Consumer Cellular Link II

USER GUIDE

Consumer Cellular®

Thank you for choosing Consumer Cellular!

We know you're excited to use your new Consumer Cellular Link II, and this user guide will help you get familiar with it, so you can start using it as soon as possible. Each section includes instructions and pictures to make it easy to start using your device. If you would like to learn more, turn to the back of this guide, where you'll find the **SUPPORT** section.

We're always happy to help you!

Need More Information?

Visit our website at **ConsumerCellular.com/Help**

Call us at **(800) 686-4460**

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GETTING STARTED

INSTALLING A microSDHC™ CARD

Power off your phone before installing or removing the microSDHC card.

1. Place your finger in the slot at the lower left of the back cover to lift and remove the cover.
2. If the battery is installed already, remove it.
3. Hold your microSDHC card with the metal contacts facing down and slide it into the microSDHC card slot.
4. Install the battery.
5. Press the cover gently back into place until you hear a click.
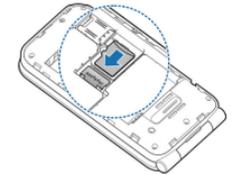
REMOVING THE microSDHC CARD AND THE nano-SIM CARD

1. With the phone powered off, open the back cover and remove the battery.
2. Press the soft blocks ➊ that keep the cards in place and slide the microSDHC card ➋ or the nano-SIM card ➌ out.
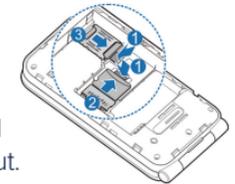
WARNING! Do not remove the cards with sharp objects. You may damage the card slots and make the phone unable to read the cards or you could hurt yourself. Press the soft block that keeps the cards in place and slide the nano-SIM card or the microSDHC card out.

CHARGING THE BATTERY

Your phone's battery should have enough power for the phone to turn on, find a signal, and make a few calls. You should fully charge the battery as soon as possible.

If the battery is low, there will be a pop-up message on the screen. As you charge your phone, the external screen will show the exact battery level.

WARNING! Use only approved chargers and USB cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging jack. Ensure that the adapter is oriented correctly. Do not use force.
2. Connect the charger to a standard AC power outlet. If the phone is on, you'll see a charging icon, such as 🔋 or 🔋 , appear in the status bar.
3. Disconnect the charger when the battery is fully charged.

NOTE: If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact customer service if you still cannot power on the phone after prolonged charging.

EXTENDING THE BATTERY LIFE

Active applications, screen brightness levels, *Bluetooth* usage, and GPS functionality can drain your battery. You can follow the helpful tips below to conserve your battery power:

- Reduce the screen backlight time.
- Lower the screen brightness.
- Turn *Bluetooth* off when not in use.
- Disable the GPS function when not in use. Most applications using this function will periodically query the GPS satellites for your current location; each query drains your battery.

POWERING YOUR PHONE ON/OFF

- Press and hold the **Power/End Key** to turn on your phone.
- To turn it off, press and hold the **Power/End Key**.

GETTING TO KNOW YOUR PHONE

Auxiliary Microphone

Earpiece

Internal Display

4-way Navigation Key

OK Key

Left Soft Key

Right Soft Key

Send Key

Power/End Key

Camera Key

Clear Key

Voicemail Key

Ringtone Key

Vibration Mode Key

Main Microphone

Contacts   Menu   Messages

Camera

External Display

Volume Up Key

Volume Down Key

3.5 mm Headset Jack

Speaker

Back Cover

Charging/
micro-USB Jack

KEY FUNCTIONS

Key	Function
Power/End Key	Press and hold to power on or power off. Press to end or reject a call. Press to go to the home screen.
Left Soft Key	Press to select the option at the bottom left corner of the display, which changes depending on the application/function in use.
Right Soft Key	Press to select the option at the bottom right corner of the display, which changes depending on the application/function in use.
4-way Navigation Key	Press up, down, left, or right to navigate to and highlight options on the display, or to move the cursor when entering text or numbers.
OK Key	Press to select the option at the bottom center of the display (which changes depending on the application/function in use) or the highlighted option in a list.
Send Key	Press to answer or place a call. Press to view call history from the home screen.

Key	Function
Ringtone Key	Press to silence or restore the incoming call ringtone.
Camera Key	Press to launch the Camera application from the home screen or the apps menu. When the Camera app is opened, press the key to take a picture or record a video.
Clear Key	Press to delete text or numbers before the cursor.
Voicemail Key	Press and hold in the home screen to check your voicemail.
Vibration Mode Key	Press and hold in the home screen to turn vibration mode on or off. While entering text, press and hold to change the input mode.
Volume Up/Down Key	Press to turn the volume up or down or to enable silent/vibration mode.

GETTING TO KNOW THE HOME SCREEN

The home screen is the starting point for your phone's applications, functions, and menus.

Status and Notification Bar

Wallpaper

Apps Menu

Contacts

Contacts   Menu   Messages

Messages
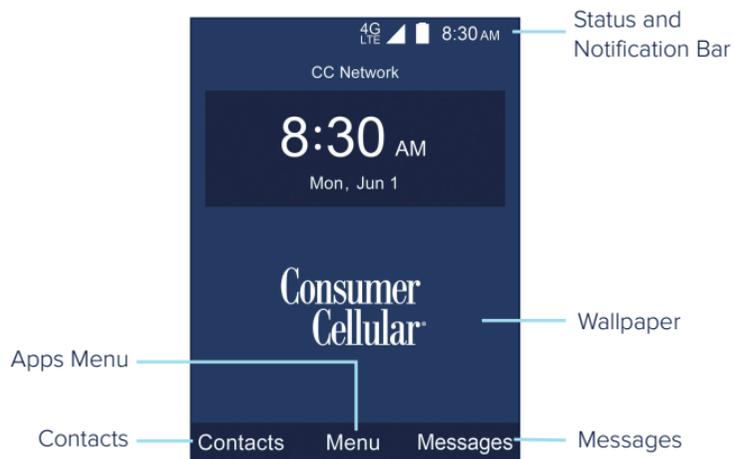
PERSONALIZING

CHANGING THE SYSTEM LANGUAGE

1. From the home screen, select **Menu** > **Settings** > **Phone settings** > **Languages & input**.
2. Press up or down on the **4-way Navigation Key** to select the language you need and press the **OK Key**.

SETTING THE DATE AND TIME

1. From the home screen, select **Menu** > **Settings** > **Phone settings** > **Date & time**.
2. Set the date, time, time zone, and time format.
   - To adjust the date and time automatically, select **Automatic date & time** > **On**.
   - To adjust the date and time manually, select **Automatic date & time** > **Off** and select **Set date** / **Set time** to change the date and time.
   - To adjust the time zone automatically, select **Automatic time zone** > **On**.
   - To adjust the time zone manually, select **Automatic time zone** > **Off** and select **Select time zone** to set the correct time zone.
   - To adjust the time format, select **Use 24-hour format** > **On/Off**.

CHANGING THE PHONE, NOTIFICATION, OR ALARM RINGTONE

You can customize the default ringtone for incoming calls, the default notification sound, and the default alarm sound.

1. From the home screen, select **Menu** > **Settings** > **Sound & notifications**.
2. Select **Phone ringtone**, **Default notification ringtone**, or **Default alarm ringtone**.
3. Select the ringtone you'd like to use, and press the **OK Key**.

   NOTE: If you have additional audio files saved in the internal storage or the microSDHC card, select **Add ringtone**, **Add notification**, or **Add alarm** at the bottom of the list and select one as the ringtone.

NOTE: See *Contacts – Editing Contacts – Editing Contact Details* for how to assign a special ringtone to an individual contact.

TURNING SYSTEM SOUNDS ON/OFF

1. From the home screen, select **Menu** > **Settings** > **Sound & notifications**.
2. Select **Key tone** or **Charging sounds** and then select **On** or **Off** to enable or disable each type of sound.

ADJUSTING VOLUMES

1. From the home screen, select **Menu** > **Settings** > **Sound & notifications** > **Volume**.
2. Highlight the **Media volume**, **Alarm volume**, **Ring volume**, or **Notification volume** slider.
3. Press left or right on the **4-way Navigation Key** to adjust the volume.

NOTE: You can adjust the media volume when a media application is in use by pressing the **Volume Up/Down Key**. If no media application is active, press the **Volume Up/Down Key** to adjust the ring volume (or the earpiece volume during a call).

SWITCHING TO VIBRATION OR SILENT MODE

You can set the phone to vibration or silent mode by using one of the following methods.

- Keep pressing the **Volume Down Key** when no media application is active to switch the phone to vibration mode. Press the key again in vibration mode to switch the phone to silent mode.
- From the home screen, select **Menu** > **Settings** > **Sound & notifications** > **Notification mode** and select **Mute** or **Vibrate** to switch to silent or vibration mode.
- From the home screen, press and hold the **Vibration Mode Key** to turn on or off vibration mode.

