

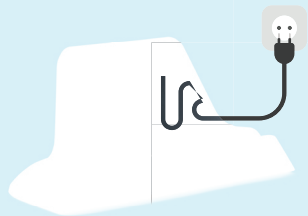
QUICK TIPS

A Step-By-Step User Guide



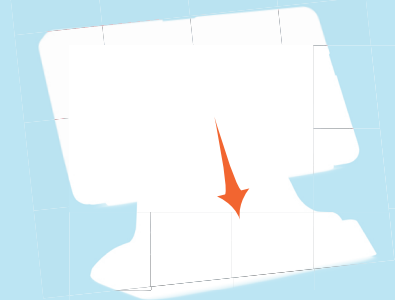
GETTING STARTED

STEP 1



Plug the enclosed charging cradle into a wall outlet. You will see a green light on the back, which means it has power.

STEP 2



Place your GrandPad in the charging cradle. The light on the front of the cradle will turn white when charging.

STEP 3



Your GrandPad will turn on automatically and be ready to use.

GET TO KNOW YOUR GRANDPAD

- A** Stylus
- B** Charging Cradle
- C** Home Screen
- D** Front Facing Camera
Video calls & photos of you
- E** Speakers
- F** Charge Indicator
Charging when lit
- G** Home Screen Buttons
Selects an App
- H** Arrow Buttons
Moves the page left or right
- I** Page Instructions
Tips for navigating the page



TOUCHSCREEN

Your finger can be used as a tool—touch a button to select it or touch the screen and swipe to move to the next page.

- J** Protective Case
- K** Charging Cradle
- L** Headphone Jack
- M** Rear Facing Camera
For taking photos in front of you
- N** Camera Flash
- O** Power Indicator
Green light when plugged in



USING THE INTERNET



- ✓ Tap this button to browse the Internet.
- ✓ When activated, the Internet browser gives you access to websites and social media.



Tap these buttons to select from saved “favorites,” or search for new websites.

INTERNET BUTTONS



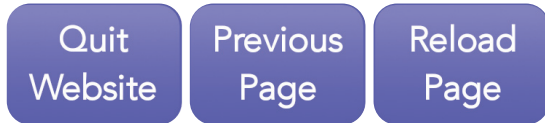
Tap **Search** to start a new Internet search.



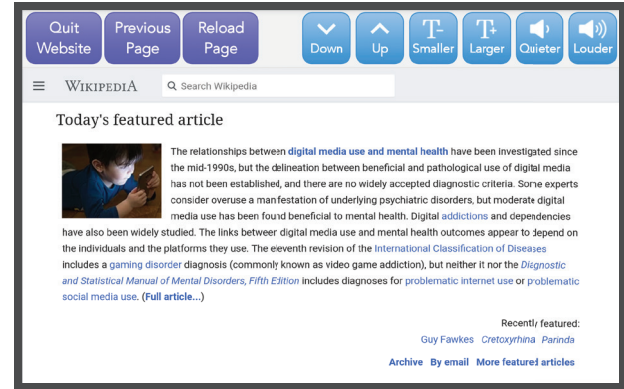
Tap the **Arrows** to scroll through the list of your saved favorite websites.

Quit Internet

Tap **Quit Internet** to exit the Internet and return to your Home screen.



Tap to **Quit** Website, view the **Previous** page or **Reload** the current page.



Tap to customize your browsing experience.

MAKING CALLS



- ✓ Tap this button to make voice or video calls.
- ✓ Your saved contacts (family members, friends and other important numbers) will be displayed for easy access.
- ✓ You can also dial any phone number using a keypad.



Tap here to open a keypad to **Dial a phone number.**



Tap the picture or “Call (name)” button to **contact** this person.



Tap here to start a **Video Call.**

CALL BUTTONS



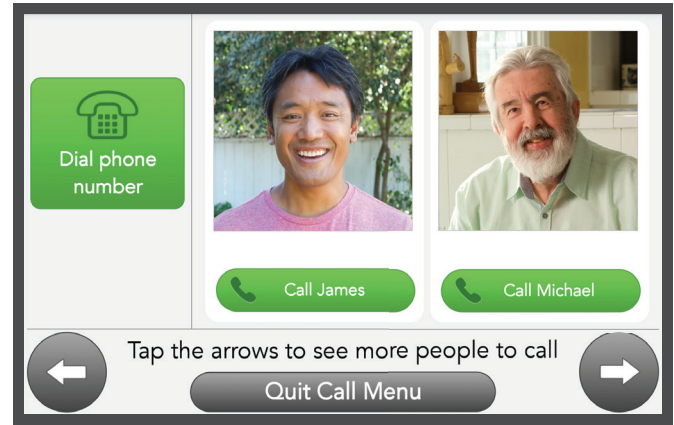
Tap **Arrows** to scroll through a list of contacts to find the person you wish to call.



