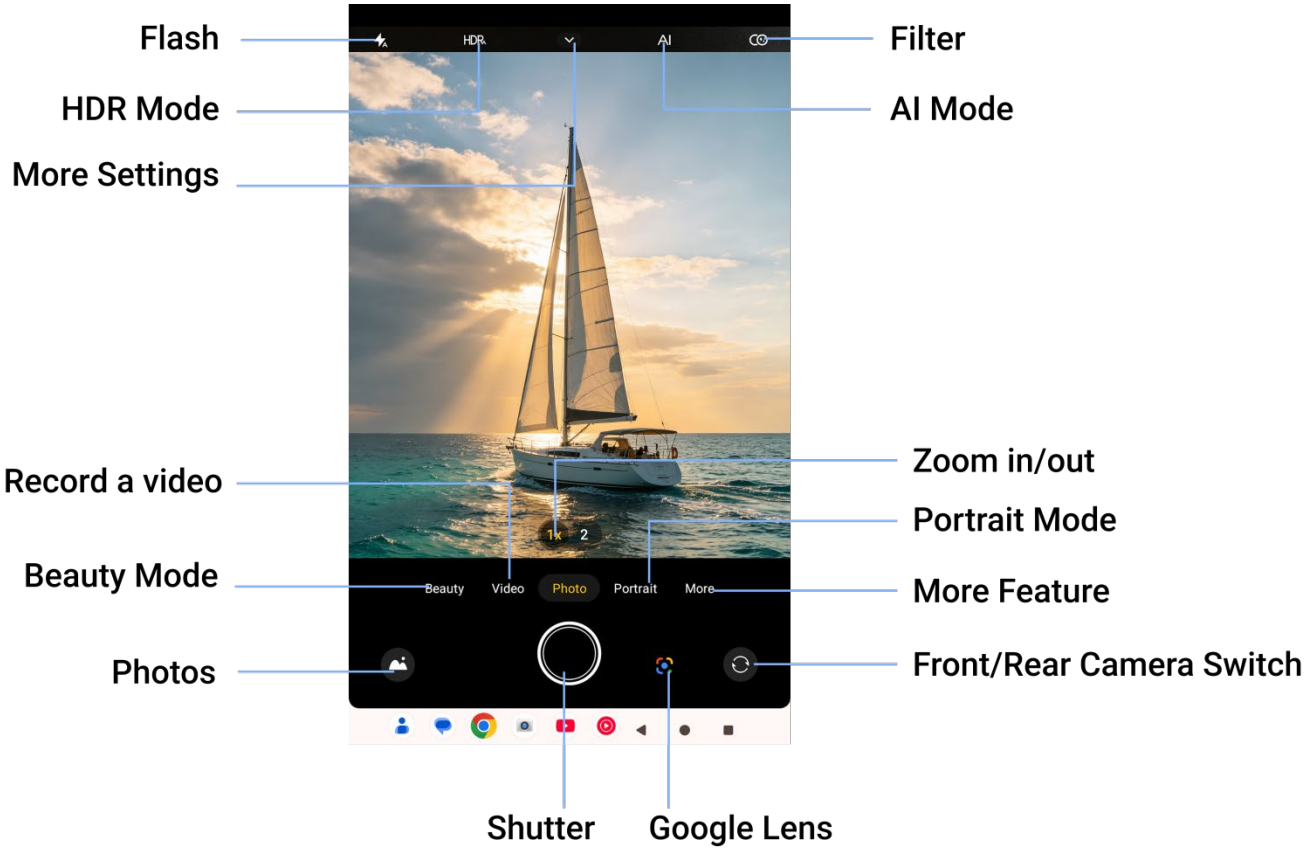
IRIS Tab supports message synchronization.

1. Setup your Google account on both a phone and the IRIS Tab.
2. Pair the IRIS Tab to the phone.
3. After pairing, the IRIS Tab receives and displays messages synced from your IRIS Tab



Apps and Entertainment

Camera



- **Flash:** Enable Flash, Auto Flash, or disable the Flash for the camera.
- **More Settings:** Choose additional camera settings, such as picture size and grid line.
- **Photos:** Enter the Photos and view photos.
- **Shutter:** Tap to take a photo.
- **Front/Rear Camera Switch:** Switch between the back camera lens and the front-facing camera lens (for self-portraits, video chatting, etc.).