NOTES:

- Silent and vibration modes will not silence your alarms.
- To instantly turn off an incoming call ringtone, press the **Volume Up/Down Key**.

APPLYING NEW WALLPAPERS

You can set the home screen wallpaper for the internal screen.

1. From the home screen, select **Menu** > **Settings** > **Display** > **Wallpaper**.
2. Select **Gallery** or **Wallpapers**.
3. For Gallery images, use the **4-way Navigation Key** and the **OK Key** to select and open an image. For Wallpapers images, use the **4-way Navigation Key** to select and preview the image.

   NOTE: For an image from Gallery, you can select the area you want to use by panning (using the **4-way Navigation Key**) or zooming (using the **Left/ Right Soft Key**.)
4. Select **Save** or **Set**.

CHANGING THE SCREEN BRIGHTNESS

1. From the home screen, select **Menu** > **Settings** > **Display** > **Brightness level**.
2. Press up or down on the **4-way Navigation Key** to adjust the brightness.

PROTECTING YOUR PHONE WITH A SCREEN LOCK

You can protect your phone by creating a screen lock. When it is enabled, you need to enter a numeric PIN to unlock the phone.

1. From the home screen, select **Menu** > **Settings** > **Phone settings** > **Security** > **Screen lock**.
2. Select **None** to disable the screen lock, or **PIN** to set a numeric PIN that you must enter to unlock the phone.

CAUTION: Remember the PIN you set. Otherwise, you will have to contact customer service and reflash your phone software to use the phone, and all data on your phone will be erased.

KNOWING THE BASICS

PHONE STATUS ICONS

The status bar at the top of the home screen provides phone and service status icons on the right side. Below are some of the icons you may see.

Indicator	What it means
	No signal
	Signal strength
	No nano-SIM card installed
G	GPRS connected
E	EDGE connected
4G	UMTS or HSPA connected
4G LTE	4G LTE connected
	Silent mode
	Vibration mode

Indicator	What it means
	Battery low
	Battery full
/	Battery charging
	Wired headset connected
	Airplane mode
	Bluetooth on
	Speaker on
	Phone microphone off
	Alarm set

NOTIFICATION ICONS

The status bar at the top of the home screen provides notification icons on the left side. Below are some of the icons you may see.

Indicator	What it means
	New SMS/MMS
	Missed call
	Call in progress

Indicator	What it means
	Call on hold
	Song playing
	Upcoming event

EXTERNAL DISPLAY ICONS

Indicator	What it means
	New SMS/MMS
	Missed call
	Upcoming event
	Battery level
	No signal
	Signal strength

Indicator	What it means
G	GPRS connected
E	EDGE connected
4G	UMTS or HSPA connected
4G LTE	4G LTE connected
	Airplane mode
	Alarm set

ENTERING TEXT

Changing the Input Mode or Language

You can enter text using the following input modes: abc, Abc, ABC, T12 abc, T12 Abc, T12 ABC, and 123 (number input.)

When entering text, the current input mode is displayed on the right side of the status bar.

- To change the input mode, press and hold the **Vibration Mode Key** and select a text entry mode.
- To change the input language, press and hold the *** Key**.

Entering Letters (abc, Abc, and ABC Modes)

- Press a number key (**2 Key** through **9 Key**) multiple times until the correct letter is shown on the screen. Press once to enter the first letter on the keypad, twice quickly to enter the second, and so on.
- Press the **0 Key** to insert a space.
- Press the *** Key** to select a symbol.
- Press the **Clear Key** to delete the letter left of the cursor. Press and hold the key to delete all entered text left of the cursor.

NOTE: When using Abc mode, only the first letter will be capitalized. Then the entry mode will change to abc automatically.

Entering Numbers

In numeric (123) mode, you can enter numbers directly using the number keys.

Entering Symbols

1. Press the *** Key**.
2. Use the **4-way Navigation Key** to select a symbol.
3. Press the **OK Key**.

Using Predictive Text

Predictive text mode (T12 abc, T12 Abc, and T12 ABC) is based on a built-in dictionary and generates words from the combination of letters pressed.

Press once on each key that corresponds to the letters you want to enter. The letters appear on the display as they are entered. The list of candidate words changes as each key is pressed. Use the **4-way Navigation Key** to highlight a candidate word, and then press the **OK Key**.

OPENING AN APP

1. From the home screen, select **Menu**.

   NOTE: To return from another screen to the home screen, press the **Power/End Key**.
2. Use the **4-way Navigation Key** to highlight an app.
3. Press the **OK Key** to open it.

CONNECTING TO NETWORKS AND DEVICES

CONNECTING TO MOBILE NETWORKS

Selecting Preferred Network Type

1. From the home screen, select **Menu** > **Settings** > **Wireless & networks** > **Mobile network** > **Preferred network type**.
2. Press up or down on the **4-way Navigation Key** to highlight a network type and press the **OK Key**.

Selecting Preferred Network

1. From the home screen, select **Menu** > **Settings** > **Wireless & networks** > **Mobile network** > **Network operators** > **Search networks** and wait for the phone to search for available networks.
2. Press up or down on the **4-way Navigation Key** to highlight a network and press the **OK Key**. Or select **Select automatically** to use the default network.

CONNECTING TO *BLUETOOTH®* DEVICES

Bluetooth is a short-range wireless communication technology. Phones or other devices with *Bluetooth* capabilities can exchange information wirelessly within a distance of about 30 feet (10 meters). The *Bluetooth* devices must be paired before the communication is performed.

Turning *Bluetooth* On/Off

1. From the home screen, select **Menu** > **Settings** > **Wireless & networks** > **Bluetooth**.
2. Press the **Left Soft Key** to turn *Bluetooth* on or off.

When *Bluetooth* is on, the 🅱 icon appears in the status bar. Your phone will remain visible to nearby devices while the *Bluetooth* menu is open.

Changing the Device Name

1. From the home screen, select **Menu** > **Settings** > **Wireless & networks** > **Bluetooth**.
2. If *Bluetooth* is off, press the **Left Soft Key** to turn the switch on.
3. Select **Options** > **Rename this device**.
4. Edit the name and press the **OK Key**.

Pairing With Another *Bluetooth* Device

1. From the home screen, select **Menu** > **Settings** > **Wireless & networks** > **Bluetooth**.
2. If *Bluetooth* is off, press the **Left Soft Key** to turn the switch on.

   Your phone automatically scans for and displays the IDs of available *Bluetooth* devices nearby. Select **Options** > **Refresh** if you want to scan again.
3. Highlight the device you want to pair with and press the **OK Key**.
4. If necessary, confirm that the *Bluetooth* pairing code is the same between the two devices and press the **OK Key**. Alternatively, enter a *Bluetooth* pairing code and press the **OK Key**.

Pairing is successfully completed when the other device accepts the connection or the same pairing code is entered.

NOTE: The *Bluetooth* pairing code may be fixed for certain devices, such as headsets and hands-free car kits. You can try entering 0000 or 1234 (the most common pairing code), or refer to the manual for that device.

Forgetting a *Bluetooth* Device

You can make your phone forget its pairing connection with another *Bluetooth* device. To connect to the device again, you need to search for it and enter or confirm a pairing code again.

1. From the home screen, select **Menu** > **Settings** > **Wireless & networks** > **Bluetooth** and ensure that *Bluetooth* is turned on.
2. In the list of paired devices, select ✿ beside the *Bluetooth* device you want to forget.
3. Select **Forget**.

CONNECTING TO YOUR COMPUTER VIA USB

You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files in both directions. Your phone stores these files in internal storage or on a removable microSDHC card.

Connecting Your Phone to a Computer via USB

1. Connect your phone to the computer with a USB cable.
2. The **Connect to PC** options menu will automatically open. Choose one of the following options:

- **Charge only:** Charge your phone via USB.
- **Install driver:** Install the driver needed for some USB connection modes (such as MTP). You only need to install the driver on the same PC once.

  NOTE: You can also install the driver on the PC by running the executable file in the new CD-ROM drive.
- **Media device (MTP):** Transfer files on Windows® PC or Mac®.

  NOTE: For Windows XP, install the drivers and Windows Media® Player 11 (or later version) when you use MTP for the first time.
- **Camera (PTP):** Transfer photos or files if MTP is not supported by your computer.

NOTE: From the home screen, select **Menu** > **Settings** > **Phone settings** > **Connect to PC** to change the connection mode whenever you need.

Disconnecting Your Phone From the Computer

To disconnect the phone from the computer, simply unplug the USB cable when you're finished.

USING THE microSDHC CARD AS PORTABLE STORAGE

You can use your microSDHC card as portable storage for various files (such as photos and media).

To set the microSDHC card as the storage for your files:

1. From the home screen, select **Menu** > **Settings** > **Phone settings** > **Storage** > **Save location**.
2. Highlight **SD card** and press the **OK Key**.

