Legal Notice ............................................  29
Warranty Information ...............................  33
Support ....................................................  34
Smartphone at a Glance

All the pictures in this guide are for reference only. The smartphone's actual display features may be different to those described here, depending on its software version.

Key Functions at Your Fingertips

• Press and hold to power on the smartphone.

• When the smartphone is powered on, press and hold this button to display the options menu. You can then choose to power off the smartphone or perform shortcut operations.

• Press to lock the screen when the smartphone is active.
Installing the SIM Card

There are two steps to install the SIM card:

1. Remove the battery cover.
2. Insert the SIM card.
Installing the microSD Card

The smartphone is already equipped with a large-volume built-in embedded MultiMediaCard (eMMC). If you want to expand the smartphone's memory, you can also insert a microSD card.

1. Remove the battery cover.
2. Insert the microSD card into the card slot as shown in the diagram.

Installing the Battery

1. Angle the edge labeled a (with the contacts) into the bottom end of the battery compartment.
2. Push the edge labeled b into the compartment until the battery clicks firmly into place.
Charging the Battery

Before charging the battery, ensure that it has been properly installed in the smartphone.

1. Connect the USB cable that came with the smartphone to the charger.
2. Connect the other end of the USB cable to the smartphone. Then, to start charging, plug the charger into an electrical outlet.

If you charge the smartphone while it is powered on, the battery icon on the notification bar indicates the charging status. When the battery icon changes to ⚡, the smartphone is fully charged.
Status Indicator
The color of the status indicator tells you the status of the smartphone's battery.

Green: Fully charged (when connected to charger).
Orange: Charging in progress (when connected to charger).
Red: Battery low.

Touchscreen Actions
Using your finger on the touchscreen, you can conveniently operate the smartphone.

Touch & hold  Touch  Double touch
Rotate  Flick  Drag
Home Screen

You can set up the Home screen according to your own preferences, for example by adding a shortcut or a widget to your Home screen, changing the wallpaper, or setting the number of Home screen extensions.
To return to the Home screen from any of its extensions, press  

When a new notification icon appears on the notification bar, place your finger on the notification bar and flick down to open the notification panel.

Adding a New Home Screen Item

1. On the Home screen, touch  to display the application list.
2. Press and hold an application icon, and then drag the icon to a blank area on the Home screen.
Removing an Icon from the Home Screen

1. Touch and hold an item on the Home screen that you want to remove, until the smartphone vibrates.
2. Without lifting your finger, drag the item to the trash can. Wait until the item and the trash can turn red.
3. Release the item.

Importing Contacts from a SIM Card

1. In the contacts list, touch \( \equiv > \text{Manage contacts} \).
2. Touch \textit{Copy from SIM card}.
3. Wait for the SIM card contents to be loaded. Touch one contact to import that contact individually to the smartphone, or touch \textit{SELECT ALL} to import all contacts to the smartphone.
4. Touch \textit{COPY}.
5. If you have more than one account on the smartphone, touch the account into which you want to import the contacts.

Adding a Contact

1. In the contact list, touch \( \equiv \).
2. From the screen displayed, create a contact in the smartphone, SIM card or your account. Add a new account if you do not have one.
3. Enter the contact's name, and then add detailed information such as phone numbers and address.

4. Touch **DONE** to save the contact information.

   To save a contact from your call log, touch and hold the desired phone number to display the options menu, and then touch **Add to contacts**.

### Making a Call with the Phone Application

1. On the Home screen, touch 📞 > **Phone**. If the dialer is not displayed, touch 📞 .
2. Enter the phone number.
3. Touch 🔗 to initiate the call.

### Creating and Sending a Multimedia Message

You can use multimedia messages to make everyday communications very special. You can record a message and send it as an audio file, for example, sing "Happy Birthday" and send it to a friend, or send a slideshow of photographs of a special event. The possibilities are enormous.

1. Touch 📩 > **Messaging**, then 📩 .
2. Enter a phone number in the **To** field, or touch 📐 to select a contact from **People**.
3. Touch the composition text box to start composing your message.
4. Touch to attach a picture, an audio file, or a video clip to the message.
5. When you are ready to send the message, touch Send MMS.

Connecting to the Internet

Get online using the smartphone's Wi-Fi to save your money.

Turning On Wi-Fi

1. Touch > Settings.
2. Under WIRELESS & NETWORKS, touch the button next to Wi-Fi.

Basic Operations

Touch > Browser to open the home page.

When known or open Wi-Fi networks and mobile data networks are available at the same time, the smartphone will preferably select a Wi-Fi network for Internet access.