Take a Photo

1. From the Home Screen, swipe up, and tap **Camera** .
2. Aim the camera at your subject.
3. Tap to take the photo.

Record a Video

1. From the Home Screen, swipe up, and tap **Camera** .
2. Swipe to video mode and tap .
3. Tap to stop recording.

Photos

Using the Photos application, you can view photos and watch videos that you have taken with your IRIS Tab's camera, downloaded, or copied onto your storage card or internal memory.

View Photos and Videos

1. From the Home Screen, tap **Photos** .
2. Tap Library.
3. Tap an image to view the photo or video.

Calendar

Use Calendar to create and manage events, meetings, and appointments.

Add an Event to the Calendar

1. From the Home Screen, swipe up, and tap **Calendar**
2. Tap **Add** .
3. Choose Task ,Event or Birthday
4. Enter the details and tap **Save**.

Edit an Event

1. From the **Calendar** screen, tap a date and an event to view the details.
2. Tap to edit the event and tap **Save** to save.

Delete an Event

1. From the **Calendar** screen, tap a date and an event to view the details.
2. Tap > **Delete** to delete the event.

Calendar Settings

1. From the **Calendar** screen, tap > **Settings** > **General**.
2. Tap an option to adjust Calendar settings.

Clock

Your IRIS Tab has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your IRIS Tab as a desk clock.

Set the Date and Time

Your IRIS Tab automatically receives the current date and time from the wireless network. You can manually set the date by overriding the default setting.

1. From the Home Screen, swipe up, and tap Clock.
2. Tap Menu > Settings > Change date & time.
3. Tap Automatic data and time.
4. Set the date and time as desired.

Set Alarms

Set multiple alarms using your IRIS Tab's Clock app.

1. From the Home Screen, swipe up, and tap **Clock.**
2. Tap the **Alarms** tab and then tap **Create alarm** .
3. Set the time and tap **OK**. Set the alarm options, including repeat pattern, alarm tone, and label.

World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. From the Clock app, tap **World Clock** 

.
2. Tap **Add City**  and select a city.
3. Repeat to add multiple cities.

Timer

The timer provides a countdown timer for up to 99 hours, 99 minutes, and 99 seconds.

1. From the Clock app, tap **Timer** 

.
2. Use the keypad to set the length of the timer.
3. Tap **Start**  to begin the timer.

Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. From the Clock app, tap **Stopwatch** .
2. Tap **Start**  to begin timing.
3. Tap **Stop**  to stop timing.

Bedtime

1. From the Clock app, tap Bedtime . Tap **Get Started** to start setting the bedtime.
2. Tap **Done** to finish setting.

Useful Settings

The following introduces your IRIS Tab’s basic settings menus.

Sound

The sound settings menu lets you control your IRIS Tab’s audio, from ringtones and alerts to tap tones and notifications.

Access Sound Settings

1. From the Home Screen, swipe up, and tap **Settings** .
2. Tap Sound.
3. Set your sound options.

Display

Use the IRIS Tab's display settings menu to adjust items such as brightness level, dark theme, and more.

Access Display Settings

1. From the Home Screen, swipe up, and tap **Settings** .
2. Tap Display.
3. Set your display options.

Accessibility

The accessibility settings menu lets you enable and manage accessibility-related applications.

Access Accessibility Settings

1. From the Home Screen, swipe up, and tap **Settings** .
2. Tap Accessibility.
3. Set available accessibility options.

Security & Privacy

The security settings menu lets you set encryption options and credential storage options, set your method for unlocking your IRIS Tab, and customize lock screen options.

Screen Lock

1. From the Home Screen, swipe up, and tap **Settings**.
2. Tap Security & Privacy > Device unlock > Set a Screen Lock.

Extend Lock

Extend Lock keeps your IRIS Tab unlocked while it's on you, at specific places that you trust, or near your connected devices.

1. From the Home Screen, swipe up and tap **Settings** > **Security & Privacy**.
2. Tap More Security & Privacy > Extend Unlock > On-Body Detection.
3. Tap the slider to enable/disable on-body detection.

Safety & Emergency

The safety & emergency settings menu lets you add and manage your emergency information, set emergency location service, and more.

Access Safety & Emergency Settings

1. From the Home Screen, swipe up, and tap **Settings**.
2. Tap Safety & Emergency.
3. Set your safety and emergency options.

Digital Well-Being & Parental Controls

The digital well-being & parental controls menu lets you set app timers and parental controls.