To erase and format the microSDHC card:

1. From the home screen, select **Menu** > **Settings** > **Phone settings** > **Storage** > **Erase SD card**.

2. Press the **OK Key**.

CAUTION: The formatting procedure erases all the data on the microSDHC card, after which the files CANNOT be retrieved.

PHONE CALLS

You can place calls from Recent calls, the Contacts app, or other apps that display contact information.

PLACING AND ENDING CALLS

Placing a Call by Dialing

1. From the home screen, use the keypad to enter the phone number or contact name. Press the **Clear Key** to delete incorrect digits.

   NOTE: As you enter the number or the contact name, your phone searches for contacts that match. If you see the number/contact you want to dial, highlight it.

2. Press the **Send Key** to dial the number you entered or you highlighted.

NOTES:

- To make an international call, press and hold the *** Key** to enter the plus (+) symbol. Next, enter the country code followed by the city/area code and then the phone number.

- To call an extension, enter the phone number, select **Options** > **Add 2-sec pause** or **Add wait**, and then enter the extension number.

- For instructions on placing a call with RTT, see *Phone Calls – Using Real-Time Text (RTT) – Placing an RTT Call*.

Ending a Call

During a call, press the **Power/End Key**.

ANSWERING OR REJECTING CALLS

When you receive a phone call, you can answer or reject the call, or reject it with a text message.

Answering a Call

To answer an incoming call, press the **Send Key** or the **OK Key**.

NOTES:

- To silence the ringer before answering the call, press any key except the **Send Key**, the **OK Key**, the **Power/End Key** and the **Right Soft Key**.
- For instructions on answering a call with RTT, see *Phone Calls – Using Real-Time Text (RTT) – Answering an RTT Call*.
- You can also answer a call by opening the flip phone. See *Phone Calls – Adjusting Your Call Settings – Setting Phone Flip Actions*.

Rejecting a Call

To reject an incoming call, press the **Power/End Key** or the **Right Soft Key**.

You can also select **Message** to reject the call and select a preset text message or write one to send to the caller.

NOTES:

- To edit the preset text response, select **Menu** > **Settings** > **Call settings** > **Quick response**.
- You can also reject a call by closing the flip phone. See *Phone Calls – Adjusting Your Call Settings – Setting Phone Flip Actions*.

USING REAL-TIME TEXT (RTT)

Your phone supports Real-Time Text. If you or the person on the other end of the line has a hearing or speech impairment, you can use RTT on top of a voice call for a real-time text conversation.

NOTES:

- You can use RTT only when the phone is connected to the 4G LTE network.
- Text conversation will be on pause when the RTT call is on hold.
- During an RTT emergency call, you cannot manually switch to a voice-only call.
- Some RTT features and settings may not be supported under or across different networks.

Setting Up RTT Work Mode

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **RTT settings**.
2. Select **RTT operation mode** and choose one of the following to set when RTT options should be available.
   - **Visible during calls:** In this mode, calls will be placed and answered as voice-only calls by default unless you receive an incoming RTT call. You can still switch between RTT and voice-only during the calls. See *Phone Calls – Using Real-Time Text (RTT) – Switching Between RTT and Voice-only Call*.
   - **Always visible:** In this mode, you may set the default modes for outgoing calls and incoming calls.

3. When the RTT operation mode is set as **Always visible**, select **RTT on Outgoing Call** and **RTT on Incoming Call** to set the default modes for outgoing and incoming calls.

- **RTT on Outgoing Call:** Place all outgoing calls as RTT calls automatically or choose manually every time before placing the call.

- **RTT on Incoming Call:** Choose the function of the **OK Key** when there is an incoming voice-only call.

Placing an RTT Call

When the RTT operation mode is set as **Always visible**, you can place an RTT call directly.

1. From the home screen, enter the phone number as normal.
2. Press the **Send Key**.
3. If RTT on Outgoing Call is set as **Manual**, select **RTT Voice call**.

When the call is connected, the RTT message screen appears automatically.

Answering an RTT Call

- Regardless of your RTT operation mode settings, an incoming RTT call is answered as an RTT call, with the RTT message screen appearing automatically.

  NOTE: This feature may not work under or across different networks.

- If the RTT operation mode is set as **Always visible**, you can choose to answer incoming voice-only calls as RTT calls by pressing the **OK Key** or selecting **Options** > **RTT answer** (depending on the RTT on Incoming Call setting).

Switching Between RTT and Voice-only Call

- During a voice-only call, select **Options** > **Switch to RTT call** to start an RTT conversation. The voice conversation will not be affected.

- While exchanging RTT messages, select **Options** > **Switch to voice call** to return to normal voice-only call.

- The other party can also switch between a voice-only call and an RTT call.

NOTE: Switching from RTT to voice-only calls need network support.

WORKING WITH THE CALL HISTORY

The call history is a list of all the calls you've placed, received, or missed. It provides a convenient way to redial a number, return a call, or add a number to your Contacts.

To open the call history, press the **Send Key** from the home screen or select **Menu** > **Recent calls**.

Placing a Call From the Call History

1. Open the call history.
2. Highlight a listing and press the **Send Key**.

NOTE: Press left or right on the **4-way Navigation Key** to switch the type of calls: All Calls, Missed Calls, Incoming Calls, or Outgoing Calls.

Adding a Call History Number as a Contact

1. Open the call history.
2. Select a phone number to view call details.

3. Select **Options** > **Add to contacts** > **Create new contact**, enter the contact details, and select **Save**.

- or -

Select **Options** > **Add to contacts** > **Add to existing**, select a contact from the list, edit the details as needed, and select **Save**.

Retrieving RTT Call Transcript

1. Open the call history.
2. Select a listing with the RTT icon below the number.
3. In the call list, select a record with the RTT icon to check the call transcript.

NOTE: Select **Options** > **Delete this RTT Call Log** to delete the transcript.

Taking Other Actions on a Call History Entry

1. Open the call history.
2. Select a listing to view call details.
3. Select **Message** to send a message to the number, or select **Options** and choose from the following:
   - **Delete:** Delete the call history entry.
   - **Block/Unblock number:** Block or unblock calls and messages from the number. Calls from blocked numbers are automatically rejected.
   - **Edit number before call:** Edit the number in the dialer before placing the call.

CALLING YOUR CONTACTS

1. From the home screen, select **Contacts**.
2. Highlight a contact listing, and then press the **Send Key** to place the call. If the contact has more than one number, select the number you want to dial and press the **OK Key**.

   NOTE: To set a number as default, select the contact and the number. Then select **Options** > **Set default**.
3. If prompted, select **RTT Voice call** or **Voice call**.

CHECKING VOICEMAIL

If you have set the phone to divert calls to voicemail, callers can leave messages when they cannot reach you. Here's how to check the messages they left.

1. From the home screen, press and hold the **1 Key** on the keypad.
2. If prompted, use the keypad to enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

NOTE: See *Phone Calls – Adjusting Your Call Settings – Setting Up Voicemail* for how to set your voicemail service. For detailed information, please contact customer support.

USING OPTIONS DURING A CALL

You can use the following options during a call:

- Press the **OK Key** to turn the speakerphone on or off.
- Press the **Left Soft Key** during a voice-only call to mute or unmute the microphone.
- Press the **Right Soft Key** for **Options**, and then select an option:
  - **Mute:** Mute the microphone during an RTT call.
  - **Add call:** Make another call separately from the first call, which is put on hold.
  - **Hold:** Put the call on hold.
  - **Switch to RTT call:** Switch from a voice-only call to an RTT call.
  - **Switch to voice call:** Switch from an RTT call to a voice-only call.
  - **Contacts:** Open the Contacts app.
  - **Open App menu:** Open the apps list.
  - **Swap:** Put the current call on hold, and switch to the other call.
  - **Merge calls:** Merge separate calls into a single conference call.
  - **Show DTMF Keypad / Hide DTMF Keypad:** Use the keypad to interact with automated systems with DTMF tones or enter texts during RTT calls.
  - **End call:** End the current call.

WARNING! Because of higher volume levels, do not place the phone near your ear during speakerphone use.

NOTE: Some options may not be available without network support.

MANAGING MULTI-PARTY CALLS

When the call waiting and three-way call features are available, you can switch between two calls or set up a conference call.

NOTE: The call waiting and three-way call features need network support and may result in additional charges. Please contact customer support for more information.

Switching Between Current Calls

When you're on a call and another call comes in, your phone screen informs you and displays the caller ID.

To respond to an incoming call while you're on a call:

- Select **Hold current and answer** to answer the call. The first caller is placed on hold.
- Select **End current and answer** to end the first call and answer the second call.
- Press the **Power/End Key** or the **Right Soft Key** to reject the second call.
- Select **Options** > **Message reject** to reject the second call and select a preset text message or write one to send to the caller.
- If the RTT operation mode is set as **Always visible**, you can choose to answer incoming voice calls as RTT calls. See *Phone Calls – Using Real-Time Text (RTT) – Answering an RTT Call*.