Touch on the upper section of the screen, and all web pages currently open are displayed. You can:

- Touch one page to enlarge it.
- Touch the cross sign (×) to close that page.
- Touch (+) to open a new browser window.

Opening a Webpage

1. In a browser window, touch the URL field at the top of the screen.
2. Use the keyboard to enter a webpage address. You can touch 🗄️ to enter the web page address by voice.

3. As you enter the address, matching webpage addresses will appear on the screen. If you see the address you want, touch it and go directly to that webpage or finish entering your desired webpage.

Turning Off the Data Service

When you are not using your data service, to eliminate unwanted data traffic, you can turn it off quickly.

1. Open the notification bar.

2. Touch 📣 at the top of the screen to switch data services on or off.

Google Play Store

Google Play Store provides direct access to applications and games which you can download and install on the smartphone.

Opening Play Store

1. On the Home screen, touch 📱 > Play Store.

2. When you open Play Store for the first time, the Google Play Terms of Service window will appear. Touch Accept to continue.

Installing an Application

1. In the Play Store, select a category, and then touch the application you want to download.
2. Follow the onscreen instructions to download and install the application. After the application has been downloaded and installed on the smartphone, the content download icon appears in the notification bar.

⚠️ If you want to install a non-Play Store application, touch ☀️ > Settings > Security, and then select the Unknown sources check box to allow installation of the non-Play Store application.

Uninstalling an Application

⚠️ You cannot uninstall the applications that are pre-installed on the system.

1. On the Settings screen, touch Apps.
2. Touch an application, and then touch Uninstall.

Using the Camera

You can take and share photos using the camera. Your camera supports multiple capture modes and photo effects. After taking a picture, access the Gallery to view it. For information on how to share photos and videos, see the full manual at: www.ConsumerCellular/Support/ VideosandManuals.
Using the microSD Card as a USB Mass Storage

1. Connect the smartphone to your PC with the USB cable provided. Your PC will detect the microSD card as a removable storage device.

2. Open the notification bar, and then touch **USB connected**.

3. Touch **Turn on USB storage** in the dialog box that opens to confirm that you want to transfer files.

You can now transfer files from your PC to the smartphone's microSD card.
Playing Music

You can listen to music that you have stored on your microSD card using the music player. The music player will automatically search for any music on the microSD card and sort it into albums and playlists.

FAQs

How Can I Use a microSD Card to Import Contacts to My Smartphone from Another Smartphone?

The smartphone supports contact files in the .vcf format only.

1. Save the contacts you want to import to the smartphone to a microSD as a .vcf file.
2. Insert the microSD card into the smartphone and find the .vcf file using File Manager.
3. Touch the .vcf file. The smartphone displays a message asking whether you want to import the contacts.
4. Touch OK to import the contacts.
Compatibility problems may occur with .vcf files created by different smartphone, and certain contact information may be lost when contacts are imported.

How Do I Disable Automatic Change of Screen Orientation When Rotating My Smartphone?
On the Home screen, touch > Settings > Display, and then clear the Auto-rotate screen check box to disable this function.

How Do I Set an Unlock Pattern?
On the Home screen, touch > Settings > Security > Screen lock > Pattern.

How Do I Stop the Song Playing in the Background?
Flick the notification bar downwards to open the notifications panel, touch the music playing notification to go to the music playing screen, and then stop playing the song.

How Do I Return to the Call Screen?
If you switched to another screen during a call, flick the notification bar downwards to open the notifications panel, and then touch the current call notification to return to the call screen.

How Do I Create an Application Shortcut on the Home Screen?
Touch and hold an application icon on the application screen until the Home screen is
displayed. Then drag the icon to where you want to place it and release your finger.

**How Do I Hide the Keyboard?**

Touch 🔄 to hide the keyboard.

**How Do I Forward a Message?**

On the message viewing screen, touch and hold a message, and then select **Forward** from the displayed menu.

**Why Am I Unable to Use Navigation?**

**Navigation** is unavailable in some countries or regions.

**Safety Information**

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

**Electronic device**

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

**Interference with medical equipment**

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
• Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

Protecting your hearing when using a headset
• Using a headset at high volumes may damage your hearing. To reduce this risk, lower the headset volume to a safe and comfortable level.
• Exposure to high volumes while driving may cause distraction and increase your risk of an accident.

Areas with flammables and explosives
• Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
• Do not store or transport the device in containers with flammable liquids, gases, or explosives.

