Thank you for choosing Consumer Cellular!

We know you’re excited to use your new ZTE Avid 916, and this user guide will help you get familiar with it, so you can start using it as soon as possible. Each section includes instructions and pictures to make it easy to start using your device. If you would like to learn more, turn to the back of this guide, where you’ll find the CONTACT US section.

We’re always happy to help you!

Need More Information?
Visit our website at ConsumerCellular.com/Help
Call us at (800) 686-4460

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GETTING STARTED

INSTALLING A microSDXC CARD
The microSDXC card can be installed and removed
while the phone is turned on. Unmount the microSDXC
card before removing it.
1. Place your finger in the slot at the bottom of the back
   cover to lift and remove the cover.
2. Hold your microSDXC card with the metal contacts
   facing down and slide it into the microSDXC card slot.
   NOTE: Some applications may require a microSDXC
   card to store certain data on it and to work properly.
   Therefore, it is recommended that you keep a microSDXC
   card installed and not remove or replace it unnecessarily.
3. Press the cover gently back into place until you hear a click.

CHARGING THE BATTERY
Your phone’s battery should have enough power for
the phone to turn on, find a signal, and make a few calls.
You should fully charge the battery as soon as possible.
If the battery is low, there will be a pop-up message on
the screen. As you charge your phone, the lock screen
will show you the exact battery level on the status bar
each time you wake up your phone.
NOTE: To charge your ZTE Avid 916, you must use the USB Type-C™ cable and connector that is included with your phone. The ZTE Avid 916 cannot be charged with a standard Micro USB charger.

WARNING! Use only ZTE-approved chargers and cables. The use of unapproved accessories could damage your phone or cause the battery to explode.

1. Connect the adapter to the charging/USB Type-C port.
2. Connect the charger to a standard AC wall outlet. If the phone is on, you’ll see a charging icon, such as or , appear in the Status Bar.
3. Disconnect the charger when the battery is fully charged.

NOTE: If the battery is extremely low, you may be unable to power on the phone even when it is being charged. In this case, try again after charging the phone for at least 20 minutes. Contact customer service if you still cannot power on the phone after prolonged charging.

EXTENDING THE BATTERY LIFE
Active applications, screen brightness levels, Bluetooth usage, and GPS functionality can drain your battery. You can follow the helpful tips below to conserve your battery power:

• Reduce the screen backlight time.
• Lower the screen brightness.
• Turn auto-sync and Bluetooth off when not in use.

• Disable the GPS function when not in use. Most applications using this function will periodically query the GPS satellites for your current location; each query drains your battery.

POWERING YOUR PHONE ON/OFF
• Press and hold the Power/Lock Key to turn on your phone.
• To turn it off, press and hold the Power/Lock Key to open the options menu. Tap Power off > OK.

NOTE: If the phone freezes or takes too long to respond, press and hold the Power/Lock Key for about 10 seconds to power the phone off. Press and hold the Power/Lock Key to turn the phone on again.

SETTING UP YOUR PHONE FOR THE FIRST TIME
When you first power on your phone after you purchase it or reset it to factory settings (see Settings – Backup and Reset), you may need to set it up before using it.

1. Tap the language field to select the language you want, and tap .
2. Follow the prompts to set up your Wi-Fi connection, Google account, Google services, and other options.

LOCKING/UNLOCKING THE SCREEN AND KEYS
Your phone allows you to quickly lock the screen and keys (put the phone into Sleep mode) when not in use and also to turn the screen back on and unlock it when you need it.
GETTING STARTED

Locking the screen and keys
To quickly turn the screen off and lock the keys, press the Power/Lock Key.

NOTE: To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone screen is off.

Unlocking the screen and keys
1. Press the Power/Lock Key to turn the screen on.
2. Press and hold a blank area of the screen. You can also press and hold at the bottom right to open the Camera app. Or, double-tap a notification to open the related app.

NOTE: If you have set an unlock pattern, PIN, or password for your phone (see Personalizing – Protecting Your Phone With Screen Locks), you’ll need to swipe up on the screen and draw the pattern or enter the PIN/password to unlock your screen.

USING THE TOUCH SCREEN
Your phone’s touch screen lets you control actions through a variety of touch gestures.

• Tap – When you want to type using the on-screen keyboard, select on-screen items (such as application and settings icons), or press on-screen buttons, simply tap them with your finger.

• Press and Hold – To open the available options for an item (for example, a message or link in a web page), press and hold the item.

• Swipe or Slide – To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

• Drag – To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.

• Pinch – In some apps (such as Maps, Browser, and Gallery), you can zoom in and out by placing two fingers on the screen at once and pinching them together (to zoom out) or spreading them apart (to zoom in).

• Rotate the Screen – For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways.

NOTES:
• The Auto-rotate screen check box needs to be selected for the screen orientation to automatically change. Press the Home Key > > > Settings > Display > Auto-rotate screen.

• You can also access the screen rotation control by sliding down the Status Bar and tapping Auto Rotate.
GETTING TO KNOW YOUR PHONE

1. Front Camera
2. Touch Screen
3. Back Key*
4. Power/Lock Key
5. Recent Apps Key*
6. Earpiece
7. Proximity & Light Sensor
8. Volume Up/Down Keys
9. Microphone

*You can switch the positions of the Back Key and Recent Apps Key.
Press the Home Key > Settings > Navigation key and select one option.
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<td>Press and hold to turn Airplane mode on or off, restart, or to power off.</td>
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<td></td>
<td>Press to change your phone to Sleep mode.</td>
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<td></td>
<td>Press to wake up your phone.</td>
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<tr>
<td><strong>Home Key</strong></td>
<td>Press to return to the home screen from any application or screen.</td>
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<td></td>
<td>Press and hold to access Google Now™.</td>
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<tr>
<td><strong>Recent Apps Key</strong></td>
<td>Press to see recently used applications.</td>
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<tr>
<td><strong>Back Key</strong></td>
<td>Press to go to the previous screen.</td>
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<tr>
<td><strong>Volume Up/Down Keys</strong></td>
<td>Press or hold to turn the volume up or down.</td>
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**GETTING TO KNOW THE HOME SCREEN**

The home screen is the starting point for your phone’s applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.
Extending Home Screen Panels

Your home screen is extendable, providing more space for shortcuts, widgets, and more. Simply swipe left or right on the home screen to see the extended panels. You can add or remove home screen panels, or adjust their order.

To add a new home screen panel:
1. Press and hold an empty area of the home screen and select Widgets.
2. Press and hold an application icon or a widget and drag it to the right edge of the screen to create a new home screen panel and put the icon or widget on it.

To delete a home screen panel:
1. Press and hold an empty area of the home screen and slide left or right to view the home screen thumbnails.
2. Tap OK on the top right corner of a thumbnail.
3. Tap OK. The items on the panel will also be removed.

NOTES:
- A home screen panel cannot be left empty. If the icon, widget, or folder is the only item on the current home screen panel, the panel will be deleted as you remove the item.
- When there are only two home screen panels, you cannot delete either of them.

To adjust the order of a home screen panel:
1. Press and hold an empty area of the home screen and slide left or right to view the home screen thumbnails.
2. Press and hold a thumbnail and drag it left or right to the place you need.

NOTE: Tap 🔄 at the bottom of a home screen thumbnail to set it as the main home screen.
PERSONALIZING

CHANGING THE SYSTEM LANGUAGE
1. Press the Home Key > Settings > Language & input > Language.
2. Select the language you need.

SETTING THE DATE AND TIME
1. Press the Home Key > Settings > Date & time.
2. Set the date, time, time zone, and date/time format.
   - To adjust the date and time automatically, check Automatic date & time.
   - To adjust the date and time manually, uncheck Automatic date & time and tap Set date/Set time to change the date and time.
   - To adjust the time zone automatically, check Automatic time zone.
   - To adjust the time zone manually, uncheck Automatic time zone and tap Select time zone to set the correct time zone.
   - To adjust the format of the time and date, tap Use 24-hour format or Choose date format.

CHANGING THE RINGTONE AND NOTIFICATION SOUND
You can customize the default ringtone for incoming calls and the default notification sound quickly.
1. Press the Home Key > Settings > Sound & notifications.
2. Tap Phone ringtone or Default notification ringtone.
3. Scroll through the list and select the ringtone you’d like to use.
4. Tap OK.
NOTE: See Contacts – Editing Contacts – Setting a Ringtone for a Contact for how to assign a special ringtone to an individual contact.

TURNING SYSTEM SOUNDS ON/OFF
1. Press the Home Key > Settings > Sound & notifications > Other sounds.
2. Tap Dial pad tones, Screen lock sounds, Touch sounds, or Vibrate on touch.

ADJUSTING VOLUMES
1. Press the Home Key > Settings > Sound & notifications.
2. Drag the sliders below Media volume, Alarm volume, Ring volume, and Notification volume to adjust the volume for each type of audio.
NOTE: You can adjust the media volume when a media application is in use by pressing the Volume Up/Down Keys. If no media application is active, press the Volume Up/Down Keys to adjust ringtone volume (or the earpiece volume during a call).
PERSONALIZING

SWITCHING TO SILENT OR VIBRATION MODE
You can set the phone to silent or vibration mode by using one of the following methods.

• Press the **Volume Up/Down Keys** when no media application is active to show the volume management window. Drag the slider to the left or press and hold the **Volume Down Key** to switch the phone to vibration mode. Press the key again in vibration mode to switch the phone to silent mode.

• Swipe down from the top of the screen to open the Notification Panel and drag the panel downward. Tap **Sound** or **Vibrate** to switch the phone to silent or vibration mode.

• Press the **Home Key > > Settings > Sound & notifications > Interruptions > When calls and notifications arrive > Don't interrupt**, and select how long the phone is on silent mode for.

• Press the **Home Key > > Settings > Sound & notifications > Notification mode** and select **Vibrate** or **Mute** to switch to vibration or silent mode.

**NOTE:** In addition to silent and vibration modes, you can enable priority interruption mode to receive notifications from apps you have marked as priority.

APPLYING NEW WALLPAPERS
You can set the wallpaper for the home screen.
1. Press and hold an empty area of the home screen.
2. Tap **Wallpapers**.
3. Swipe left or right on the wallpaper panel to select a wallpaper, or tap **GALLERY** or **LIVE WALLPAPER** to choose the image or animation you want to set as the wallpaper.

**NOTES:**
• In addition, you can press the **Home Key > > Settings > Display > Wallpaper** to pick an image from Gallery, Photos, Wallpapers, or an animation from Live Wallpapers.

• Some cropping may be needed for Gallery and Photos images.

SETTING THE THEME
1. Press and hold an empty area of the home screen.
2. In the window that appears at the bottom, tap **Themes**.
3. Tap a theme to select it.

SETTING THE HOME SCREEN TRANSITION EFFECT
1. Press and hold an empty area of the home screen.
2. In the window that appears at the bottom, tap **Effects**.
3. Tap an effect to select it.