To switch between two calls:

After you answer the second call and put the first call on hold, select **Options** > **Swap** to switch between the calls.

Setting Up a Conference Call

With this feature, you can talk to two people at the same time.

1. Place the first call.
2. Once you have established the connection, select **Options** > **Add call** and dial the second number. This puts the first caller on hold.
3. When you're connected to the second party, select **Options** > **Merge calls**.

If one of the people you called hangs up during the call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

To end the conference call, press the **Power/End Key**.

NOTE: RTT is not supported for conference calls. RTT calls are switched to voice-only calls when you merge calls.

ADJUSTING YOUR CALL SETTINGS

You can configure a number of call settings.

NOTE: Available options depend on the network. Some features need network support and may result in additional charges. Please contact Consumer Cellular for more information.

Setting Phone Flip Actions

You can answer or end/reject a call simply by opening or closing the phone flip.

1. From the home screen, select **Menu** > **Settings** > **Call settings**.
2. Select **Flip open to answer** or **Flip close to disconnect**.
3. Select **On** or **Off** to enable or disable the function.

Editing Quick Responses to Rejected Callers

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Quick response**.
2. Select a message to edit and press the **OK Key** to save.

Setting Speed Dials

You can press and hold the **1 ~ 9 Keys** from the home screen to call the corresponding speed dial number.

The **1 Key** is reserved to speed dial your voicemail.

To assign a speed dial key:

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Speed dial**.
2. Select a speed dial entry.
3. Select a number from the contact list.

Forwarding Incoming Calls

The call forwarding feature allows you to forward your incoming calls to another phone number.

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Calls** > **Call forwarding**.
2. Select an available option to enable or disable it.

Barring Calls

The call barring feature allows you to restrict certain outgoing and incoming calls.

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Calls** > **Call barring**.
2. Select an avaiable option to enable or disable it.

Using Fixed Dialing Numbers

Fixed Dialing Numbers (FDN) allows you to restrict outgoing calls to a limited set of phone numbers.

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Calls** > **Fixed dialing numbers**.
2. Set the following options:
   • **Enable FDN:** Input the PIN2 code to enable the FDN feature.
   • **Change PIN2:** Change the PIN2 code for FDN access.
   • **FDN list:** Manage the FDN list.

NOTE: The PIN2 code is provided by your carrier. Entering an incorrect PIN2 code more times than allowed can get your nano-SIM card locked. Contact Consumer Cellular for assistance.

Setting Call Waiting

This option allows you to get notified of incoming calls during a call.

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Calls**.
2. Select **Call waiting** to enable or disable this feature.

Setting Caller ID

Choose whether your number is displayed when someone receives your outgoing call.

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Calls**.
2. Select **Caller ID** and select an option.

Managing Blocked Numbers

You can use the Blocked numbers feature to block calls and messages from any contact or number. To manage the blocked numbers, from the home screen, select **Menu** > **Settings** > **Call settings** > **Blocked numbers**.

• To add a number you want to block, select **Choose a contact** to choose a number from Contacts or select **Input a number** to enter the number directly and press the **OK Key**.

• To unblock a number, select it below **Blocked numbers** and press the **OK Key**.

Setting Up Voicemail

1. From the home screen, select **Menu** > **Settings** > **Call settings** > **Voicemail**.
2. Select from the following voicemail settings:
   • **Voicemail number:** View or edit the voicemail number.
   • **Voicemail alert:** Select the notification sound for new voicemails.
   • **Vibrate:** Enable or disable vibration for notification.

Setting Real-Time Text (RTT) Options

From the home screen, select **Menu** > **Settings** > **Call settings** > **RTT settings**. For details, see *Phone Calls – Using Real-Time Text (RTT) – Setting Up RTT Work Mode*.

Setting Hearing Aids

Your phone supports Hearing Aid Compatibility (HAC) function. When you turn on the hearing aid compatibility and use a hearing aid with a telecoil to answer the phone, it will help you hear more clearly during the phone call.

1. From the home screen, select **Menu** > **Settings** > **Call settings**.

2. Select **Hearing aids** to enable or disable hearing aid compatibility.

CAUTION: Do not turn on the Hearing aids option unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.

CONTACTS

To see your contacts, press the **Left Soft Key** from the home screen or select **Menu** > **Contacts**.

ADDING A NEW CONTACT

1. From the home screen, select **Contacts**.

2. Select **Options** > **New contact**.

3. Select the contact icon at the top to add the contact image. You can take a photo or choose from the Gallery.

4. Enter the contact name, phone numbers, email addresses, and other information. Use the **4-way Navigation Key** to switch between each field.

   NOTE: To set a special ringtone for calls from the contact, select the **Ringtone** field. Scroll through the list of available ringtones, highlight the one you want to use, and press the **OK Key**.

5. To enter more information, select **Add another field** at the bottom and then select the information you need.

6. Select **Save** to save the contact.

SETTING UP YOUR OWN PROFILE

You can create your own name card in your phone.

1. From the home screen, select **Contacts**.

2. Select **Options** > **Settings** > **My info**.

3. Add the contact image, name, phone number, email, and other information you want the same way as adding a new contact.

4. Select **Save**.

IMPORTING, EXPORTING, AND SHARING CONTACTS

You can import/export contacts from/to your nano-SIM card, the phone storage, or an installed microSDHC card. This is especially useful when you need to transfer contacts between different devices. You can also quickly share contacts using Messages or *Bluetooth*.

Importing Contacts From the nano-SIM Card

1. From the home screen, select **Contacts**.

2. Select **Options** > **Import/Export** > **Import from (U)SIM**.

3. Select **Options** > **Select all**, or highlight each contact you need and press the **OK Key** to select it.

   NOTE: To deselect a contact, highlight it and press the **OK Key** again.

4. Select **Options** > **Import**.

Importing Contacts From the Phone Storage or microSDHC Card

1. From the home screen, select **Contacts**.

2. Select **Options** > **Import/Export** > **Import from storage**.

3. If prompted, choose to import one, multiple, or all vCard files.

4. If prompted, select the vCard file(s) to import and press the **OK Key**.

Exporting Contacts to the nano-SIM Card

1. From the home screen, select **Contacts**.

2. Select **Options** > **Import/Export** > **Export to (U)SIM**.

3. Select **Options** > **Select all**, or highlight each contact you need and press the **OK Key** to select it.

   NOTE: To deselect a contact, highlight it and press the **OK Key** again.

4. Select **Options** > **Done**.

NOTE: If the nano-SIM card is full, you cannot export contacts to the card.

Exporting Contacts to the Phone Storage or microSDHC Card

1. From the home screen, select **Contacts**.

2. Select **Options** > **Import/Export** > **Export to storage**.

3. The phone will prompt you with the name of the vCard file and the directory in which the file will be saved. Press the **OK Key** to create the file.

Sharing Contacts

1. From the home screen, select **Contacts**.

2. Select **Options** > **Multi-Select**.

3. Select **Options** > **Select all**, or highlight each contact you need and press the **OK Key** to select it.

   NOTE: To deselect a contact, highlight it and press the **OK Key** again.

4. Select **Options** > **Share**.

5. Select how to share the contacts: **Messages** or **Bluetooth**.

6. The phone will export the selected contacts into a vCard file. Follow the prompts to send the vCard file.

WORKING WITH GROUPS

Viewing Your Contact Groups

1. From the home screen, select **Contacts** > **Groups**.

2. Scroll through the list to view the preset groups and groups you have created.

3. Select a group to view its members.

NOTE: To send a message to a group's members, select the group and then select **Options** > **Send message**.

Setting Up a New Group

1. From the home screen, select **Contacts** > **Groups**.

2. Press the **Left Soft Key**.

3. Enter a name in the Group name field and select **Save**.

4. Select **Add** and then select the contacts you want to add to the group.

5. Select **Options** > **Add**.

Deleting a Group

1. From the home screen, select **Contacts** > **Groups**.

2. Select the group you want to delete.

3. Select **Options** > **Delete Group**.

4. Press the **OK Key** to disband the group. The contacts in the group will not be deleted.

Editing a Group

1. From the home screen, select **Contacts** > **Groups**.

2. Select the group you want to edit.

3. You can rename the group, add new members, or remove members.

   - To rename the group, select **Options** > **Rename group**. Edit the group name and select **Save**.

   - To add new members, select **Add** and then select the contacts you want to add to the group. Then select **Options** > **Add**.

   - To remove members from the group, select **Options** > **Remove contacts**. Select the contacts you want to remove and select **Options** > **Remove**.

SEARCHING FOR A CONTACT

1. From the home screen, select **Contacts**.

2. Input the contact name or phone number you want to search for. Matching contacts will be listed.

EDITING CONTACTS

Editing Contact Details

1. From the home screen, select **Contacts**.

2. Select the contact you want to edit.

3. Select **Edit**.

4. Edit the contact name, phone number, email, or any other information you would like to change.

   NOTE: Select the contact icon at the top to remove the contact image or add a new image. Select the **Ringtone** field to set a special ringtone for calls from the contact.