Traffic security
• Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
• Concentrate on driving. Your first responsibility is to drive safely.
• Do not hold the device while driving. Use hands-free accessories.
• When you must make or answer a call, pull of the road safely and park the vehicle first.
• RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
• Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
• Do not use your device while flying in an aircraft or immediately before boarding. Using wireless devices in an aircraft may disrupt wireless networks, present a hazard to aircraft operation, or be illegal.

Operating environment

• Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
• Do not use your device during thunderstorms to protect your device against any danger caused by lightning.
• Ideal operating temperatures are -10 °C to 45 °C. (Keep the ambient temperature between 0°C and 45°C while the device is being charged. Keep the ambient temperature between -10°C to 45°C for using the device powered by a battery.) Ideal
storage temperatures are -20 °C to 50 °C. Extreme heat or cold may damage your device or accessories.

- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Do not place sharp metal objects, such as pins, near the earpiece or speaker. The earpiece may attract these objects and result in injury.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not use your device's camera flash directly in the eyes of people or pets. Otherwise temporary loss of vision or damage to the eyes may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.
Child safety

• Comply with all precautions regarding child safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.

• The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

Accessories

• Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.

• Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

Charger safety

• For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.

• Unplug the charger from electrical outlets and the device when not in use.

• Do not drop or cause an impact to the charger.

• If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens,
stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.

- Do not touch the power cord with wet hands or pull the power cord to disconnect the charger.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- If your charger has been exposed to water, other liquids, or excessive moisture, take it to an authorized service center for inspection.
- Ensure that the charger meets the requirements of Clause 2.5 in IEC60950-1/EN60950-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.

**Battery safety**

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
• If the battery leaks, ensure that the electrolyte does not make direct contact with your skin or eyes. If the electrolyte touches your skin or splashes into your eyes, immediately flush with clean water and consult a doctor.

• In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.

• Do not put batteries in fire as they may explode. Damaged batteries may also explode.

• Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.

• Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.

• Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.

• Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, it may be damaged.

• If the device standby time shortens significantly, replace the battery.

• Use the battery only with a charging system that is IEEE-Std-1725 standard qualified. The use of an unqualified battery or charger may lead to fire, explosion, leakage, or other hazards.
• Replace the battery only with an IEEE-Std-1725 standard qualified battery. The use of an unqualified battery may lead to fire, explosion, leakage, or other hazards.

• Do not disassemble or open, crush, bend or deform, puncture or shred the battery. Otherwise, it may lead to electrolyte leakage, overheating, fire, or explosion.

• Do not solder battery poles or dismantle the battery. Doing so may lead to electrolyte leakage, excessive heat, fire, or explosion.

Cleaning and maintenance

• Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.

• Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.

• Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.

• Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.

• Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
• Do not place magnetic stripe cards, such as credit cards and smartphone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.

• Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage. In case of damage, contact an authorized service center for assistance or repair.

• If the device screen is broken in a collision, immediately stop using the device. Do not touch or attempt to remove the broken parts. Promptly contact an authorized service center.

Emergency calls
The availability of emergency calls is subject to your cellular network quality, service provider policy, and local laws and regulations. Never rely solely on your device for critical communications like medical emergencies.

Environmental protection
• The device and its accessories (if included), such as the power adapter, headset, and battery should not be disposed of with household garbage.

• Disposal of the device and its accessories is subject to local regulations. Support proper collection and recycling.

FCC Regulatory Compliance

Body worn operation
The device complies with RF specifications when used near your ear or at a distance of 1.5 cm from your body. Ensure that the device accessories, such as a device case and device holster, are not composed of metal components. Keep the device away from your body to meet the distance requirement.

**Certification information (SAR)**

This device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA).

The SAR limit adopted by the USA is 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported to the FCC for this device type complies with this limit.

The highest SAR value reported to the FCC for this device type when tested for used at the ear is 1.481 W/kg, and when properly worn on the body is 1.143 W/kg.

**FCC statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does
cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Any changes or modifications to this device not expressly approved by Huawei Technologies Co., Ltd. for compliance could void the user's authority to operate the equipment.

**Hearing Aid Compatibility (HAC) regulations for smartphone**
In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog smartphones do not usually cause interference with hearing aids or cochlear implants, digital smartphones sometimes do because of
electromagnetic energy emitted by the smartphone's antenna, backlight, or other components. The smartphone is compliant with FCC HAC regulations (ANSI C63.19). While some smartphones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and smartphones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for smartphones, to assist hearing device users in finding smartphones that may be compatible with their hearing devices. Not all smartphones have been rated. Smartphones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated smartphone successfully. Trying out the smartphone with your hearing device is the best way to evaluate it for your personal needs. M-Ratings: Smartphones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than smartphones that are not labeled. M4 is the better/higher of the two ratings. T-Ratings: Smartphones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone
Switch") than unrated smartphones. T4 is the better/higher of the two ratings. (Note that not all hearing devices have telecoils in them.) Hearing devices may also be measured.