CHANGING THE SCREEN BRIGHTNESS
1. Press the **Home Key > > Settings > Display > Brightness level**.
2. Drag the slider to manually adjust the screen brightness.
NOTE: With the proximity and light sensor, your phone can automatically adjust the screen brightness for available light. Tap Adaptive brightness in the Display settings screen to turn the feature on or off.

PROTECTING YOUR PHONE WITH SCREEN LOCKS
You can protect your phone by creating a screen lock. When enabled, you will be required to press and hold the screen, and then draw a pattern or enter a numeric PIN or password to unlock the phone.

1. Press the Home Key > Settings > Security.
2. Tap Screen lock.
3. Tap None, Long press, Pattern, PIN, or Password.
   - Tap None to disable screen lock protection.
   - Tap Long press to enable screen lock and allow unlocking with a “press and hold” gesture. You can unlock the screen by tapping and holding a blank area on the lock screen.
   - Tap Pattern to create a pattern that you must draw to unlock the screen.
   - Tap PIN or Password to set a numeric PIN or a password that you must enter to unlock the screen.
4. For Pattern, PIN, or Password, select how you would like notifications and their contents to show when the phone is locked, then tap DONE.

NOTES:
- Screen lock options are listed in the approximate order of the strength of their security, starting with None and Long press, which provide no security. Although a pattern provides minimal security, it can be more convenient than the stronger options.
- Remember the pattern, PIN, or password you set. Otherwise, you will have to upgrade the phone software to use the phone (see Upgrading the Phone Software).

PROTECTING YOUR PHONE WITH ENCRYPTION
You can encrypt all the data on your phone: Google accounts, application data, music and other media, downloaded information, and more. If you do, you must enter a numeric PIN or password each time you power on your phone.

WARNING! Encryption is irreversible. The only way to revert to an unencrypted phone is to perform a factory data reset, which erases all your data.

Encryption provides additional protection in case your phone is lost or stolen, and may be required or recommended in some organizations. Consult your system administrator before turning it on. In many cases the PIN or password you set for encryption is controlled by the system administrator.

Before turning on encryption, prepare as follows:
- Set a lock screen PIN or password.
- Charge the battery.
• Keep the phone connected to the charger.
• Schedule an hour or more for the encryption process. You must not interrupt it or you will lose some or all of your data.

When you're ready to turn on encryption:
1. Press the Home Key > ☰ > Settings > Security > Encrypt phone.
2. Read the information about encryption carefully.
   The ENCRYPT PHONE button is dimmed if your battery is not charged or your phone is not plugged in. If you change your mind about encrypting your phone, press the Back Key.
   WARNING! If you interrupt the encryption process, you will lose data.
3. Tap ENCRYPT PHONE.
4. Enter your lock screen PIN or password and tap NEXT.
5. Tap ENCRYPT PHONE again.
   The encryption process starts and displays its progress. Encryption can take an hour or more, during which time your phone may restart several times.
When encryption is complete, you'll be prompted to enter your PIN or password.
Subsequently, you must enter your PIN or password each time you power on your phone to decrypt it.

PERSONALIZING

PROTECTING YOUR PHONE WITH SCREEN PINNING
You can use the screen pinning feature to keep an app in view, so others cannot switch to other apps or access your personal information.

Turning on Screen Pinning
1. Press the Home Key > ☰ > Settings > Security > Screen pinning.
2. Tap the On/Off switch.
3. If you have set a screen lock, tap Ask for unlock pattern/PIN/password before unpinning. You will need to draw the pattern or enter the PIN/password to unpin the screen.

Pinning a Screen
1. Ensure that screen pinning is turned on.
2. Open the app you want to keep in view.
3. Press the Recent Apps Key.
4. If there are many app tabs, swipe up to find on the front-most tab.
5. Tap .

Unpinning the Screen
1. To unpin the screen and return to normal use, press and hold the Recent Apps Key.
2. If you have checked Ask for unlock pattern/PIN/password before unpinning when pinning the screen, swipe up on the lock screen and draw the pattern or enter the PIN/password.
KNOWING THE BASICS

MONITORING THE PHONE STATUS
The Status Bar at the top of the home screen provides phone and service status icons on the right side. Below are some of the icons you may see.

### Indicators and icons

<table>
<thead>
<tr>
<th>Indicator</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>3G</td>
<td>3G connected</td>
</tr>
<tr>
<td>4G LTE</td>
<td>4G LTE connected</td>
</tr>
<tr>
<td>📞</td>
<td>Ringer off</td>
</tr>
<tr>
<td>⭐️</td>
<td>Vibration mode</td>
</tr>
<tr>
<td>⚡️</td>
<td>Priority mode</td>
</tr>
<tr>
<td>🍁</td>
<td>Battery low</td>
</tr>
<tr>
<td>🍃</td>
<td>Battery partially drained</td>
</tr>
<tr>
<td>🍁</td>
<td>Battery full</td>
</tr>
<tr>
<td>🎰</td>
<td>Battery charging</td>
</tr>
<tr>
<td>⏰</td>
<td>Alarm set</td>
</tr>
<tr>
<td>📟</td>
<td>No signal</td>
</tr>
<tr>
<td>📡</td>
<td>Signal strength</td>
</tr>
<tr>
<td>📋</td>
<td>No nano-SIM card installed</td>
</tr>
<tr>
<td>✈️</td>
<td>Airplane mode</td>
</tr>
<tr>
<td>🌐</td>
<td>Bluetooth on</td>
</tr>
<tr>
<td>🌐</td>
<td>Connected to a Wi-Fi network</td>
</tr>
<tr>
<td>🌐</td>
<td>Wi-Fi in use</td>
</tr>
<tr>
<td>📞</td>
<td>Speaker on</td>
</tr>
<tr>
<td>🎤</td>
<td>Phone microphone off</td>
</tr>
<tr>
<td>📧</td>
<td>GPS on</td>
</tr>
</tbody>
</table>

### MANAGING NOTIFICATIONS
The Status Bar at the top of the home screen provides notification icons on the left side. Below are some of the icons you may see.

### Indicators and icons

<table>
<thead>
<tr>
<th>Indicator</th>
<th>What it means</th>
</tr>
</thead>
<tbody>
<tr>
<td>📨</td>
<td>New SMS</td>
</tr>
<tr>
<td>📬</td>
<td>New MMS</td>
</tr>
<tr>
<td>📧</td>
<td>New email</td>
</tr>
<tr>
<td>📧/맑음</td>
<td>New Gmail message(s)</td>
</tr>
<tr>
<td>🕒</td>
<td>Missed call</td>
</tr>
<tr>
<td>📞</td>
<td>Call in progress</td>
</tr>
<tr>
<td>🎵</td>
<td>Song playing</td>
</tr>
<tr>
<td>🕒</td>
<td>Upcoming event</td>
</tr>
<tr>
<td>🌐</td>
<td>New Wi-Fi network detected</td>
</tr>
<tr>
<td>📷</td>
<td>Downloading data</td>
</tr>
<tr>
<td>📏</td>
<td>Sending data</td>
</tr>
<tr>
<td>📥</td>
<td>USB connected</td>
</tr>
<tr>
<td>📰</td>
<td>Updates available</td>
</tr>
<tr>
<td>🎧</td>
<td>Wired headset connected</td>
</tr>
</tbody>
</table>
Opening/Closing the Notification Panel
Notifications report the arrival of new messages, calendar events, and alarms, as well as ongoing events. You can open the Notification Panel to view the details of notifications.

- To open the Notification Panel, swipe your finger down from the top of the screen.
- To close the Notification Panel, swipe your finger up from the bottom of the screen or tap the Back key.

Responding To or Removing a Notification
In the Notification Panel, you can respond to a notification or remove the notifications. The Notification Panel also supports expandable notifications that let you perform additional actions right from the notification itself.

- To respond to a notification, tap it.
- Slide down with one finger to expand certain notifications. You can also swipe two fingers vertically or pinch-zoom to expand or collapse certain notifications.
- To remove a notification, swipe it left or right.
- To remove all notifications, tap ✗.
- To manage notifications you have received, press and hold a notification to identify the application that created it. Depending on the notification, you can then tap 📨 and tap Block to hide future notifications from this app, or tap Priority to show the notifications in priority mode, or tap Sensitive to hide sensitive content from this app’s notifications.

- Most apps that send notifications, such as Gmail, have notification settings that you can adjust.

NOTE: If you turn off notifications for an app, you may miss its important alerts and updates. The notifications of some apps cannot be turned off.

Using Quick Settings
The Quick Settings in the Notification Panel make it convenient to view or change the most common settings for your phone.

Swipe down with two fingers from the top of the screen, or open the Notification Panel and drag the panel downward to view the following Quick Settings:

- Flashlight: Tap to turn the flashlight on or off.
- Sync: Tap to turn auto-sync of accounts data on or off.
- Battery Saver: Tap to turn the battery saver on or off.
- Dolby: Tap to turn Dolby Audio on or off.
- Data: Tap to turn data access over the mobile network on or off.
- Bluetooth: Tap to turn Bluetooth on or off.
- Location: Tap to turn location services on or off.
- Airplane: Tap to turn Airplane mode on or off.
- Sound: Tap to turn the sound on or off.
- Vibrate: Tap to turn vibrate on or off.
• **Auto Rotate:** Tap to turn auto-rotation of the screen on or off.
• **Wi-Fi:** Tap to turn Wi-Fi on or off.
• **Brightness:** Uncheck Auto and drag the brightness slider to adjust the screen brightness.

**NOTES:**
• In the Quick Settings screen, tap at the top to access the Battery settings; tap to get to the Settings menu; tap your contact image to view your profile in the Contacts app; tap EDIT at the bottom to change the control switch position.
• Press and hold certain icons to open their Settings menu.

**MANAGING SHORTCUTS AND WIDGETS**

**Adding Shortcuts and Widgets**
1. Press the **Home Key** > to view apps.
   - Or, to add widgets, press and hold an empty area of the home screen and tap **Widgets**.
2. Slide left or right to browse the available applications or widgets.
3. Press and hold a widget or an application icon and drag it to a home screen panel.

**NOTE:** While holding the item, you can drag it to the right edge of the screen to create a new home screen panel and put the item on it.

**Moving Shortcuts or Widgets**
1. Press and hold a widget or shortcut on the home screen.
2. Drag it to the place you need.

**Removing Shortcuts or Widgets**
1. Press and hold a widget or shortcut on the home screen.
2. Drag it to to remove it.

**Adjusting Widget Size**
1. Press and hold a widget on the home screen.
2. Drag it to the place you need.

**NOTE:** Not all widgets can be resized.

**ORGANIZING WITH FOLDERS**
You can create folders on the home screen and add several shortcuts to a folder. You can move or remove folders the same way as moving or removing shortcuts.

1. On the home screen, press and hold the shortcut you want to add into a new folder.
2. Drag the shortcut to . A new folder will be created, and the shortcut is added into the folder.
3. To add more shortcuts into the folder, press and hold each shortcut and drag it over the folder before releasing it.
4. To remove a shortcut from a folder, tap the folder to open it. Press and hold the shortcut and drag it to the home screen.