5. Select **Save**.

Joining Duplicate Contacts

If your phone has duplicate entries for the same contact. You can merge all the separate information of a contact into one entry in the Contacts list.

1. From the home screen, select **Contacts**.
2. Select the contact you want to join with a duplicate.
3. Select **Edit** > **Options** > **Link**.
4. Highlight the duplicate contact and press the **OK Key**.
5. Select **Save**.

Separating Contact Information

If contact information from different sources was joined in error, you can separate the information back into individual contacts on your phone.

1. From the home screen, select **Contacts**.
2. Select the contact you have merged.
3. Select **Edit** > **Options** > **Unlink** > **OK**.

Deleting Contacts

1. From the home screen, select **Contacts**.
2. Select **Options** > **Multi-Select**.
3. Select the contact(s) you want to remove.
4. Select **Options** > **Delete** > **OK**.

MESSAGES

You can use Messages to exchange text messages (SMS) and multimedia messages (MMS).

OPENING THE MESSAGES SCREEN

From the home screen, press the **Right Soft Key** or select **Menu** > **Messages**.

The Messages screen opens, where you can create a new message or open an ongoing message thread.

- Select **Options** > **New message** to write a new text or multimedia message.
- Select an existing message thread to open the conversation.

SENDING A MESSAGE

1. On the Messages screen, select **Options** > **New message**.
2. In the To field, add recipients:
   - With the keypad, enter the recipient's number or the contact name. If the phone suggests matching contacts, select one to add it.
   - Press the **OK Key** to select recipients from your Contacts.

   NOTE: To remove a recipient, press the **Clear Key**.
3. Move down to the Text field and enter the content of your message. If necessary, select **Options** > **Insert quick reply** to save time.
4. To send a multimedia message, select **Options** > **Add attachments** to add audio, video, picture, or vCard contact files to the message.

NOTE: If you want to send contact information as an SMS, select **Options** > **Add attachments** > **Contacts as text**.

5. Press the **OK Key** to send the message.

NOTES:

- You can also include email addresses as recipients for multimedia messages.
- Do not add any attachment if you want to send a text message. Otherwise you may be charged for a multimedia message.

REPLYING TO A MESSAGE

Messages you receive are appended to existing threads of the same number. If the new message comes from a new number, a new thread is created.

1. On the Messages screen, select the thread that has the message you want to reply to.
2. Enter your reply in the Text field. To reply with an MMS, you can select **Options** > **Add attachments** to add a file.
3. Press the **OK Key** to send the message.

FORWARDING A MESSAGE

1. On the Messages screen, select the thread that has the message you want to forward.
2. Press up or down on the **4-way Navigation Key** to highlight the message.
3. Press the **OK Key** and select **Forward**.

4. Enter a recipient. Edit the content if necessary.

5. Press the **OK Key** to send the message.

DELETING MESSAGES OR THREADS

1. On the Messages screen or after you open a thread, select **Options** > **Multi-Select**.

2. Select the threads or messages you want to delete.

3. Select **Options** > **Delete** > **OK**.

CALENDAR

To open Calendar, from the home screen, select **Menu** > **Calendar**.

VIEWING YOUR CALENDAR AND EVENTS

Changing Calendar Views

You can view your calendar in monthly, weekly, daily, or agenda view. To change the view, select **Options** > **Monthly view / Weekly view / Daily view / Agenda view**.

- In Monthly view, use the **4-way Navigation Key** to select a day and the **OK Key** to switch to Daily view of the selected day.
- In Weekly or Agenda view, scroll left and right to see past and future weeks or days.
- In Daily view, scroll up and down to see all time blocks of the day; scroll left and right to switch to past and future days.
- In any view, select **Options** > **Current date** to quickly switch to today.
- To quickly switch to a specific date, select **Options** > **Go to date**, select the date you want, and press the **OK Key**.

Viewing Event Details

Use the **4-way Navigation Key** to select a date and an event. Then press the **OK Key** to view event details.

CREATING AN EVENT

1. In any Calendar view, select **Add**.

   NOTE: In Weekly and Daily views, you can also select a time block to add an event.

2. Enter the event details, including event name, location, time, repetition, and reminders, time zone, and descriptive note.

3. Press the **OK Key** to save the event.

EDITING, DELETING, OR SHARING AN EVENT

1. Find and select the event you want to edit, delete, or share (see *Calendar – Viewing Your Calendar and Events – Viewing Event Details*).

2. From the event details screen, select an option:
   - To edit the event, select **Edit**. Press the **OK Key** to save your changes.
   - To delete the event, select **Options** > **Delete** > **OK**.
   - To share the event as an .ics file via *Bluetooth*, select **Options** > **Share** and choose a *Bluetooth* device.

CHANGING CALENDAR SETTINGS

To change Calendar settings, open any Calendar view (Weekly, Daily, Monthly, or Agenda) and select **Options** > **Settings**. You can choose to show the week number, set the first day of every week, set the home time zone, or set the default reminder settings.

CAMERA

You can take photos and record videos with the Camera app. Photos and videos are stored to the phone's microSDHC card or to the phone's internal storage. You can copy them to your computer or access them in the Gallery app.

CAPTURING A PHOTO

1. From the home screen, press the **Camera Key** or select **Menu** > **Camera**.

2. Aim the camera at the subject. Press up or down on the **4-way Navigation Key** to zoom in or out. To make more adjustments, select **Options** and choose an option:
   - **Filter:** Choose a filter effect for the photo.
   - **Storage:** Open the Storage menu in Phone settings (see *Settings – Phone Settings – Storage*) to change the save location of new photos and videos.
   - **ISO:** Set the light sensitivity.
   - **Brightness:** Set the brightness for the photo.
   - **WB:** Select a lighting option to adjust the white balance.
   - **Picture size:** Set the image size for your photo.
   - **Shutter tone:** Turn the shutter sound on or off.
   - **Photo auto review:** Turn auto review on or off. When this feature is on, the phone automatically displays each photo after it is taken.

3. Press the **OK Key** or the **Camera Key** to take a picture. If Photo auto review is on, press the **OK Key** again to save the photo.

Press up or down on the **4-way Navigation Key** to zoom in or out

Press the **Left Soft Key** to view your photos and videos

Press the **OK Key** to capture photos

Press the **Right Soft Key** to adjust camera settings

Press right on the **4-way Navigation Key** to switch to the video recorder
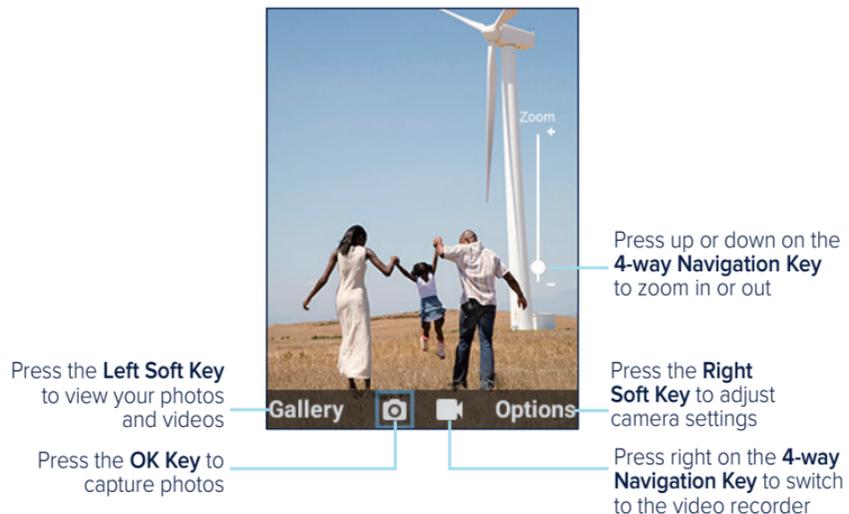
RECORDING A VIDEO

1. From the home screen, press the **Camera Key** or select **Menu** > **Camera**.
2. Press right on the **4-way Navigation Key** to switch to the video recorder.
3. Aim the camera at the subject and make any necessary adjustments. You can press up or down on the **4-way Navigation Key** to zoom in or out before and during recording or select **Options** to set the storage settings or change the video quality.
4. Press the **OK Key** or the **Camera Key** to start recording. You can press the **Left Soft Key** to pause and resume recording or press the **Right Soft Key** to capture a frame as a photo.
5. Press the **OK Key** or the **Camera Key** again to stop recording.

GALLERY

OPENING THE GALLERY

From the home screen, select **Menu** > **Gallery** to view all pictures and videos on your phone. Scroll up and down to see them all.