After entering a phone number, tap **Call** to make a voice call or simply tap the person you want to call.



Tap **Cancel** to start over.



Quit Call Menu

Tap **Quit Call Menu** to exit and return to your Home screen.

TRANSPORTATION



- ✓ Ride service is an optional feature for GrandPad Users. See the note at the bottom of this page if you wish to set up this service.
 - ✓ Once set up, tap this button to schedule a ride anywhere you need to go.
 - ✓ On-demand rides are available through the CC Go service. You will be connected to an operator who will dispatch a driver using the ride-sharing service Lyft.
- ✓ For your convenience, you will need to create an account to use this service. To sign up, call us at **(888) 803-6550**.



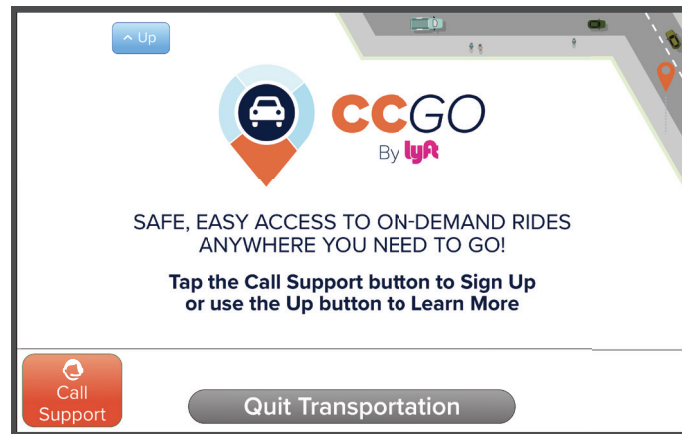
Tap **Call Support** to get assistance.



Tap **Up** on your screen to learn more about this service.

Quit Transportation

Tap **Quit Transportation** to exit the Transportation menu and return to your Home screen.



EMAIL & VIDEO MESSAGING



- ✓ Tap this button to create a new outgoing message.
- ✓ Your saved contacts (family members, friends and other important numbers) will be displayed for easy access.

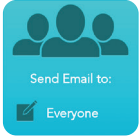


Tap **Compose New Email** to begin a new message to send.



Tap **Read message** to view a message.

EMAIL BUTTONS



Tap here to **select who** you want to send a message to.

Messages you've **received** can be viewed in the right panel.



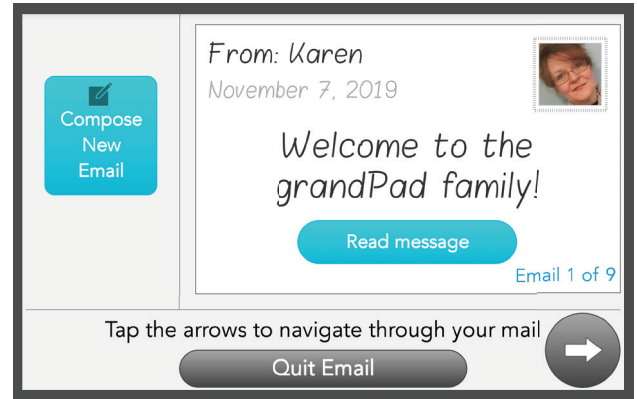
Tap **Arrow** to scroll through a list of the messages you've received.



Tap **Type Message** to write an email. Enter your message, then tap (SEND).



Tap **Speak Message** to begin recording a voice message.



Back to Email

Tap **Back to Email** to return to the inbox/message composing screen.

Quit Email

Tap **Quit Email** to exit and return to your Home screen.

TAKE & VIEW PHOTOS



- ✓ Tap this button to view photos that you've taken using GrandPad, or photos that have been shared with you by others.
- ✓ See the **CAMERA** card for information about taking pictures using your GrandPad.

Tap **All Photos** to view all of the photos stored on GrandPad.

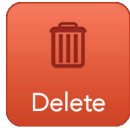
Tap **Favorite Photos** to view photos you've selected as personal favorites.



Start Slideshow

Tap **Start Slideshow** to start a continuous scroll of photos on your screen.

PHOTO BUTTONS



Tap **Delete** to remove the photo from your library.



Tap **Add to Favorites** to make a photo as one of your favorites for easy access later on.



Tap **Read Comments** to see comments others have made about a photo.



Tap **Leave Comment** to record your own comment about the photo.