NOTES:
- Tap the folder and then tap the name field to rename the folder.
- Drag the folder to the home screen to delete the folder and replace its shortcuts on the last home screen.

Uninstalling an Application
1. Press the Home Key > Settings to open the application list screen.
2. Press and hold an application icon and drag the icon to the home screen.
3. Tap OK to uninstall the app.

NOTE: Not all applications can be uninstalled.

REARRANGING THE PRIMARY SHORTCUTS
Every home screen includes a customizable primary shortcuts area, located at the bottom of the screen. You can keep up to four items in the primary shortcuts area. Drag shortcuts or folders in or out of the area to rearrange them.

OPENING AND SWITCHING APPS

Opening an App
1. Press the Home Key > Settings.
2. Slide left or right on the screen and tap an app to open it.

Switching Between Recently Opened Apps
1. Press the Recent Apps Key. A list of the names and thumbnails of apps you’ve recently used opens. If you’ve been using more apps than can fit on the screen, you can scroll up and down on the list to view them all.
2. Tap a thumbnail to open that app.

NOTE: You can swipe a thumbnail left or right to remove it from the list. Tap the Back Key to remove all thumbnails.

ENTERING TEXT
You can enter text using the on-screen keyboard. Some apps open it automatically. In others, you open it by tapping where you want to type. You can press the Back Key to hide the on-screen keyboard. You can also enter text by speaking with the Google voice typing feature.

Enabling or Disabling Input Methods
1. Press the Home Key > Settings > Language & input.
2. Tap an item under Keyboard & input methods. You can set the current input method and choose the settings for input methods.

NOTE: Some default input methods may not be disabled.
GOOGLE KEYBOARD

The Google keyboard provides a layout similar to a desktop computer keyboard. Turn the phone sideways and the keyboard will change from portrait to landscape. The landscape keyboard is not supported in all applications.

- Tap the alphabetic keys to enter letters. Press and hold some specific keys to enter associated accented letters or numbers. For example, to enter É, press and hold Ê and the available accented letters and number 3 appear. Then slide to choose É.
- Tap ☐ to use uppercase. Double-tap ☐ to lock uppercase. This key also changes color to indicate the current case you are using.
- Tap ☑ to delete the text before the cursor.
- Tap ?!123 to select numbers and symbols. You can then tap =\< to find more.
- Tap ☑ to enter emoticons.
- Tap ☑ to use Google voice typing.

- Press and hold ☑, > ☐ to change the input language or adjust the Google keyboard settings.

GESTURE TYPING

The Google keyboard supports the gesture typing feature. Use this feature to input a word by sliding your finger from letter to letter on the keyboard.

Enabling and Using Gesture Typing

   Or, tap Home Key > ☐ > Settings > Language & input > Google Keyboard.
2. Tap Gesture Typing > Enable gesture typing if the feature is turned off.
3. Move your finger from letter to letter on the keyboard to trace a word without lifting the finger until you reach the end of the word.
NOTES:
• Tap when you want to. If you want to enter a single letter, simply tap the key once.
• Lift your finger at the end of the word. A space is added automatically when you begin to input the next word.

GOOGLE VOICE TYPING
Google voice typing uses the Google voice recognition service to convert speech to text. You must have a data connection on a mobile or Wi-Fi network to use it.
1. Tap 🅱️ to access the voice typing when you are using the Google keyboard.
2. When you see the microphone image, speak what you want to type.
3. You can continue entering text to keep it or to delete it.

NOTE: Say “comma,” “period,” “question mark,” “exclamation mark,” or “exclamation point” to enter punctuation.

INPUT METHOD SETTINGS
Choose the input method settings by pressing the Home Key > 📜 > Settings > Language & input.
In the Keyboard & input methods section, you can set the current input method and choose the settings for input methods.

EDITING TEXT
• Move the insertion point: Tap where you want to type. The cursor blinks in the new position, and a tab appears below it. Drag the tab to move the cursor.
• Select text: Press and hold or double-tap within the text. The nearest word highlights with a tab at each end of the selection. Drag the tabs to change the selection. Tap 📜 to select all the text.
• Cut or copy: Select the text you want to manipulate. Then tap ❌ or ⌃ to cut or copy the text to the clipboard.
• Replace text with the clipboard text: Select the text you want to replace. Then tap ⌃ or PASTE.
CONNECTING TO NETWORKS AND DEVICES

CONNECTING TO MOBILE NETWORKS

Controlling Mobile Data Use
To enable or disable data access:
1. Press the Home Key > ☰ > Settings > Mobile networks > Mobile Data.
2. Slide the Standard Data switch to enable or disable mobile data use.

NOTE: Data roaming may incur significant roaming charges.

CONNECTING TO WI-FI

Wi-Fi is a wireless networking technology that can provide Internet access at distances of up to 328 feet (100 meters), depending on the Wi-Fi router and your surroundings.

Turning Wi-Fi On and Connecting to a Wi-Fi Network
1. Press the Home Key > ☰ > Settings > Wi-Fi.
2. Slide the Wi-Fi switch to the On position to turn on Wi-Fi.
3. Tap a network name to connect to it.
4. If the network is secured, enter the password and tap Connect.

NOTE: Your phone automatically connects to previously used Wi-Fi networks when they are in range.

Getting Notified of Open Networks
1. Press the Home Key > ☰ > Settings > Wi-Fi.
2. Slide the Wi-Fi switch to the On position.
3. Tap ☰ > Advanced.
4. Slide the Network notification switch to the On position.

Adding a Wi-Fi Network
You can add a Wi-Fi network if the network does not broadcast its name (SSID) or when you are out of range.

To connect to a secured network, you first need to get the security details from the network’s administrator.
1. Press the Home Key > ☰ > Settings > Wi-Fi.
2. Slide the Wi-Fi switch to the On position.
3. Tap ☰ > Add network.
4. Enter the network SSID (name). If necessary, enter the security or other network configuration details.
5. Tap SAVE.
**Forgetting a Wi-Fi Network**
You can make your phone forget the details of a Wi-Fi network that you added—for example, if you don’t want the phone to connect to it automatically or if it is a network that you no longer use.

1. Press the Home Key > Settings > Wi-Fi.
2. Slide the Wi-Fi switch to the On position.
3. Tap the Wi-Fi network name and then tap FORGET.

**Connecting to a WPS Network**
Wi-Fi Protected Setup (WPS) is a feature that makes it easy to add your phone to access points that supply WPS.
You can use one of the following methods to connect your phone to a wireless network using WPS:

**Method one: WPS Button (recommended)**
1. Press the Home Key > Settings > Wi-Fi.
2. Slide the Wi-Fi switch to the On position.
3. Tap > Advanced > WPS Push Button.
4. Press the WPS button on the wireless router and the access point will recognize your phone and add it to the network.

**Method two: PIN**
1. Press the Home Key > Settings > Wi-Fi.
2. Slide the Wi-Fi switch to the On position.
3. Tap > Advanced > WPS Pin Entry.
4. The WPS PIN displays on the screen. Enter the PIN into the access point’s setup page.
After entering the PIN, your phone automatically finds the access point and configures the connection.

**NOTE:** For detailed information about the WPS feature of the access point, please refer to its documentation.

**Adjusting Advanced Wi-Fi Settings**
1. Press the Home Key > Settings > Wi-Fi.
2. Tap > Advanced to adjust the following settings:

- **Network notification:** Enable to be notified whenever a public network is available.
- **Scanning always available:** Let Google’s location service and other apps scan for networks, even when Wi-Fi is off.
- **Keep Wi-Fi on during sleep:** Choose whether or not to keep Wi-Fi on in Sleep mode.
- **Install certificates:** Check the installed certificates.
- **WPS Push Button:** Connect to a WPS network via the push button method.
- **WPS Pin Entry:** Connect to a WPS network via the phone PIN method.
- **MAC address:** Check the MAC address.
- **IP address:** Check the phone’s IP address.
CONNECTING TO NETWORKS AND DEVICES

CONNECTING TO BLUETOOTH DEVICES

Bluetooth is a short-range wireless communication technology. Phones or other devices with Bluetooth capabilities can exchange information wirelessly within a distance of about 33 feet (10 meters). The Bluetooth devices must be paired before the communication is performed.

Turning Bluetooth On/Off

1. Press the Home Key > Settings > Bluetooth.
2. Slide the Bluetooth switch to the On or Off position.
When Bluetooth is on, the icon will appear in the Status Bar.

Changing the Device Name

1. Press the Home Key > Settings > Bluetooth.
2. Slide the Bluetooth switch to the On position if Bluetooth is off.
3. Tap > Rename this device.
4. Edit the name and tap RENAME.

Pairing with Another Bluetooth Device

1. Press the Home Key > Settings > Bluetooth.
2. Slide the Bluetooth switch to the On position if Bluetooth is off.
   - Your phone automatically scans for and displays the IDs of all available Bluetooth devices in range. You can tap > Refresh if you want to scan again.
3. Tap the device you want to pair with.
4. If necessary, confirm that the Bluetooth passkeys are the same between the two devices and tap PAIR. Alternately, enter a Bluetooth passkey and tap PAIR.
   - Pairing is successfully completed when the other device accepts the connection or the same passkey is entered.

NOTE: The Bluetooth passkey may be fixed for certain devices, such as headsets and hands-free car kits. You can try entering 0000 or 1234 (the most common passkeys), or refer to the documents for that device.

Forgetting a Bluetooth Device

You can make your phone forget its pairing connection with another Bluetooth device. To connect to the device again, you need to search for it and enter or confirm a passkey again.

1. Press the Home Key > Settings > Bluetooth and ensure that Bluetooth is turned on.
2. In the list of paired devices, tap beside the Bluetooth device you want to forget.
3. Tap FORGET.
Sending Data via Bluetooth
1. Open the appropriate application and select the file or item you want to share.
2. Select the option for sharing via Bluetooth. The method may vary by application and data type.
3. Tap a Bluetooth device the phone has paired with or wait for it to search for new devices and tap one of them.

Receiving Data via Bluetooth
1. Turn Bluetooth on before trying to receive data via Bluetooth.
2. Swipe down on the Status Bar and tap .
3. Tap ACCEPT to start receiving data.
Depending on whether a microSDXC card is installed, received files are stored automatically in a dedicated folder (Bluetooth, for instance) in the phone storage or in the microSDXC directory. You can access them in the File Manager app. Received contacts (vCard files) are automatically imported to your contact list.

CONNECTING TO YOUR COMPUTER VIA USB
You can connect your phone to a computer with a USB cable and transfer music, pictures, and other files between the devices. Your phone stores these files in internal storage or on a removable microSDXC card.