SHARING/DELETING PICTURES OR VIDEOS

1. Select **Options** > **Multi-select**.
2. Highlight each item you want to share, and press the **OK Key** to select it.
3. Share or delete the selected pictures and videos.
   - To share via *Bluetooth* or MMS, select **Options** > **Share** and select an option.
   - To delete, select **Options** > **Delete** > **OK**.

PLAYING VIDEOS

1. Select a video thumbnail.
2. Press the **OK Key** to play the video.
3. During the playback, you can press the **OK Key** to pause or resume, press up/down on the **4-way Navigation Key** to adjust brightness, or hold left/right on the **4-way Navigation Key** to rewind or fast-forward.

WORKING WITH PICTURES

Highlight a picture and press the **OK Key** to view it.

Press the **Left Soft Key** to view the picture in full screen

Press the **Right Soft Key** to view options for the current picture: zoom, delete, edit, rename, view details, set as wallpaper or contact photo, or view the Gallery contents as a slideshow

Press the **OK Key** to share the picture via *Bluetooth* or MMS
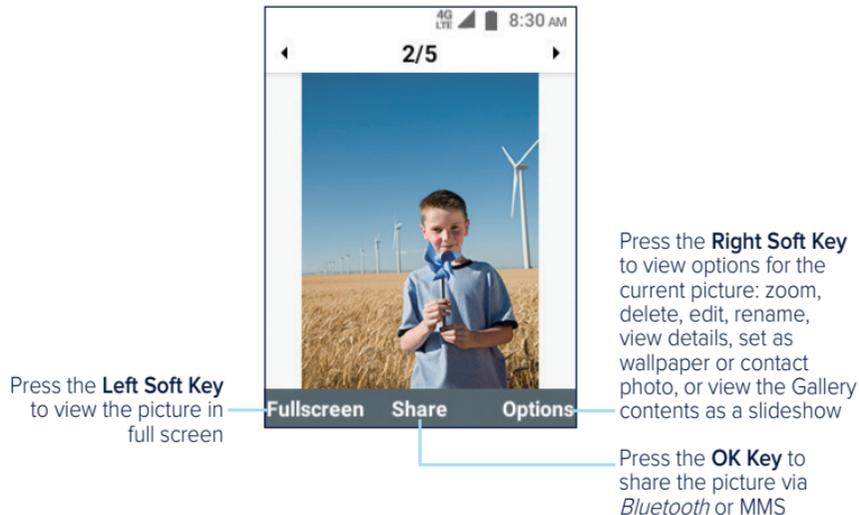
NOTE: Press left or right on the **4-way Navigation Key** to browse other pictures and videos.

MUSIC

From the home screen, select **Menu** > **Media center** > **Music** to play audio files stored on your phone or microSDHC card (if one is installed.)

VIEWING YOUR MUSIC LIBRARY

Open Music and your music library is displayed. Press left/right on the **4-way Navigation Key** to switch among lists of songs, playlists, artists, albums, genres, folders, and favorites.

If an audio file is being played, you can select **Player** to open the playback screen.

MANAGING PLAYLISTS

Create playlists to organize your music files into sets of songs, so that you can play the songs you like in the order you prefer.

- From any music library category, highlight a song and select **Options** > **Add to playlist** to add the song to a playlist or create a new playlist.
- From the music library, press left/right on the **4-way Navigation Key** to switch to the Playlist view.
  - Highlight a playlist you have added, and then select **Options** > **Delete** > **OK** to delete the playlist.
  - Highlight a playlist you have added, and then select **Options** > **Rename** to rename the playlist.

PLAYING MUSIC

Select a song in the music library to listen to it. The following playback screen will appear.

Song, album and artist information

Album artwork (if available)

Press the **Right Soft Key** for more options: shuffle all, play next song, add to playlist or as favorite, share, delete, set as ringtone, view file details, configure player settings, or exit

Press the **Left Soft Key** to return to the music library

Press the **OK Key** to pause or resume
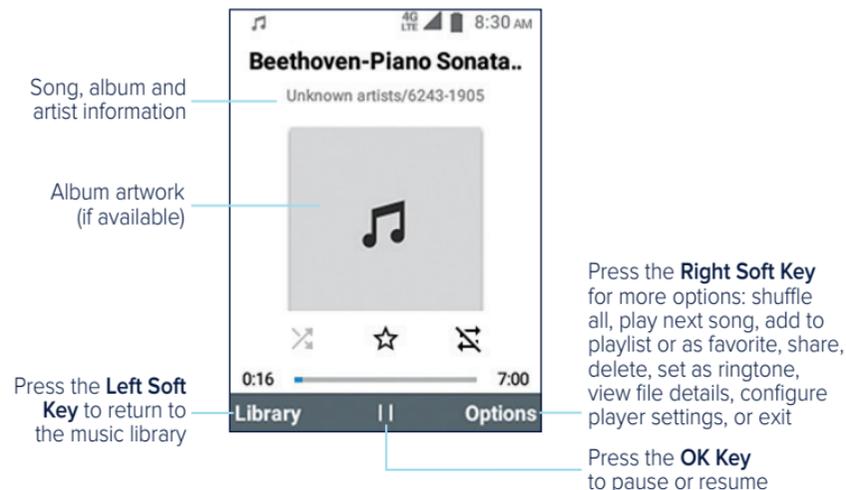
- To play the previous song, press left on the **4-way Navigation Key**.
- To skip to the next song, press right on the **4-way Navigation Key**.
- To rewind, press and hold left on the **4-way Navigation Key**.
- To fast-forward, press and hold right on the **4-way Navigation Key**.

VIDEO

Use the Video app to manage your video library and to watch videos.

OPENING THE VIDEO LIBRARY

From the home screen, select **Menu** > **Media center** > **Video**. Scroll up or down to view the video files.

DELETING OR SHARING VIDEO FILES

1. In the video library, select **Options** > **Multi-Select**.
2. Highlight each video you want to delete or share, and press the **OK Key** to select it.
3. Select **Options** > **Delete** > **OK** to delete or **Options** > **Share** and choose an option to share.

PLAYING AND CONTROLLING VIDEOS

Open the Video app and select a video to play it.

From the video playback screen, you can control playback or manage the video.

Press the **Right Soft Key** to share the video or check file details

Press the **OK Key** to pause or resume playback

- To play the previous video, press left on the **4-way Navigation Key**.
- To skip to the next video, press right on the **4-way Navigation Key**.
- To rewind, press and hold left on the **4-way Navigation Key**.
- To fast-forward, press and hold right on the **4-way Navigation Key**.

FM RADIO

With the FM Radio, you can search for radio channels, listen to them, and save them on your phone. Note that the quality of the radio broadcast depends on the coverage of the radio station in your area. The wired headset works as an antenna, so always connect the headset when using the radio.

SCANNING AND SAVING CHANNELS

1. Plug in a wired headset.
2. From the home screen, select **Menu** > **FM Radio**.
3. The first time you open the FM Radio app, it will automatically scan for channels and display the All channels list. To scan again, select **Options** > **Scan**.

NOTE: To view saved channels, select **Options** > **All channels** from the main FM Radio screen.

LISTENING TO FM RADIO

1. Open **FM Radio** while the headset is connected.
2. Select a channel to listen.
    *   Select **Options** > **All channels**, and then select a saved channel.
    *   Use the **4-way Navigation Key** to tune the radio frequency. Press up or down to adjust the frequency; press left or right to switch to another station.
    *   Press the **OK Key** to open Favorite channels and select a channel.

OTHER OPTIONS AND SETTINGS

To set the FM frequency range:

FM radio frequency ranges differ in different regions.

From the main FM Radio screen, select **Options** > **FM frequency range** and select the range you need.

NOTE: If you change the frequency range, previously saved channels will not be displayed until you switch back to the original frequency range.

To switch audio to the speaker/headset:

From the main FM Radio screen, select **Options** > **Switch to speaker / Switch to headset**.

To manage favorite channels:

*   To add the channel you are listening to to Favorites, select **Options** > **Add to Favorites** from the main FM Radio screen. The channel will also be added to the All channels list.
*   To add a channel from the All channels list to Favorites, highlight the channel and select **Options** > **Add to Favorites**.
*   To manually enter the frequency of a favorite channel, select **Favorites** > **Empty** from the main FM Radio screen and enter the frequency. Then press the **OK Key**.
*   To remove a channel from Favorites, select **Favorites** from the main FM Radio screen, highlight a channel and select **Options** > **Remove**.

To turn off FM radio:

From the main FM Radio screen, select **Options** > **Exit**.

To delete a saved channel:

1. From the main FM Radio screen, select **Options** > **All channels**.
2. Highlight a channel, and then select **Options** > **Delete** > **OK**.

SOUND RECORDER

Sound Recorder enables you to record and listen to voice memos.