The smartphone meets the M3/T3 level rating.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating.

This smartphone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this smartphone that have not been tested yet for use with hearing aids. It is important to try the different features of this smartphone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this smartphone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or smartphone retailer.

To ensure that the Hearing Aid Compatibility rating for your device is maintained, secondary transmitters such as Bluetooth and/or Wi-Fi components must be disabled during a call.

For more information about the FCC Hearing Aid Compatibility please go to http://transition.fcc.gov/cgb/dro/hearing.html.
Personal Information and Data Security

The use of some functions or third-party applications on your device could result in your personal information and data being lost or becoming accessible to others. Several measures are recommended to help you protect personal and confidential information.

• Place your device in a safe area to prevent it from unauthorized use.

• Set your device screen to lock and create a password or unlock pattern to open it.

• Periodically back up personal information kept on your SIM/UIM card, memory card, or stored in your device memory. If you change to a different device, be sure to move or delete any personal information on your old device.

• If you are worried about viruses when you receive messages or emails from a stranger, you can delete them without opening them.

• If you use your device to browse the Internet, avoid websites that might pose a security risk to avoid theft of your personal information.

• If you use services such as Bluetooth, set passwords for these services to prevent unauthorized access. When these services are not in use, turn them off.

• Install or upgrade device security software and regularly scan for viruses.
• Be sure to obtain third-party applications from a legitimate source. Downloaded third-party applications should be scanned for viruses.

• Install security software or patches released by Huawei or third-party application providers.

• Some applications require and transmit location information. As a result, a third-party may be able to share your location information.

• Your device may provide detection and diagnostic information to third-party application providers. Third party vendors use this information to improve their products and services.

• If you have concerns about the security of your personal information and data, please contact mobile@huawei.com.

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**Notice**

Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and therefore may not be activated or may be limited by local network operators or network service providers. Thus, the descriptions herein may not exactly match the product or its accessories which you purchase. Huawei reserves the right to change or modify any information or specifications contained in this manual without prior notice and without any liability.

**Third-Party Software Statement**

Huawei does not own the intellectual property of the third-party software and applications that are delivered with this product. Therefore, Huawei will
not provide any warranty of any kind for third party software and applications. Neither will Huawei provide support to customers who use third-party software and applications, nor be responsible or liable for the functions or performance of third-party software and applications. Third-party software and applications services may be interrupted or terminated at any time, and Huawei does not guarantee the availability of any content or service. Third-party service providers provide content and services through network or transmission tools outside of the control of Huawei. To the greatest extent permitted by applicable law, it is explicitly stated that Huawei shall not compensate or be liable for services provided by third-party service providers, or the interruption or termination of third-party contents or services. Huawei shall not be responsible for the legality, quality, or any other aspects of any software installed on this product, or for any uploaded or downloaded third-party works in any form, including but not limited to texts, images, videos, or software etc. Customers shall bear the risk for any and all effects, including incompatibility between the software and this product, which result from installing software or uploading or downloading the third-party works. This product is based on the open-source Android™ platform. Huawei has made necessary changes to the platform. Therefore, this product may not support all the functions that are supported by the standard Android platform or may be incompatible with third-party software. Huawei does not provide any
warranty or representation in connection with any such compatibility and expressly excludes all liability in connection with such matters.

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Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

Privacy Policy
To better understand how we protect your personal information, please see the privacy policy at http://consumer.huawei.com/en/privacy-policy/index.htm.

Warranty Information
Warranty And Technical Data
This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm.
Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than HUAWEI original batteries are used.

Support

For assistance, please contact:
Email: service@ConsumerCellular.com
Website: www.ConsumerCellular.com/support
Telephone: 1-800-686-4460

Need to test the smartphone?
At any time you can place a smartphone test call to our FREE test line by dialing 1-888-460-8781 from your cellular smartphone. If the call is completed correctly you will hear a recorded message telling you that the smartphone is working.

Check your minutes or change your plan.
With Consumer Cellular you are in control and can change your plan at any time. To check your usage and change your plan just go to My Account at: www.ConsumerCellular.com
Or call 1-888-373-1777 any time. The call is free.

Further information is available on our website:

You may also view helpful how-to videos at:
Please visit www.huaweidevice.com/worldwide/support/hotline for recently updated hotline and email address in your country or region.