Connecting Your Phone to a Computer via USB
1. Connect your phone to the PC with a USB cable.
2. Open the Notification Panel and tap (Connected as...).
3. Choose one of the following options:
   - **Charge only**: Charge your phone via USB.
   - **Install driver**: Select this option when features (Connect to PC software, Media device) are enabled for the first time, or when they’re unavailable.
     **NOTE**: You can also install the driver on the PC by running the executable file in the new CD-ROM drive.
   - **Media device (MTP)**: Transfer media files on Windows, or using Android™ File Transfer on Mac®.
     **NOTE**: For Windows® XP, install the drivers and Windows Media® Player 11 (or later version) when you use Media device (MTP) for the first time.
   - **Camera (PTP)**: Transfer photos using camera software.
     **NOTE**: To make your phone connect to the computer automatically using the selected connection type, check Don’t ask me again.

Connecting with Windows Media Player
You can sync music, picture, and video files from the computer to your phone via Windows Media Player on the computer.
1. Connect the phone with your computer via USB and choose Media device (MTP).
2. Open Windows Media Player and synchronize music, picture, and video files.
Disconnecting Your Phone from the Computer

To disconnect the phone from the computer, simply unplug the USB cable when you’re finished.

Removing the microSDXC Card from Your Phone

If you need to remove the microSDXC card used as portable storage while the phone is on, you must unmount it first.

1. Press the Home Key > Settings > Storage.
2. Scroll down and tap Unmount SD card > OK.
3. The icon appears in the Status Bar and you can now safely remove the microSDXC card from the phone.

NOTE: If you unmount the microSDXC card, some apps that you are using will stop and may be unavailable until you remount the microSDXC card.

Erasing the microSDXC Card

1. Press the Home Key > Settings > Storage.
2. Scroll down the screen and tap Erase SD card > ERASE SD CARD > ERASE EVERYTHING.

Caution: The formatting procedure erases all the data on the microSDXC card, after which the files CANNOT be retrieved.

CONNECTING TO VIRTUAL PRIVATE NETWORKS

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network. VPNs are commonly deployed by corporations, schools, and other institutions to let people access local network resources when not on campus, or when connected to a wireless network.

Depending on the type of VPN you are using, you may be required to enter your login credentials or install security certificates before you can connect to your VPN. You can get this information from your network administrator.

NOTE: You need to set a lock screen pattern, PIN, or password before you can use credential storage (VPN).

Adding a VPN

1. Press the Home Key > Settings > More > VPN.
2. Tap and enter the VPN name.
3. Tap the Back Key and check the box beside Show advanced options.
4. Enter the server address and other information provided by your network administrator.
5. Tap SAVE.

The VPN is added to the list on the VPN screen.

Connecting to a VPN

1. Press the Home Key > Settings > More > VPN.
2. Tap the VPN that you want to connect to.
When prompted, enter any requested credentials and then tap **CONNECT**. When you are connected, the VPN connected icon appears in the Status Bar.

**Modifying a VPN**
1. Press the **Home Key > 📱 > Settings > More > VPN**.
2. Press and hold the VPN that you want to modify.
3. Tap **Edit profile**.
4. Tap the **Back Key** and check the box beside **Show advanced options**.
5. Tap a field to edit the information.
6. Tap **SAVE**.

**PHONE CALLS**
You can place calls from the Phone app, the Contacts app, or other apps or widgets that display contact information. If you see a phone number, you can usually tap it to dial.

**PLACING AND ENDING CALLS**

**Placing a Call by Dialing**
1. Press the **Home Key > 📱 > ☎️**.
2. Enter the phone number with the on-screen keypad. Tap ✖ to delete incorrect digits.
   **NOTE:** As you enter digits, your phone searches for contacts that match. If you see the number you want to dial, tap it to place the call immediately without entering the rest of the number.
3. Tap ☎️ below the keypad to place the call.

You can also tap the search box at the top of the Phone app screen and enter the phone number or contact name you want to call. Tap the matching contact or **Call [number]** to place the call.

**NOTES:**
- To make an international call, press and hold the **0 Key** to enter the plus (+) symbol. Next, enter the country code followed by the city/area code and then the phone number.
- To redial the last call you made, press the **Home Key > 📱 > ☎️ > ☎️** and tap ☎️ again.
Ending a Call
During a call, tap 📞 on the screen.

ANSWERING OR REJECTING CALLS
When you receive a phone call, the Incoming Call screen opens, displaying the Caller ID or the information about the caller that you’ve entered in the Contacts app. You can answer or reject the call, or reject it with a text message.

Answering a Call
When you receive a phone call, slide (Slide down to answer) down to answer the call.

NOTE: To silence the ringer before answering the call, press the Volume Up/Down Keys.

Rejecting a Call
When you receive a phone call, slide (Slide up to decline) up to reject the call.

You can also slide up to reject the call and send a preset text message to the caller.

NOTE: To edit the text response from within the Phone app, tap > Settings > General settings > Quick responses.

WORKING WITH THE CALL HISTORY
The call history is a list of all the calls you’ve placed, received, or missed. It provides a convenient way to redial a number, return a call, or add a number to your Contacts.

To open the call history, press the Home Key > Call History.

Placing a Call From the Call History
1. Open the call history.
2. Tap a number for more information about the call, or tap beside it to call back.

NOTE: You can tap MISSED, OUTGOING, or INCOMING to filter the records by call type.

Adding a Call History Number as a Contact
1. Open the call history.
2. Tap the circle in front of a number.
3. Tap on the contact information tab.
4. To add the number to an existing contact, tap a contact in the list. To add a new contact, tap in the top right corner.

Taking Other Actions on a Call History Entry
1. Open the call history.
2. Tap a number to view more call information. While viewing the call details, you can do one of the following:
   • Tap > Edit number before call to edit the number in the dialer before calling it.
• Tap the circle in front of an entry to open the contact information tab from the bottom of the screen. You can send a message, call back, edit the contact, add the contact to favorites, or add the number to Contacts.

• Tap to delete the entry.

NOTE: You can tap > Clear call log in the call history screen to delete all history records.

CALLING YOUR CONTACTS

Calling a Contact
1. Press the Home Key > . Your favorite contacts and frequently called contacts are displayed in the SPEED DIAL tab.
2. Tap a contact to place the call, or tap the CONTACTS tab and then tap beside a contact to make a call.

CHECKING VOICEMAIL

If you have set the phone to divert certain calls to voicemail, callers can leave voicemail messages when they cannot reach you. Here’s how to check the messages they left:
1. Press the Home Key > > .
2. Press and hold the 1 Key in the dialer. If prompted, enter your voicemail password.
3. Follow the voice prompts to listen to and manage your voicemail messages.

NOTE: See Phone Calls – Adjusting Your Call Settings – Setting Up Voicemail for how to set your voicemail service. For detailed information, please contact your service provider.

USING OPTIONS DURING A CALL

During a call, you will see a number of on-screen options. Tap an option to select it.
• Tap to view all call options.
• Tap to switch to the keypad when you need to enter a code (for example, the PIN for your voicemail or bank account) during the call.
• Tap to put the call on hold.
• Tap to turn the speaker on or off.
• Tap to mute or unmute the microphone.
• Tap to make another call separately from the first call, which is put on hold.
• Tap to go to your messaging inbox.
• Tap to go to contacts.
• Tap to merge the separate calls into a single conference call.
• Tap to put the caller you are speaking to on hold, and switch to the other call that has been put on hold.
• Tap to end the current call.

Warning! Because of higher volume levels, do not place the phone near your ear during speakerphone use.
MANAGING MULTI-PARTY CALLS

When the call waiting and three-way call features are available, you can switch between two calls or set up a conference call.

**NOTE:** The call waiting and three-way call features need network support and may result in additional charges. Please contact your service provider for more information.

**Switching Between Current Calls**

When you’re on a call and another call comes in, your phone screen informs you and displays the caller ID.

**To Respond to an Incoming Call While You’re on a Call:**

- Tap [Hold current and answer](Hold current and answer) to answer the call. This puts the first caller on hold and answers the second call.
- Tap [End current and answer](End current and answer) to answer the second call and end the first one.
- Tap [](to reject the second call.
- Tap [ ](to reject the second call and select a preset text message or edit one to send to the caller.

**To Switch Between Two Calls:**

Tap [ ](to switch back to the other call.

SETTING UP A CONFERENCE CALL

With this feature, you can talk to two people at the same time.

1. Place the first call.
2. Once you have established the connection, tap [ ]( and dial the second number. This puts the first caller on hold.
3. When you’re connected to the second party, tap [ ](.

If one of the people you called hangs up during your call, you and the remaining caller will stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

To end the conference call, tap [ ](.

ADJUSTING YOUR CALL SETTINGS

**Setting Contact Display Options**

You can set the order of the contacts displayed in the CONTACTS tab of the Phone app.

1. Press the [Home Key > ]( > : : > Settings > General settings.
2. Tap [Sort by]( or [Name format]( to set the order of the contacts and the format of the contact names.
Setting Sound and Vibration
Set the sound and vibration for incoming calls as well as dialpad sounds.
1. Press the Home Key > 📞 > ☰ > Settings > General settings.
2. In the Sounds and vibrate section, tap the option you want to configure.
   • Tap Phone ringtone to select the ringtone for incoming call notifications.
   • Check Dialpad tones to play sounds when you tap the dialpad keys.
   • Check Also vibrate for calls to enable vibration for incoming call notifications.

   NOTE: You can set the vibration pattern for incoming call notifications. Press the Home Key > 📞 > ☰ > Settings > Call settings > Vibrate pattern.

Editing Quick Response to Rejected Callers
1. Press the Home Key > 📞 > ☰ > Settings > General settings > Quick responses.
2. Tap a text message to edit it.
3. Tap OK to save the message.

Setting Up Voicemail
1. Press the Home Key > 📞 > ☰ > Settings > Call settings.
2. Tap Voicemail to configure voicemail settings.
   • Tap Service to select the voicemail service provider. Your carrier is the default.
   • Tap Setup to view the voicemail number.
   • Tap Sound to select the notification sound for new voicemails.
   • Check Vibrate to enable vibration for notifications.

Using Fixed Dialing Numbers
Fixed Dialing Numbers (FDN) allow you to restrict outgoing calls to a limited set of phone numbers.
1. Press the Home Key > 📞 > ☰ > Settings > Call settings.
2. Tap Fixed Dialing Numbers for the following options:
   • Enable FDN: Input the PIN2 code to enable the FDN feature.
   • Change PIN2: Change the PIN2 code for FDN access.
   • FDN list: Manage the FDN list.

   NOTE: The PIN2 code is provided by your carrier. Entering an incorrect PIN2 code more times than allowed can get your nano-SIM card locked. Contact your service provider for assistance.

Setting TTY Mode
Your phone is a TTY compatible device. A TTY device can allow people who have hearing or speech disabilities to communicate by telephone. Simply connect the TTY device to the phone’s headset jack.
Select a TTY mode for your phone to work with a TTY device, or turn TTY off.
1. Press the **Home Key > ✆ > ☰ > Settings > Call settings > TTY mode.**

2. Select one of the following options. Consult your teletypewriter manufacturer’s manual if necessary.
   - **TTY Off**: Users who can hear and talk can disable TTY support.
   - **TTY Full**: Users who cannot talk or hear may use this mode to send and receive text messages through TTY device.
   - **TTY HCO**: Users who can hear, but cannot talk, may use this mode to listen to conversation of the other party, and respond via text messages.
   - **TTY VCO**: Users who can talk, but cannot hear, may use this mode to talk through the phone and receive responses via text messages.