RECORDING A VOICE MEMO

1. From the home screen, select **Menu** > **Media center** > **Sound recorder**.
2. Press the **OK Key** to start recording.
   NOTE: During recording, press the **Right Soft Key** to pause or resume.
3. Press the **OK Key** to stop recording.
4. Edit the name of recording and press the **OK Key** again to save it. If you want to delete the recording, select **Delete** > **OK**.

PLAYING A VOICE MEMO

1. From the main Sound Recorder screen, select **List**.
2. Highlight a file and press the **OK Key** to play it.

NOTE: Highlight a file and press the **Right Soft Key** to share, delete, or rename the memo, view the file details, or set the recording as phone ringtone or notification ringtone.

MORE APPS

CALCULATOR

1. From the home screen, select **Menu** > **Tools** > **Calculator**.
2. Use the keypad to enter numbers and the **4-way Navigation Key** to choose operators for your equation.
3. The answer is displayed automatically. You can press the **OK Key** to use the answer to start a new calculation.

NOTES:

• Press the **Clear Key** to clear an input or result.
• Press the **Left Soft Key** to reset the calculator.
• Press the * **Key** to enter a decimal point.
• Press the **Vibration Mode Key** to switch between positive and negative numbers.

SETTING A NEW ALARM

1. From the home screen, select **Menu** > **Tools** > **Alarm**.
2. Highlight an existing alarm and select **Edit** to configure it, or select **Options** > **Add** to create a new one.
3. Set the alarm options: alarm, time, repeat, ringtone, vibration, and label.
4. Press the **OK Key** to save the alarm.

NOTE: To turn an existing alarm on or off without editing it, highlight the alarm and press the **Left Soft Key**.

CHECKING WORLD TIME

1. From the home screen, select **Menu** > **Tools** > **World clock**.
2. World time lets you check local times for cities around the world. Select **Add** to add a new city.

USING STOPWATCH AND COUNTDOWN

1. From the home screen, select **Menu** > **Tools** > **Stopwatch** or **Timer**.
2. Use the stopwatch to record lap times, or use the timer feature to set a time and count down to zero.

FILE MANAGER

Quickly access all of your images, videos, audio clips, and other types of files on your phone and on the microSDHC card.

From the home screen, select **Menu** > **File manager**. If a microSDHC card is installed, press left or right on the **4-way Navigation Key** to switch between the phone storage or the microSDHC card.

• Highlight a folder or file and press the **OK Key** to open it.
• Highlight an item and select **Options** for more options.
• Select **Options** > **Multi-select** to select multiple items to share, delete, copy, or move.
• Select **Options** > **New folder** to create a new folder in the current directory.
• To copy or move an item, navigate to a new location and select **Paste**.

NOTIFICATIONS

When you see notification icons on the status bar, use the Notification feature to view details or access other options to handle the notifications.

From the home screen, select **Menu** > **Notifications**.

- To respond to a notification, press the **OK Key**.
- To get other options for handling a notification, highlight it and select **Options**.
- To remove a non-persistent notification, select **Dismiss**. You can also select **Options** > **Clear All** to remove all non-persistent notifications.

SETTINGS

From the home screen, select **Menu** > **Settings**. The Settings app contains most of the tools for customizing and configuring your phone.

WIRELESS & NETWORKS

Airplane Mode

Select **Settings** > **Wireless & networks** > **Airplane mode** to turn airplane mode on or off. All the phone's radios (mobile network, *Bluetooth*, and GPS) are turned off when airplane mode is on.

Bluetooth

Select **Settings** > **Wireless & networks** > **Bluetooth**. Turn *Bluetooth* on or off and configure your *Bluetooth* connections (see *Connecting to Networks and Devices – Connecting to Bluetooth® Devices.*)

Mobile Network

Select **Settings** > **Wireless & networks** > **Mobile network** to select the network type or operator (see *Connecting to Networks and Devices – Connecting to Mobile Networks.*)

ACCESSIBILITY

Select **Settings** > **Accessibility** to configure accessibility plug-ins and services on your phone.

SOUND & NOTIFICATIONS

Select **Settings** > **Sound & notifications** to manage the sound and vibration settings.

You can adjust different types of volume (see *Personalizing – Adjusting Volumes*), set phone ringtone, notification sound and alarm sound (see *Personalizing – Changing the Phone, Notification, or Alarm Ringtone*), switch to vibration or silent mode (see *Personalizing – Switching to Vibration or Silent Mode*), and manage system sounds (see *Personalizing – Turning System Sounds On/Off.*)

DISPLAY

Select **Settings** > **Display** to configure the following options.

- **Brightness level:** Set the brightness of the display.
- **Wallpaper:** Select a background image for the internal home screen.
- **Display backlight:** Set the length of time of inactivity before the internal screen turns off automatically.
- **Key backlight:** Set how long the keypad backlight should be on when you are not pressing any keys.
- **Font size:** Set the font size of the text on the screen.

PHONE SETTINGS

Languages & Input

Select **Settings** > **Phone settings** > **Languages & input** to set the system language.

Date & Time

Select **Settings** > **Phone settings** > **Date & time** to set date, time, time zone, and the time format. You can also use network-provided data (see *Personalizing – Setting the Date and Time*).

Storage

Select **Settings** > **Phone settings** > **Storage** to view the memory information of the internal phone storage and the microSDHC card (if one is installed).

- **Saving location:** Select **Phone** or **SD card** as the default location for new data, such as photos captured and voice recorded.
- **Erase SD card:** Erase all data on the installed microSDHC card and prepare it for use with your phone.
- **Internal shared storage:** View usage information of the internal phone storage.
- **SD card:** Switch to the SD Card screen of the File manager (see *More Apps – File Manager*.)

Connect to PC

Select **Settings** > **Phone settings** > **Connect to PC** when your phone is connected to a computer to select the USB connection mode (see *Connecting to Networks and Devices – Connecting to Your Computer via USB*.)

Location

Select **Settings** > **Phone settings** > **Location** to turn on or off location services, which help your phone and apps determine your location. To use location-related applications, you must have location services enabled on your phone.

Security

Select **Settings** > **Phone settings** > **Security** to configure options that help keep your phone and data safe.

- **Screen lock:** Secure your phone and personal information with a screen lock (see *Personalizing – Protecting Your Phone With a Screen Lock*.)

- **Set up SIM card lock:** Activate, deactivate, or change the PIN for your nano-SIM card. Once activated, you need to enter the PIN to use the phone and access the network.

  NOTE: Put all your confidential passwords in a safe place for future use. If you enter the wrong SIM PIN more times than allowed, your nano-SIM card will be locked and you cannot access the mobile phone network. Contact Consumer Cellular for a PIN Unlock Key (PUK) to restore the nano-SIM card.

Reset Options

Select **Settings** > **Phone settings** > **Reset** to reset network settings or the phone to factory status.

CALL SETTINGS

Select **Settings** > **Call settings** to configure calling options (see *Phone Calls – Adjusting Your Call Settings*.)

ABOUT PHONE

Select **Settings** > **About phone** to change device name, view phone status, legal information, and other information. You can also copy an update package to the microSDHC card and use the **Storage card updates** menu to install system updates.

CAUTION: Install official updates only. Consumer Cellular expressly disclaims any liability for faults and damages caused by unauthorized modifications of the software, including the installation of any third-party updates.

TROUBLESHOOTING

If you encounter problems while using the phone, or if it performs abnormally, you can refer to the chart below. If your particular problem cannot be resolved using the information in the chart, contact Consumer Cellular customer support at (800) 686-4460.

Problem	Possible causes	Possible solution
Poor reception	The network signal is too weak at your current location (for example, in a basement or near a tall building) because wireless transmissions cannot effectively reach it.	Move to a location where the network signal can be properly received.
	The network is busy at the current time (for example, during peak times, there may be too much network traffic to handle additional calls).	Avoid using the phone at such times, or try again after waiting a short time.
	You are too far away from a tower for your service provider.	You can request a service area map from your service provider.

Problem	Possible causes	Possible solution
Echo or noise	The network link quality is poor on the part of your service provider.	End the call and dial again. You may be switched to a better-quality network link or phone line.
	The quality of the phone line that you are calling is poor.	End the call and dial again. You may be switched to a better-quality network link or phone line.
Unable to select certain features	Your service provider does not support these features, or you have not applied for services that provide these features.	Call customer support at (800) 686-4460.
Cannot charge the battery	The battery or battery charger is damaged.	Call customer support at (800) 686-4460.
	The phone's temperature is below 32°F (0°C) or higher than 95°F (35°C).	Adjust the battery charging environment to avoid extreme temperatures.
	The contact between the charging jack and charger is poor.	Check all connectors to ensure that all connections have been properly made.

Problem	Possible causes	Possible solution
Shortened standby time	The standby time is related to your service provider system configuration. The same phone used with different service providers' systems will not provide exactly the same length of standby time.	If you are located in an area where signaling is weak, temporarily power off the phone.
	The battery is depleted. In high-temperature environments, battery life will be shortened.	Use a new battery.
	If you are not able to connect to the network, the phone will continue to send out signals as it attempts to locate a base station. Doing so consumes battery power and will consequently shorten standby time.	Change your location to one where the network is accessible, or temporarily turn off your phone.
Cannot turn your phone on	Battery power has been depleted.	Recharge the phone's battery.