USING GRANDPAD'S CAMERA



- ✓ Tap this button to take pictures or record videos using your GrandPad.
- ✓ Photos and videos you take will be saved to the **PHOTOS** library, and can even be shared with others.

Tap Take Photo to take a photo, or Record Video to record a video. Once you've done so, you will be able to view the picture or play the video, and decide if you'd like to keep it.

CAMERA BUTTONS

Switch to
Front Camera



Your GrandPad can take photos or videos from either side of the device. Tap **Switch to Front Camera** to change from the rear (main) camera to the front (“selfie”) camera.

Turn On
Flash

Tap **Turn On Flash** to turn on the flash and add extra light to a photo.

Delete Photo

Tap **Delete Photo (Video)** if you do not wish to keep the photo or video.

Save Photo

Tap **Save Photo (Video)** to keep the photo or video.



Quit Camera

Tap **Quit Camera** to exit the Camera and return to your Home screen.

WEATHER & ARTICLES FROM GRANDPAD



WEATHER



ARTICLES

- ✓ Tap these buttons to check the weather, or read articles and view other topics that may interest you.

CHECKING THE WEATHER



Tap the **Arrow** to move through a list of your family members to see their local weather.

Quit Weather

Tap **Quit Weather** to return to your home screen.



PLAYING MUSIC



- ✓ Tap this button to begin listening to music.
- ✓ This will be just like listening to the radio—simply tap a button for the type of “station” you want to listen to.



Tap **Music Collection** to view a selection of songs you’ve saved as your favorites.



Tap **Search Music** to find a specific song by either the song title, or the performer.



Tap **Big Band** or other blue buttons to listen to songs on those playlists.

MUSIC BUTTONS



Tap **Play/Pause** to start or stop the song from playing.



Tap the **Louder/Quieter** buttons to control the volume.



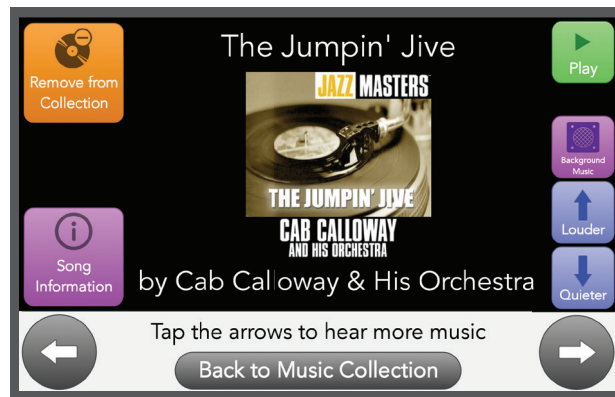
Tap **Add to Collection** if you wish to add a song to your list of favorites.



Tap **Remove from Collection** if you wish to remove a song from your collection.



Tap **Background Music** to let music continue playing on the GrandPad while you use other features.



Quit Genre

Tap **Quit Genre** to exit and return to the Music menu.

Quit Music

Tap **Quit Music** to exit Music and return to your Home screen.

PLAYING GAMES



- ✓ Tap this button to select and play one of the many games that are included on GrandPad for your enjoyment.
- ✓ For your convenience, many games include a short tutorial which provides tips on how to play.

Tap the button for any **game** you want to play.



GAME BUTTONS

Back to Games

If you wish to stop playing a game, tap **Back to Games** to return to the Games menu.

Quit Games

Tap **Quit Games** to exit Games and return to your Home screen.



LOOKUP



- ✓ Tap **Lookup** to find articles using an online encyclopedia, or find words using the dictionary.



Tap **Encyclopedia**. A keypad will open, and you can type in the word or subject you want to learn more about.



Tap **Dictionary**. A keypad will open, and you can type in the word you want to learn more about.



Tap **Quit Lookup** to exit the Dictionary or Encyclopedia and return to your Home screen.



Once you've typed in your subject or word, tap **Search** to find the information.

TOOLBOX



✓ Tap **Toolbox** to access handy extra features.



Tap **Magnifying Glass** to use your GrandPad's camera and screen as a magnifier.



Tap **Zoom In** to look at an item more closely.



Tap to use the **Flashlight**.



Tap **Turn On/Turn Off** to turn Flashlight on (or off) to view more detail.



Tap to use the **Calculator**.



Tap **Freeze Frame** to “hold” a picture of an item you're looking at so you can study it more closely.

NEED HELP?



- ✓ If you have questions about using any of your GrandPad's features, just tap here. We're happy to help!

HELP BUTTONS



Tap **Training Videos** to view step-by-step instructions on how to use many of GrandPad's features.



Tap **Call Support** to reach one of our friendly support specialists anytime.



Tap **Quit Help** to exit Help and return to your Home screen.