**Setting Hearing Aids**

Your phone supports HAC (Hearing Aid Compatibility) function. When you turn on the hearing aid compatibility and use a hearing aid with a telecoil to answer the phone, it will help you hear more clearly during the phone call.

1. Press the **Home Key > ✆ > ☰ > Settings > Call settings.**

2. Check **Hearing aids** to turn on hearing aid compatibility.

**CAUTION:** Do not turn on the Hearing aids option unless you use a hearing aid with a telecoil. Using this setting without a hearing aid or with a hearing aid without a telecoil may be harmful to your hearing.

**Setting Speed Dials**

You can press and hold the **1 - 9 Keys** from the dialer to call the corresponding speed dial number.

The number **1 Key** is reserved to speed dial your voicemail.

To assign a speed dial key:
1. Press the **Home Key > ✆ > ☰ > Settings > Call settings > Speed dial.**
2. Tap a speed dial entry.
3. Enter a phone number or tap ✉ to select one from the contact list.
4. Tap **OK**.

**Setting DTMF Tones**

You can set the length of dual-tone multi-frequency (DTMF) signal tones.

1. Press the **Home Key > ✆ > ☰ > Settings > Call settings > DTMF tones.**

2. Tap **Normal** or **Long**.

**Call Ended Operation Tips**

When this feature is enabled, the phone will prompt you to call back, send a message to the contact, or add the new number to your contacts after you finish a call.

1. Press the **Home Key > ✆ > ☰ > Settings > Call settings.**

2. Check **Call ended operation tips** to enable this feature.
Barring Certain Calls
The call barring feature allows you to forbid certain types of calls from your phone.
1. Press the Home Key > Settings > Call settings > Call Barring Settings.
2. Set the restriction of specific types of calls from your phone.

Forwarding Incoming Calls
The call forwarding feature allows you to forward your incoming calls to another phone number.
1. Press the Home Key > Settings > Call settings > Call forwarding.
2. Tap an available option (Always forward, When busy, When unanswered, or When unreachable) to enable it.

Additional Settings
1. Press the Home Key > Settings > Call settings > Additional settings.
2. Tap Caller ID to choose whether your number is displayed when someone receives your outgoing call. Or check Call waiting to get notified of incoming calls during a call.

NOTE: Please contact your service provider to check whether the caller ID and call waiting features are available.

CONTACTS
You can add contacts to your phone and synchronize them with the contacts in your Google account or other accounts that support contact syncing.
To see your contacts, press the Home Key > CONTACTS. From there, you can tap the tabs to quickly switch to your contact groups or favorite contacts.

CHECKING CONTACT DETAILS
1. Press the Home Key > CONTACTS.
2. Scroll through the list to view all your contacts.
3. Tap a contact to view its details.

NOTE: If you have a lot of contacts stored, you’ll see a slider on the right side of the screen. To go directly to a letter, press and hold the slider and drag it to a letter.

ADDING A NEW CONTACT
1. Press the Home Key > CONTACTS.
2. Tap to add a new contact.
3. Tap the account field to choose where to save the contact. If a sync account is selected, the contacts will be synced automatically with your account online.
4. Enter the contact name, phone number(s), email addresses, and other information.
5. Tap to save the contact.

SETTING UP YOUR OWN PROFILE
You can create your own name card in your phone.
1. Press the Home Key > CONTACTS.
2. Tap Set up my profile. If a profile has been set up, tap the listing below ME and tap.
3. Edit your profile information. Tap ADD ANOTHER FIELD to add more information if you want.
4. Tap to save.

IMPORTING, EXPORTING, AND SHARING CONTACTS
You can import/export contacts to/from your nano-SIM card, the phone storage, a microSDXC card, or your online accounts. This is especially useful when you need to transfer contacts between different devices. You can also quickly share your contacts using Bluetooth, Email, Messages, Google Drive, or Gmail.

Importing contacts from the nano-SIM card
1. Press the Home Key > CONTACTS.
2. Tap > Import/Export > Manage SIM card contacts.
3. If you have added contact accounts other than the phone, select an account in which to save the contacts to.
4. Tap > Import SIM Contacts.
5. Check the contacts you want to import and then tap.

Importing Contacts From the microSDXC Card or Phone Storage
1. Press the Home Key >.
2. Tap > Import/Export > Import from storage.
3. If you have added contact accounts other than the phone, select an account in which to save the contacts.
4. Select the vCard file(s) in the microSDXC card or the phone storage.

Exporting Contacts to the nano-SIM Card
1. Press the Home Key >.
2. Tap > Import/Export > Export to SIM card.
3. Tap the contacts you need and then tap.
NOTE: If the nano-SIM card is full, you cannot export contacts to the card.

Exporting Contacts to the microSDXC Card or Phone Storage
1. Press the Home Key >.
2. Tap > Import/Export > Export to storage.
3. The phone will prompt you with the name of the vCard file. Tap OK to create the file.
NOTE: If the microSDXC card is not installed in the phone, you can export vCard file(s) to the phone storage.

Sharing Contacts
1. Press the Home Key > CONTACTS.
2. Tap Multi-Select.
3. Tap the contacts you want to share to select them and then tap .
4. Choose to share the contacts via Messaging, Bluetooth, Google Drive, Email, or Gmail.

WORKING WITH FAVORITE CONTACTS
You can add the contacts you use frequently to FAVORITES so that you can find them quickly.

Adding a Contact to Favorites
1. Press the Home Key > CONTACTS.
2. Tap a contact and then tap at the top of the screen.

Removing a Contact from Favorites
1. Press the Home Key > FAVORITES.
2. Tap a favorite contact and then tap .

WORKING WITH GROUPS

Viewing Your Contact Groups
1. Press the Home Key > GROUPS.
2. Scroll through the list to view the preset groups and any groups you have created.
3. Tap a group to view its members.
NOTE: To send a message or an email to the group members, tap a group > Send Group message/Send Group email after you open the group.

Setting Up a New Group
1. Press the Home Key > GROUPS.
2. Tap to create a new group.
3. If you have added contact accounts other than the phone, tap to choose an account for the new group.
4. Tap Group’s name and enter a name.
5. Tap Add member and select the contacts you wish to be the group members.
6. Tap .
7. If necessary, tap Default below RingTone to set a special ringtone for incoming calls from the group members, and then tap OK.
8. Tap to save the group.

Deleting a Group
1. Press the Home Key > GROUPS.
2. Tap a group and then tap Delete Group.
3. Tap OK.
CONTACTS

**Editing a Group**
1. Press the Home Key > GROUPS.
2. Tap a group > Edit.
3. Tap the group name to edit it, or tap the field below MEMBER or RingTone to add more members or change the ringtone.

**NOTE:** To remove group members, tap a group and then tap Multi-Select and select the members you would like to remove. Tap OK.

**SEARCHING FOR A CONTACT**
1. Press the Home Key > and then tap to search.
2. Input the contact name you want to search for. The contacts matched will be listed.

**EDITING CONTACTS**

**Editing Contact Details**
1. Press the Home Key > CONTACTS.
2. Tap a contact and then tap Edit.
3. Edit the contact and tap OK.

**Setting a Ringtone for a Contact**
Assign a special ringtone to a contact, so you know who is calling when you hear the ringtone.
1. Press the Home Key > CONTACTS.
2. Tap a contact you want to set a ringtone for and then tap Set ringtone.
3. Select a ringtone you like and tap OK.

**Deleting a Contact**
1. Press the Home Key > CONTACTS.
2. Tap a contact you want to delete and then tap Delete.
3. Tap OK to confirm.

**Deleting Several Contacts**
1. Press the Home Key > CONTACTS.
2. Tap Multi-Select.
3. Tap to select the contacts you want to remove and then tap Delete.
4. Tap OK to confirm.

**Joining Contacts**
As your phone synchronizes with multiple online accounts, you may see duplicate entries for the same contact. You can merge all the separate information of a contact into one entry in the Contacts list.
1. Press the Home Key > CONTACTS.
2. Tap a contact to display the contact’s details.
3. Tap > Join.
CONTENTS

4. Tap the contact whose information you want to join with the first entry.

NOTES:
- The information from the second contact is added to the first, and the second contact is no longer displayed in the contacts list.
- You can repeat these steps to join another contact to the main contact.

5. Tap ☑️ to save the joined contact.

Separating Contact Information

If contact information from different sources was joined in error, you can separate the information back into individual contacts on your phone.

1. Press the Home Key > 📞 > CONTACTS.
2. Tap a contact you want to separate.
3. Tap ☐️ > Separate.
4. Tap OK to confirm.

ACCOUNTS

ADDING OR REMOVING ACCOUNTS

You can add multiple Google accounts and Microsoft Exchange ActiveSync® accounts. You may also add other kinds of accounts, depending on the apps installed on your phone.

Adding an Account

1. Press the Home Key > ☰️ > Settings > Accounts > Add account.
2. Tap the type of account you want to add.
3. Follow the on-screen steps to enter the information about the account.
   - Most accounts require a username and password, but the details may vary.
   - You may also need to obtain some information from IT support or your system administrator.

When the account is successfully added, it is displayed in the Accounts menu in Settings.

Removing an Account

Removing an account will delete it and all information associated with it from your phone, such as emails and contacts.

1. Press the Home Key > ☰️ > Settings > Accounts.
2. Tap the account category and then tap the account you’d like to remove.
3. Tap ☐️ > Remove account > REMOVE ACCOUNT.
ACCOUNTS

CONFIGURING ACCOUNT SYNC

Configuring Auto Sync Setting
1. Press the Home Key > Settings > Accounts.
2. Tap and check or uncheck Auto-sync data to enable or disable automatic sync.
   • When automatic sync is turned on, changes you make to information on your phone or on the web are automatically synced with each other.
   • When automatic sync is turned off, you need to sync manually to collect emails, updates, or other recent information.

Syncing Manually
1. Press the Home Key > Settings > Accounts.
2. Tap the account category and then the account you want to sync.
3. Tap Sync now.

Changing an Account’s Sync Settings
1. Press the Home Key > Settings > Accounts.
2. Tap the account category and then the account. The Sync settings screen appears, showing a list of information the account can sync.
3. Check or uncheck items as you need. Checked types of information on the phone and the web will be kept in sync when auto-sync is turned on. When auto-sync is disabled, tap a listing to sync that type of information between the phone and the web.

EMAIL

Press the Home Key > Email. Use it to read and send emails from Microsoft Exchange ActiveSync, Gmail, Hotmail, Yahoo®, and more.