Problem	Possible causes	Possible solution
nano-SIM card error	The nano-SIM card is inserted improperly.	Insert the nano-SIM card properly.
	There is debris on the nano-SIM card contacts.	Use a soft, dry cloth to clean the nano-SIM card contacts.
	The nano-SIM card has malfunctioned or is damaged.	Call customer support at (800) 686-4460.
Unable to connect to the network	The nano-SIM card is invalid.	Call customer support at (800) 686-4460.
	You are not within the network's service area.	Check the service area with Consumer Cellular.
	The signal is poor.	Move to an open space, or if you are inside a building, move closer to a window.
Cannot make outgoing calls	You have activated the Fixed Dialing Numbers feature.	Disable this feature. See *Phone Calls – Adjusting Your Call Settings – Using Fixed Dialing Numbers*.
PIN code blocked	You have entered an incorrect PIN code three consecutive times.	Call customer support at (800) 686-4460.

FOR YOUR SAFETY

GENERAL SAFETY

	Don't make or receive handheld calls while driving. Never text while driving.		Your phone may produce a bright or flashing light.
	Keep your phone at least 10 mm away from your body while making calls.		Don't dispose of your phone in fire.
	Small parts may cause choking.		To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.
	Your phone can produce a loud sound.		
	Avoid contact with anything magnetic.		Avoid extreme temperatures.
	Keep away from pacemakers and other electronic medical devices.		Avoid contact with liquids. Keep your phone dry.
	Power off when asked to in hospitals and medical facilities.		Do not attempt to disassemble your phone.
	Power off when told to on aircraft and at airports.		Only use approved accessories.
	Power off when near explosive materials or liquids.		Don't rely on your phone as a primary device for emergency communications.
	Don't use at gas stations.		

FCC RF EXPOSURE INFORMATION (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no separation, and near the body with the separation of 0.4 inches (10 mm). Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

This device is complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1-1992 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of **www.fcc.gov/oet/ea/fccid** after searching on **FCC ID: SRQ-Z2335CC**.

For this device, the highest reported SAR value for usage against the head is **0.29 W/kg**, and for usage near the body is **1.31 W/kg**.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 0.4 inches (10 mm) between the unit and the human body. Carry this device at least 0.4 inches (10 mm) away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 0.4 inches (10 mm) between this device and your body.

RF exposure compliance with any body-worn accessory that contains metal was not tested and certified, and use of such body-worn accessory should be avoided.

FCC REGULATIONS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Contact customer support at (800) 686-4460.

CAUTION: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

HEARING AID COMPATIBILITY (HAC) REGULATIONS FOR MOBILE PHONES

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone's antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19- 2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. These ratings are not guaranteed. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (Note that not all hearing devices contain telecoils.)

Your phone has been tested for hearing aid device compatibility and has an **M4/T4** rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating.
For more information about FCC Hearing Aid Compatibility, please go to **https://www.fcc.gov/general/disability-rights-office**.

CTIA REQUIREMENTS

- Do not disassemble or open, crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazards.
- Only use the battery for the device for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazards.
- Do not short-circuit a battery or allow metallic conductive objects to contact the battery terminals.

- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazards. Only authorized service providers shall replace the battery. (If the battery is non-user replaceable).
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazards.
- The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

DISTRACTIONS

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) can cause distraction and lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

Operating Machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

PRODUCT HANDLING

General Statement on Handling and Use

You alone are responsible for how you use your phone and any consequences of its use.

You must always turn off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

- Always treat your phone and its accessories with care and keep them in a clean place.
- Keep the camera lens clean. An unclean camera lens may interfere with the image quality.
- Clean your phone and its accessories with a soft material such as cleaning cloth for eyeglass lenses. Do not use alcohol or other corrosive substances for cleaning or allow them to get inside.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the phone or its accessories.
- Do not paint your phone or its accessories.

- Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
- Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

Battery Safety

- Using unapproved or incompatible battery, charger or power adapter may damage your device, shorten its lifespan or cause a fire, explosion or other hazards.
- The recommended operating temperatures are 32 °F (0 °C) to 95 °F (35 °C) and the storage temperatures are -4 °F (-20 °C) to 113 °F (45 °C). Extreme temperatures can damage the device and reduce the charging capacity and lifespan of your device and battery.
- Do not place the device or the battery in or near heating equipment, such as microwave ovens, stoves or radiators. Keep the device and the battery away from excessive heat and direct sunlight. If not, the device or the battery may overheat and cause explosion or fire.
- Please disconnect the charger when the battery is fully charged. Overcharging may shorten the battery life.
- Do not short-circuit the battery, as this can cause excessive heat and fire.
- Do not throw the battery into a fire to avoid explosion.

- Do not disassemble, squeeze or puncture the battery, as this can cause explosion or fire.
- When not using the battery for a long period, please charge the battery about half then remove the battery from your device and store it in a cool dry place.
- If the battery damages or shows signs of swelling or leakage, please stop use immediately and contact customer support or an authorized service provider for replacement.
- Return the worn-out battery to the provider or put in in the designated recycle place. Do not put it in household waste.
- There is a risk of explosion if the wrong battery model is replaced.

WARNING! If the battery is broken, you should avoid contact with the contents inside. If they contaminate the skin, immediately rinse with plenty of water and seek medical help when necessary.

Small Children

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

Demagnetization

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media close to your phone for a long time.

Electrostatic Discharge (ESD)

Do not touch the metallic connectors of the nano-SIM card and the microSDHC card.

Antenna

Do not touch the antenna unnecessarily.

Normal Use Position

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

Airbags

Do not place a phone in the area over an airbag or in the airbag deployment area, as an airbag inflates with great force and serious injury could result. Store the phone in a safe and secure area before driving your vehicle.

Seizures/Blackouts

Your phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns such as when playing games or watching videos. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, use your phone in a well-lit room and take frequent breaks.

Repetitive Strain Injuries

To minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games with your phone:

- Do not grip the phone too tightly.

- Press the buttons lightly.
- Use the special features which are designed to minimize the times of pressing buttons, such as Message Templates and Predictive Text.
- Take frequent breaks to stretch and relax.

Emergency Calls

This phone, like any other wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise

This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, *Bluetooth* headsets or other audio devices.

Phone Heating

Your phone may become warm during charging and normal use.

ELECTRICAL SAFETY

Accessories

Use only approved accessories. Do not connect with incompatible products or accessories. Take care not to allow metal objects, such as coins or key rings, to contact or short-circuit the charging jack and battery terminals. Never puncture the surface of the phone with sharp objects.

Connection to Vehicles

Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products

Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

RADIO FREQUENCY INTERFERENCE

General Statement on Interference

Care must be taken when using your phone in close proximity to personal medical devices, such as pacemakers and hearing aids. Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 6 inches (15 cm) be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference depends on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Turn off your wireless device when you are requested to do so in hospitals, clinics or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

Aircraft

Turn off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices onboard the aircraft and enable airplane mode of your phone when boarding an aircraft.

Interference in Vehicles

Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

EXPLOSIVE ENVIRONMENTS

Gas Stations and Explosive Atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment. Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas

Power off your mobile phone or wireless device when in a blasting area or in areas where signs are posted to power off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

SPECIFICATIONS

Handset specifications are shown in the following table.

Network capability	4G LTE/GSM/UMTS
Dimensions	4.287" (H) x 2.209" (W) x 0.78" (D)
Weight	4.6 oz. (with battery)
Display	Internal: 2.8" 320 x 240 External: 1.77" 160 x 128
Camera	2 MP
Internal memory	8 GB ROM + 1 GB RAM
Removable memory card	Supports microSDHC card up to 32 GB
Battery	1,600 mAh (removable)
Continuous idle time	Up to 16 days
Continuous talk time	Up to 13 hours
Bluetooth	4.2
HAC	M4/T4

NOTE: The phone's talk time and idle time are based on ideal working environments. The use of extended backlighting and network conditions can reduce battery life and talk/idle time.

SUPPORT

For assistance, please contact:

Chat: **ConsumerCellular.com/Contact** and click "Chat Now"

Website: **ConsumerCellular.com/Help**

Telephone: **(800) 686-4460**

Need to test your cellphone?

You can place a FREE test call by dialing (888) 460-8781 from your cellular phone. If the call is completed correctly you will hear a recorded message telling you that your cellphone is working.

Check your minutes or change your plan.

With Consumer Cellular you are in control and can change your plan at any time. To check your usage and change your plan just go to My Account at ConsumerCellular.com or call (800) 686-4460 any time. The call is free.

WARRANTY

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user's part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm. Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than Consumer Cellular original batteries are used.

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