Access Digital Well-Being & Parental Controls Settings

1. From the Home Screen, swipe up, and tap **Settings**.
2. Tap Digital Well-Being & Parental Controls.
3. Set available digital well-being & parental control options.

Language

Your IRIS Tab's language and input settings menu lets you select a language for the IRIS Tab's menus and keyboards, select and configure keyboard settings, configure speech input settings, and set your IRIS Tab's options.

Access Language Settings

1. From the Home Screen, swipe up, and tap **Settings**.
2. Tap System > Language & region > System languages.
3. Set options.

Keyboard

The IRIS Tab's Keyboard menu allows you to select the on-screen keyboard you need to use for your IRIS Tab, select and configure keyboard settings, and set the IRIS Tab's mouse/trackpad options.

Access Keyboard Settings

1. From the Home Screen, swipe up, and tap **Settings** .
2. Tap System > Keyboard
3. Set options.

Date & Time

Use the Date & Time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

Access Date & Time Settings

1. From the Home Screen, swipe up, and tap **Settings** .
2. Tap System > Date & time.
3. Set available date and time options.

Update Your IRIS Tab

From time to time, software updates may become available for your IRIS Tab. You can download and apply updates through the **Settings** > **System** > **System updates** menu.

About IRIS Tab

The About IRIS Tab menu lets you access important IRIS Tab information, and view legal information.

Access About IRIS Tab Settings

1. From the Home Screen, swipe up, and tap **Settings** .
2. Tap About IRIS Tab .
3. Select or view available options.

Appendix

The following topics offer additional information for your IRIS Tab, including, troubleshooting, FCC information, warranty information, and customer service contact information.

Troubleshooting

Check the problems and solutions below for troubleshooting solutions for common IRIS Tab issues.

Problem: IRIS Tab freezes/operation is unstable.

Solution: Turn the IRIS Tab off, then on again. If you’ re unable to turn the IRIS Tab off, press and hold the Power/Lock key for a few seconds to force your device to restart. Data that was being edited is erased after your IRIS Tab is powered on again.

Problem: Cannot use IRIS Tab, mail, or Internet.

Solution 1: Check whether you are in an area where the cellular signal is weak or not available (“out of service”).

Solution 2: Power the IRIS Tab off, then on again.

Solution 3: Is the IRIS Tab in Airplane mode? To check that Airplane mode is canceled From the Home Screen, swipe up and tap Settings > Network & internet > Airplane mode.

Solution 4: Is data communication disabled? To check that data communication is enabled: From the Home Screen, swipe up and tap Settings > Network & internet > Mobile network > Choose the mobile carrier > Mobile data

Problem: Battery level goes down quickly.

Solution: Are you in an area where the cellular signal is weak? Have you been in an “out of service” area
for a long period? Using data in areas where the signal is weak or service is not available uses a lot of power and drains the battery quickly.

Problem: Cannot unlock screen.

Solution: Turn the IRIS Tab off and then on again. If you are unable to turn the IRIS Tab off, press
and hold the Power/Lock key for a few seconds to force your device to restart. Data that was being edited is erased after your IRIS Tab is powered off, then on again.

FCC Compliance

This device and its accessories comply with Part 15 of FCC Rules. Operation is subject to the following conditions:

1) This device and its accessories may not cause harmful interference.
2) This device and its accessories must accept any interference received, including interference that may cause undesired operation.

Part 15.21 Statement:

Changes or modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Part of Statement 15.105:

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If you experience interference with reception (e.g., television), determine if this equipment is causing the harmful interference by turning the equipment off and then back on to see if the interference is affected.

If necessary, try correcting the interference by one or more of the following measures:

(1) Reorient or relocate the receiving antenna.
(2) Increase the separation between the equipment and receiver.
(3) Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
(4) Consult the dealer or an experienced radio/TV technician for further assistance.

Consumer Information on SAR

This Model IRIS Tab Meets the Government's Requirements for Exposure to Radio Waves. Your wireless IRIS Tab is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. The FCC requires wireless IRIS Tabs to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg).

The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. The highest SAR value for this model IRIS Tab when worn on the body, as described in this user manual, is 0.77 W/kg. While there may be differences between SAR levels of various IRIS Tabs and at various positions, they all meet the government requirement for safe exposure. SAR information on this model IRIS Tab is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/fccid/ after searching on FCC ID: 2A28UPN500CC.

Contact Information

For questions about your warranty, wireless service or account, contact Consumer Cellular customer support at (888) 345-5510 or at www.consumercellular.com

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