SETTING UP THE FIRST EMAIL ACCOUNT
1. Press the Home Key > Email.
2. Tap an email type, and then enter your email address and password.
3. Tap Next to let the phone retrieve the network parameters automatically.
   NOTE: If automatic setup fails, you can enter these details manually by tapping Manual setup.
4. Follow the on-screen instructions to finish setup.
Your phone will show the inbox of the email account and start to download email messages.

CHECKING YOUR EMAILS
Your phone can automatically check for new emails at the interval you set when setting up the account.
You can also check new emails manually by swiping down on the message list. Tap Load more messages at the bottom of the email list to download earlier messages.
RESPONDING TO AN EMAIL
You can reply to or forward a message that you receive. You can also delete messages and manage them in other ways.

Replying to or Forwarding an Email
1. Open the email you want to reply to or forward from the inbox.
2. Choose one of the following:
   - To reply to the sender, tap .'.
   - To reply to the sender and all recipients of the original message, tap .
   - To forward the message, tap .
3. Edit your message and tap Send.

Marking an Email as Unread
You can return a read email to the unread state—for example, to remind yourself to read it again later. You can also mark a batch of emails as unread.

- While reading a message, tap > Mark as unread.
- While in a message list (for instance, the inbox), tap the checkboxes before the messages and then tap > OK.

Deleting an Email
You can delete an email from its folder. You can also delete a batch of emails.
- While reading a message, tap > OK.
- While in a message list (for instance, the inbox), tap the checkboxes in front of the messages and then tap > OK.

WRITING AND SENDING AN EMAIL
1. Open your email inbox and tap .
   - NOTE: If you have more than one email account added on the phone, tap the sender line to select the account you want to use for sending the message.
2. Enter a contact name or email address in the To field. Separate each recipient with a comma. You can also tap to select recipients from your contacts.
   - NOTE: Tap > Add Cc/Bcc to send a carbon copy or blind carbon copy to other recipients.
3. Enter the email subject and compose the email text.
4. Tap > Attach file to add audio files, images, videos, and other types of files as attachments.
5. Tap Send at the top of the screen to send the message.

ADDING A SIGNATURE TO YOUR EMAILS
You can set a few lines of plain text as a signature for every outgoing email message from an account, such as your name and contact information.
1. Open the Email app.
2. Tap > Settings and select the account you want to add a signature to.
3. Tap Signature and enter the text.
4. Tap OK.

ADDING AND EDITING EMAIL ACCOUNTS

Adding an Email Account
After setting up your first email account (see Email – Setting Up the First Email Account), you can add more email accounts and manage them separately.
1. Open the Email app.
2. Tap > Settings and tap at the top right of the screen.
3. Set up the account as you did with the first one.

Editing an Email Account
You can change a number of settings for an account, including how often the phone checks for email, how you’re notified of new emails, and details about the servers the account uses to send and receive emails.
1. Open the Email app.
2. Tap > Settings and tap the account whose settings you want to change.
3. Make the changes you want and press the Back Key when you’re finished.

Removing an Email Account
1. Open the Email app.
2. Tap > Settings and tap the account you want to remove.
3. Tap Remove account > OK.

CHANGING GENERAL EMAIL SETTINGS
General settings apply to all email accounts you add.
1. Open the Email app.
2. Tap > Settings > General.
3. Make the changes you want and press the Back Key when you’re finished.
MESSAGING
You can use Messaging to exchange text messages (SMS) and multimedia messages (MMS).

OPENING THE MESSAGING SCREEN
Press the Home Key > Messaging.
The Messaging screen opens where you can create a new message, search for messages, or open an ongoing message thread.
- Tap + to write a new text or multimedia message.
- Tap 🕵️ to search for a message using keywords.
- Tap an existing message thread to open the conversation.

SENDING A TEXT MESSAGE
2. Add recipients in one of the following ways:
   - Tap the To field and manually enter the recipient’s number or the contact name. If the phone presents a few suggestions, tap the one you want to add.
   - Select recipients from your contacts by tapping 📋.
3. Tap the Type message field and enter the content of your text message.
4. If you want to send a multimedia message, tap 📀 to attach a file or a slideshow to the message.
5. Tap ✅.

NOTE: You can also include email addresses as recipients for multimedia messages.

REPLYING TO A MESSAGE
Messages you receive are appended to existing threads of the same number. If the new message comes from a new number, a new thread is created.
1. On the Messaging screen, tap the thread that has the message you want to reply to.
2. Type your reply in the text box at the bottom. You can tap 📈 if you want to add an attachment and reply with an MMS.
3. Tap ✅.

FORWARDING A MESSAGE
1. On the Messaging screen, tap the thread that has the message you want to forward.
2. Tap the message.
3. Tap Forward in the menu that opens.
4. Enter a recipient for the message and edit the content if needed.
5. Tap ✅.
DELETING MESSAGES OR THREADS

Deleting Messages in a Thread
1. On the Messaging screen, tap a thread.
2. Tap > Multi-Select.
3. Tap the checkboxes beside the messages you want to delete.
4. Tap > OK.

Delete Message Threads
1. On the Messaging screen, press and hold one thread you want to delete.
2. If there are more threads you want to delete, tap them one by one.
3. Tap > OK.

CHANGING MESSAGE SETTINGS

Tap > Settings in the Messaging screen to change the following Message settings:

- **SMS Enabled**: Tap to change your default SMS app.
- **Storage**:
  - **Delete old messages**: Delete old messages as limits are reached.
  - **Retain messages for days**: Set how many days messages are retained for.

Text (SMS) messages:
- **Manage SIM card messages**: Manage the messages stored on your nano-SIM card.
- **Service Center**: View the service center phone number.

Multimedia (MMS) messages:
- **Auto-retrieve**: Automatically download multimedia messages.
- **Group messaging**: Set to use MMS to send a single message when there are multiple recipients.

Display Settings:
- **Bubble and background**: Select a dialogue bubble and background.
- **Preview messages**: Check to preview messages on the lock screen and status bar.

Notifications:
- **Notifications**: Show message notifications in the Status Bar.
- **Select ringtone**: Choose a ringtone for your incoming messages.
- **Vibrate**: Make your phone vibrate when a new message arrives.

Signature settings:
- **Edit signature**: Edit your signature, which can be added automatically to outgoing messages.
- **Add signature**: Add your signature to all outgoing messages.
CALENDAR

Calendar on the phone works with the web-based Google Calendar™ service for creating and managing events, meetings, and appointments. It also works with the Microsoft Exchange ActiveSync calendar once you sign into your Exchange account on the phone.

To open Calendar, press the Home Key > Calendar.

VIEWING YOUR CALENDARS AND EVENTS

Selecting Visible Calendars
1. Open the Calendar app.
2. Tap > Calendars to display.
3. In the new screen, tap to check the calendars you want to see or uncheck the calendars you’d like to hide.

NOTE: Events from hidden calendars are not shown in the Calendar app.

Changing Calendar Views
You can view your calendars in different forms. The app offers four views: Month, Week, Day, or Agenda.

To change calendar views, tap the current view at the top left and select the view you prefer. You can also change to Day view from Month view by tapping any day block in the monthly calendar.

- In Month view, swipe vertically to see earlier months and later months.
- In Week or Day view, swipe horizontally to see earlier or later weeks/days.

MESSAGING

WAP push switch:
- Enable WAP push receiving: Allow your phone to receive WAP push.

Emergency alerts:
- Receive emergency alerts: Choose the types of alerts you’d like to receive.
- Notification for unread alerts: Set a notification reminder for every 10 minutes.
- Alerts notification preview: Preview settings for alert tones and vibration cadence.

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- In Month view, swipe vertically to see earlier months and later months.
- In Week or Day view, swipe horizontally to see earlier or later weeks/days.
• When you are viewing earlier or later days, weeks, or months, tap the calendar icon at the top of the screen to quickly switch to today.

Viewing Event Details
In Agenda, Day, or Week view, tap an event to view its details.
In Month view, tap a day to switch to Day view or Agenda view. Then tap an event to view its details.

CREATING AN EVENT
1. In any Calendar view, tap to open an event details screen for a new event. You can also tap twice on a spot in Day or Week view to add an event to that time spot.
   NOTE: If you have more than one calendar, you can choose the calendar to add the event to by tapping the current calendar above the Event name box.
2. Add details about the event.
3. Tap SAVE to save the new event.
NOTE: You can also create a new event by copying the details of an existing event. Just open the event details screen and tap > Copy. Then edit the new event information and tap SAVE.

EDITING, DELETING, OR SHARING AN EVENT
1. Find the event you want to edit, delete, or share.
2. Open its details screen (see Calendar – Viewing Your Calendars and Events – Viewing Event Details).
3. Choose one of the following options:
   • To edit the event, tap . Tap SAVE to save your changes.
   • To delete the event, tap > OK.
   • To share the event, tap > Share and choose how to share.

CHANGING CALENDAR SETTINGS
To change Calendar settings, open a Calendar view (Day, Week, Month, or Agenda) and then tap > Settings.
You can change General settings, which apply to all accounts, or other settings that only apply to specific accounts.
   • To create an email account, tap > Settings > ADD ACCOUNT to create a corporate or Google account.
   • For General settings, choose options for Calendar view setting and Notifications & reminders settings. You can choose to show the week number, set the day of the week the calendar starts on, and use home time zone when you’re travelling. You can also choose event reminder settings such as notification sound, vibrate, default reminder time, and more.

SEARCHING AN EVENT
Tap > Search event, and then type the event in the Search field or press and hold > to speak out the event you want to search.
BROWSER

Use the browser to view web pages and search for information.

OPENING THE BROWSER

Press the Home Key > 🌐 to launch the web browser. The browser also opens when you tap a web link—for example, in an email or a text message.

1. Tap the address box at the top of the web page.
2. Enter the address (URL) of a web page, or enter terms you want to search for.
3. Tap a URL or search suggestion or tap 🌐 at the top of the screen to open the web page or search results.

NOTE: Tap 🚫 next to the address box if you want to stop the page from loading.

USING MULTIPLE BROWSER WINDOWS

You can open several web pages at the same time (one page in each window) and switch between them freely.

Opening a New Browser Window

Tap 🌐 at the bottom of the screen, and then tap New window.

Switching Between Browser Windows

1. Tap the 🌐 icon at the bottom of the screen. The number in the icon indicates the number of currently active browser windows.
2. Swipe vertically to scroll through the list of opened web pages.
3. Tap the one you want to open.

NOTE: Swipe a web page horizontally or tap 🚫 to close the browser window. Tap Close all to close all windows.

DOWNLOADING FILES

1. Press and hold an image or link.
2. In the menu that opens, tap Save image or Save link.

The downloaded files are saved to your phone. You can view or open them in the Downloads app.

CHANGING BROWSER SETTINGS

You can configure a number of settings to customize the way you browse the web, including several that you can use to control your privacy.

To open the browser settings screen, tap 🌐 > Settings in the browser screen.
**CAMERA**

You can take photos and record videos with the Camera app. Photos and videos are stored to the phone’s memory card or to the phone’s internal storage. You can copy them to your computer or access them in the Gallery app.

**CAPTURING A PHOTO**

1. Press the **Home Key >**.
2. Aim the camera at the subject and make any necessary adjustments. AUTO camera mode is used by default.
3. Tap the area on the screen where you want the camera to focus, or let the camera autofocus on the center of the image.
4. Tap  

*Warning!* Keep a safe distance when using the flash. Do not point the flash toward the eyes of people or animals.

*NOTE:* You can pinch or spread your fingers on the screen to zoom in or out before taking a picture.

<table>
<thead>
<tr>
<th>Number</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Change the camera and video settings.</td>
</tr>
<tr>
<td>2</td>
<td>Change the flash setting (only available for the back camera).</td>
</tr>
<tr>
<td>3</td>
<td>View photos and videos you have taken.</td>
</tr>
<tr>
<td>4</td>
<td>Capture a photo.</td>
</tr>
<tr>
<td>5</td>
<td>Capture a video.</td>
</tr>
<tr>
<td>6</td>
<td>Select a camera mode for the back camera.</td>
</tr>
<tr>
<td>7</td>
<td>Set a time delay between when you tap the shutter icon and when the camera takes a photo.</td>
</tr>
<tr>
<td>8</td>
<td>Switch between the front and back cameras.</td>
</tr>
</tbody>
</table>
USING MANUAL CAMERA MODE
You can use the Manual camera mode to adjust more camera options for your photo, such as ISO, white balance, exposure, etc.

1. Press the Home Key > MANUAL.
2. Aim the camera at the subject. You can make the following adjustments:
   • Drag to any area on the screen that you want to focus on.
   • Drag to any area on the screen where you want the camera to meter exposure to adjust the photo brightness.
   • Tap to show the grid or the golden spiral, or to hide it.
   • Tap to enable or disable the gradienter.
   • Tap to adjust white balance.
   • Tap to adjust ISO.
   • Tap to adjust the overall exposure when the shutter speed is set to Auto.
   • Tap > Picture size to set the image size for your photo.
3. Tap to take the photo.

USING OTHER CAMERA MODES
Besides capturing photos in the traditional way, your Camera app offers other powerful and interesting camera modes. Tap FUN in the viewfinder screen to find the following camera modes:

• PANORAMA: Capture panoramic photos.
• HDR: Capture high-dynamic range photos. This mode combines three images taken at different exposures to create one image with greater contrast.
• SPECIAL EFFECT: Select a color effect or other special effect.
• MULTI EXPOSURE: Capture two photos for a collage.
• INTERVAL: Set a time delay before the camera automatically takes a picture after you tap the shutter icon.
• SMILE: Activate the shutter to take a photo when the subject smiles.

RECORDING A VIDEO
1. Press the Home Key > .
2. Aim the camera at the subject and make any necessary adjustments. You can tap any area on the screen that you want the camcorder to focus on before and during recording.
   NOTE: You can pinch or spread your fingers on the screen to zoom in or zoom out before and during recording.
3. Tap to start recording. You can also tap / to pause or resume recording.
   NOTE: While recording is in progress, you can tap to save the frame as a photo.
4. Tap to stop recording.
CUSTOMIZING CAMERA AND VIDEO SETTINGS
Before capturing a photo or video, you can tap to open the following camera and video setting options:

CAMERA
- **Picture size**: Available in manual mode for the front camera. Set the image size for your photo.
- **Full screen**: Set the viewfinder screen as full screen when the back camera is in use.
- **Mirror**: Available for the front camera. You can enable this feature to take a mirror photo using the front camera.
- **Point-and-shoot**: Available for the front camera. When this feature is enabled, you can touch the viewfinder screen to take a photo using the front camera.
- **Shutter tone**: Turn the shutter tone on or off.
- **Geo-tagging**: Select whether to store the GPS location in your captured photos.
- **Review**: Set whether to review the picture after you shoot it. You can also select the review time.
- **Storage location**: Tap **Save location** to change the storage location for captured photos.
- **Restore defaults**: Restore default camera settings.

VIDEO
- **Video quality**: Set the quality for your video.
- **Time lapse**: Set the time interval between each frame when recording time-lapse videos using the back camera.
- **Focus lock when recording**: Select whether to lock the focus point on the center of the screen when recording videos using the back camera.
- **Geo-tagging**: Select whether to store the GPS location in your captured videos.
- **Storage location**: Tap **Save location** to change the storage location for captured videos.
- **Restore defaults**: Restore default camcorder settings.

NOTE: Some camera and video options will change in different camera modes.
GALLERY

OPENING THE GALLERY
Press the Home Key > Gallery to view albums of your pictures and videos.

WORKING WITH ALBUMS
When you open the Gallery, all pictures and videos on your phone are displayed in a number of albums. Swipe up and down to see them all.

Viewing Album Contents
Tap an album to view the pictures and videos it contains.

Sharing Albums, Pictures, or Videos
1. Press and hold an item in the Albums view to select an album or after you open an album to select a picture or a video.
2. Tap more items that you want to share.
3. Tap and select how you want to share the items.

Deleting Albums, Pictures, or Videos
1. Press and hold an item in the Albums view to select an album or after you open an album to select a picture or a video.
2. Tap more items that you want to delete.
3. Tap > OK.

Hiding Albums
1. Press and hold an album to select it.
2. Tap more albums that you want to hide.
3. Tap > OK.

NOTE: To show the hidden albums again, tap > Settings > Manage hidden albums. Tap the albums you want to restore and then tap Show.

WORKING WITH PICTURES
Tap a picture in an album to view the picture in full screen. Double-tap the picture, or pinch two fingers together or spread them apart to zoom out or in. Slide left or right to view other pictures in the album.

<table>
<thead>
<tr>
<th>Number</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Tap to return to the album, where all its contents are displayed in a grid.</td>
</tr>
<tr>
<td>2</td>
<td>Add a tag to the picture.</td>
</tr>
<tr>
<td>3</td>
<td>Rotate the picture counterclockwise.</td>
</tr>
<tr>
<td>4</td>
<td>Rotate the picture clockwise.</td>
</tr>
<tr>
<td>5</td>
<td>View more options, such as share, rename, and edit.</td>
</tr>
<tr>
<td>6</td>
<td>Delete the picture.</td>
</tr>
</tbody>
</table>
NOTES:

• Pinch a picture or video to make it smaller. You’ll then see a filmstrip-style view of all your pictures and videos in a row. Swipe left or right to scan through them all.
• You can delete a picture or video by swiping it up in the filmstrip view. If you accidentally delete one, tap UNDO to retrieve it.
• Not all options may be available for certain albums or pictures.

RETOUCHING YOUR PICTURES
You can edit any photos you took and other photos in Gallery. The edited picture is saved in the same album as the original one, while the original is never affected.

1. While viewing a picture in full screen, tap the screen and tap Edit > Photo Editor.
   NOTE: You can also choose to edit the picture with the Photos app.
2. Tap the icons along the bottom of the screen to edit the picture.
   NOTE: Slide left or right on the bottom of the screen to find all icons.

   - Apply filters and old photo effects.
   - Crop, straighten, rotate, or flip (mirror) the picture.
   - Adjust exposure, saturation, hue, sharpness, and other color options.
   - Apply a frame to the picture.
   - Decorate the picture with comical moustaches, eyeglasses, hats, and more.
   - Apply a blur effect to the picture.
   - Select a color and draw on the picture.
   - Add some text to the picture and adjust its effect.

3. To cancel or accept the changes you’ve made to the picture, tap ✗ or ✓ at the top of the screen.
4. Tap ✓ to save the new picture.

NOTE: Tap ✗ in the Photo Editor screen to see the edits you have made and undo or redo them.

MAKING A GIF OR A COLLAGE
You can put together a few pictures in the same album to make an animated GIF or a collage of pictures.

1. Open the Gallery app and tap 📷 > Gif Maker or Collage Maker.
2. Tap an album.
3. Tap the pictures you want.
   • To make a GIF, tap 2 to 50 pictures in the order (or reverse of the order) that you want them to appear in the GIF.
   • To make a collage, tap 2 to 9 pictures.
The pictures you tapped are displayed along the bottom of the screen. Tap ✗ to remove the pictures you do not want.

4. Tap NEXT. The GIF or collage is displayed.

5. Tap the options along the bottom to adjust the final picture.
   - For GIF, you can adjust the speed, order, and size. Tap More to add more pictures to the GIF, change their order, or adjust each picture.
   - For collage, tap Template, Free, or Mosaic and then select a border, shading, and style.

6. When you are satisfied with the final picture, tap ✅ to save the GIF or tap ✗ to save the collage.

Depending on your storage setting, the picture is saved to the zte_editor/save folder in your phone storage or your microSDXC card.

PLAYING VIDEOS
1. Tap an album in Gallery and then tap the thumbnail of a video.
2. Tap 🎬 at the center and select a player to start playing.
3. Tap the video to view the playback controls.

In the Video Player, you can tap 🎬 to play the video in a small floating window and continue with other tasks on the phone.

MUSIC
Press the Home Key > 🎵 > Music to play audio files stored on your phone. The Music app supports a wide variety of audio formats, so it can play music you purchase from online stores, music you copy from your CD collection, and more.

COPYING MUSIC FILES TO YOUR PHONE
Before using Music, you need to copy audio files from your computer to your phone or memory card.

Copying From a Computer
1. Connect your phone and the computer with a USB cable.
2. Tap Media device (MTP) as the connection mode (see Connecting to Networks and Devices – Connecting to Your Computer via USB – Connecting Your Phone to a Computer via USB).
3. Copy the music file from the PC to the phone storage or your microSDXC card.

Downloading From the Internet
You can download music files when browsing web pages (see Browser – Downloading Files).

Receiving via Bluetooth
You can receive music files from other devices via Bluetooth (see Connecting to Networks and Devices – Connecting to Bluetooth Devices – Receiving Data via Bluetooth).
VIEWING YOUR MUSIC LIBRARY

Press the Home Key > Music and your music library is displayed. All your audio files are cataloged according to the information stored in the files.

Your music is organized by All Songs, Playlists, Favorites, Artists, Albums, and Folders. You can also tap a song under RECENT PLAY to play it again.

**NOTE:** If an audio file is being played, its name and player controls are displayed at the bottom of the screen. Tap the area to open the playback screen.

### Setting a Song as the Default Ringtone

The song will be used as the ringtone for all incoming calls, except those from contacts you have assigned special ringtones to (See Contacts – Editing Contacts – Setting a Ringtone for a Contact).

1. Press the Home Key > Music to see the music library.
2. Tap next to a song in any list.
3. In the menu that opens, tap Set as ringtone.
4. Tap Phone Ringtone or Notification Ringtone.

**NOTE:** If the song is being played and you’re on the playback screen, tap Set as ringtone and select Phone Ringtone or Notification Ringtone.

PLAYING MUSIC

Tap a song in the music library to listen to it. Tap the playback bar at the bottom of the screen to open the following playback screen:

<table>
<thead>
<tr>
<th>Number</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Return to the music library.</td>
</tr>
<tr>
<td>2</td>
<td>Album artwork. Swipe left to see lyrics (if available) and right to see the current playlist.</td>
</tr>
<tr>
<td>3</td>
<td>Check the track information.</td>
</tr>
<tr>
<td>4</td>
<td>Enable Dolby Audio™.</td>
</tr>
<tr>
<td>5</td>
<td>Toggle repeat mode: no repeat, repeat the current track, or repeat the current playlist.</td>
</tr>
<tr>
<td>6</td>
<td>Playback control: Skip songs or pause and resume playback. Drag the progress bar to jump to any part of the track.</td>
</tr>
<tr>
<td>7</td>
<td>Turn shuffle on or off.</td>
</tr>
<tr>
<td>8</td>
<td>Add the track to the Favorites playlist.</td>
</tr>
<tr>
<td>9</td>
<td>Share the track.</td>
</tr>
<tr>
<td>10</td>
<td>Track name, artist, and album information.</td>
</tr>
<tr>
<td>11</td>
<td>Access additional options.</td>
</tr>
</tbody>
</table>

You can still control the music when you are not in the playback screen.

- In other apps, swipe down the Notification Panel. Tap the song title to restore the playback screen, or you can pause/resume playback or skip songs.
- When the screen is locked, the song information, album cover, and playback controls are displayed on the screen. Tap the song title to restore the playback screen, or you can pause/resume playback or skip songs.

MANAGING PLAYLISTS
Create playlists to organize your music files into sets of songs, so that you can play the songs you like in the order you prefer.

- Tap ➡ Add to next to a song to add it to a playlist or create a new playlist.
- Tap ➡ Delete > OK next to a playlist to delete the playlist.
- Tap ➡ Rename next to a playlist to rename the playlist.
- Tap a playlist to view its content. To delete a song, press and hold the song. Tap additional songs to select multiple songs for removal. Tap to remove the songs from the playlist.
VIDEO PLAYER

Use the Video Player to manage your video library and to watch videos.

OPENING THE VIDEO LIBRARY

Press the Home Key > Video Player to view your video library. Swipe up or down to find the video you want. You can also tap to search for video files, or tap > View by or Sort by to change the display mode or sort the list.

PLAYING AND CONTROLLING VIDEOS

Tap a video in the video library to play it. Tap the screen to show the playback controls. You can control the video and audio or carry out other operations.

<table>
<thead>
<tr>
<th>Number</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Return to video library list.</td>
</tr>
<tr>
<td>2</td>
<td>Rotate the video.</td>
</tr>
<tr>
<td>3</td>
<td>Change the video ratio (fit to screen).</td>
</tr>
<tr>
<td>4</td>
<td>Playback control: Skip videos or pause and resume playback. Drag the slider to jump to any part of the video.</td>
</tr>
<tr>
<td>5</td>
<td>Play the video in a small window and continue with other tasks on the phone.</td>
</tr>
<tr>
<td>6</td>
<td>Enable Dolby Audio.</td>
</tr>
<tr>
<td>7</td>
<td>Take a video still (saves as a photo).</td>
</tr>
<tr>
<td>8</td>
<td>Hide video playback controls and lock the touch screen.</td>
</tr>
<tr>
<td>9</td>
<td>Share, trim, or delete the video, or configure player settings.</td>
</tr>
</tbody>
</table>

NOTES:

- Rotate the phone on its side to watch the video in landscape view.
- Slide horizontally on the video to rewind or fast forward.
- Slide vertically on the right or left part of the screen to adjust volume or brightness, respectively.
MANAGING VIDEO FILES

Deleting Videos
1. In the video library, tap > Multi-Select, or press and hold a video.
2. Tap the videos you want to delete.
3. Tap > OK.

Sharing Videos
1. In the video library, tap > Multi-Select, or press and hold a video.
2. Tap the videos you want to share.
3. Tap and select how you want to share them.

Trimming a Video
1. Tap a video to start playing it.
2. Tap > Trim.
3. Drag the two tabs on the progress bar to select the portion you want to keep. You can tap to preview the selected portion.
4. Tap . The trimmed video is saved as a new video file.

Renaming a Video
1. Tap next to the video you want to rename.
2. Tap Rename.
3. Type the new video name and tap OK.

Viewing Details of a Video
1. Tap next to a video you want to view the details of.
2. Tap Details.
3. Tap CLOSE to close the window.
SOUND RECORDER

Sound Recorder enables you to record voice memos and listen to them whenever you like.

RECORDING A VOICE MEMO
1. Press the Home Key > 📞 > Sound Recorder.
2. Slide the HQ switch to turn on or off high-quality recording.
3. Tap 🎤 to start recording. Tap ✗ > OK to cancel recording. Tap ⏰ to pause and 🎤 to continue recording.
4. Tap 🎤 to stop recording. The memo is automatically saved.
   If you don’t want to save the memo after recording it, tap ✗ > OK to delete it.

PLAYING A VOICE MEMO

Playing a Memo You Just Recorded
Tap 🎧 at the bottom of the screen.

Playing Any Saved Memo
1. Tap 📑 at the top right of the screen to see all recordings.
2. Tap the title of a memo to play it.

NOTE: You can also tap 📑 at the right of the memo to delete, share, rename, tag, trim, check its file information, or set it as your phone ringtone.

MORE APPS

CALCULATOR
Press the Home Key > 📞 > Calculator to use the phone’s convenient built-in calculator for some basic as well as advanced mathematical equations.

NOTES:
• To see more calculator options, swipe left while holding the phone in portrait view or turn the phone to landscape view.
• Tap 📑 to access the tip calculator.

CLOCK
Press the Home Key > 📞 > Clock. The Clock app allows you to check local time in places around the world, set alarms, and use timers.

Setting a New Alarm
1. Open the Clock app and tap 🕒.
2. Tap a default alarm to configure it, or tap 🕒 at the bottom of the screen to create a new alarm.
3. Set up the alarm options, such as time, alarm days, snooze, and alarm ringtone.
4. Tap SAVE to save and exit.

NOTES:
• To enable or disable existing alarms directly, tap On or Off on the right side of each alarm.
MORE APPS

• Tap ☒ to configure alarm settings, including ringtone volume, vibration, alarm duration, volume crescendo, and alarm in silent mode.

Using World Time
1. Open the Clock app and tap ☒
2. World time lets you check local times for cities around the world. Tap ☒ to add a new city.

Using Stopwatch and Countdown
1. Open the Clock app and tap ☒ or ☐
2. Stopwatch allows you to record lap times while countdown allows you to set a time and count down to zero.

DOWNLOADS
The Downloads app keeps a record of the files you have downloaded using apps such as Chrome or Email.
Press the Home Key > ☐ > Downloads.
• Tap a file to open it with the appropriate application.
• Press and hold a file to delete or share it.

FILE MANAGER
Quickly access all of your images, videos, audio clips, and other types of files on your phone and on the memory card.
1. Press the Home Key > ☐ > File Manager. Tap ☒ to find the file you need by category, or tap ☒ or ☐ to browse folders and files on the phone storage or the microSDXC card.
• Tap folders and files to access stored items.
• Press and hold an item to access option icons such as Copy, Move, Share, or Delete.
• To copy or move an item, navigate to a new location and tap PASTE.
• Tap ☒ to create a new folder in the current directory.

TASK MANAGER
Press the Home Key > ☐ > Task Manager to view or stop applications.
• Tap TASKS and select a task to check the details of the application or force it to stop.
• Tap APPS to manage all the apps on your phone.
• Tap RESOURCES to view the real-time system resources information (CPU, RAM, and storage).

VOICE DIALER
Voice Dialer is speech recognition software. You can use it to dial a phone number in your contacts, open menus, or launch phone functions.
1. Press the Home Key > ☐ > Voice Dialer.
2. When you see “Listening”, follow the on-screen examples to say “Call…”, “Dial…”, or “Open…” to make phone calls or open phone menus and applications.
GOOGLE APPS

Open the Google apps to use the following Google services:

NOTE: Some contents or Google services may not be available in your region.

• Chrome™: Browse the Internet and get your bookmarks, browsing history, and more synced with your Google account.

• Drive™: Store files on Google servers for free after you sign in to your Google account. You can access them on your computers, your phones and other devices. You can also share files or collaborate with others.

• Gmail™: Send and receive emails via your Gmail account or other personal email accounts.

• Google: Use Google search or get information when you need it with Google Now.

• Hangouts™: Chat with Google+ friends or send text or multimedia messages.

• Maps™: Find points of interest such as restaurants and local businesses. You can also get directions for various modes of transportation.

• Photos: Manage photos on your phone and Google account.

• Play Movies & TV: Stream and download movies and TV shows.

• Play Music: Play music on your phone with your Google account.

• Play Store: Purchase and download apps, games, and more from the Google Play store.

• Voice Search™: Search for information with your voice.

• YouTube™: Watch video clips from YouTube.com, or upload your own and share with the world.

GOOGLE PLAY STORE

From the home screen, tap Play Store. You can buy or rent music, books, movies, apps, and download them to your phone.

NOTE: The content you can access in the Google Play store depends on your region and your service provider.

BROWSING AND SEARCHING FOR APPS

You can browse apps by category. Tap a top-level category, such as GAMES, and tap an app from any subcategory.

You can also search for apps using an app’s name, description, or the developer’s name. Simply tap the search box at the top and enter the search terms.

DOWNLOADING AND INSTALLING APPS

When you find the app you are interested in, tap it to open its details screen, where more information about the app is displayed.

1. Tap INSTALL (free apps) or the price (paid apps).

NOTE: To purchase apps, a payment method such as Google Wallet™ is required.

2. Tap ACCEPT to proceed, or tap the Back Key to cancel.

3. Once installed, you will see a in the Status Bar. Open the app from the Notification Panel or press the Home Key and select the app.

CAUTION: Once installed, some apps can access many functions or a significant amount of your personal data. The Play Store will show you what the app can access.
CREATING A PAYMENT METHOD
You must have a payment method, such as Google Wallet, associated with your Google account to purchase items from the Play Store.
Do one of the following:
• On your computer, go to wallet.google.com to create a Google Wallet account.
• The first time you use your phone to buy an item from the Play Store, you will be prompted to enter your billing information to set up a payment method.
WARNING! When you’ve used a payment method once to purchase items from the Play Store app, the phone remembers your password, so you don’t need to enter it the next time. For this reason, you should secure your phone to prevent others from using it without your permission.

MANAGING YOUR DOWNLOADED APPS
After you’ve downloaded and installed an app, you can rate it, view it in a list with your other downloaded apps, configure it to update itself automatically, and more.

VIEWING YOUR DOWNLOADED APPS
1. In the Play Store screen, tap > My apps & games.
2. Your list of installed apps opens. Tap an app to rate it, uninstall it, request a refund, and more.

UNINSTALLING AN APP
1. In the Play Store screen, tap > My apps & games.
2. Tap an app to open its details screen.
3. Tap UNINSTALL > OK.
Press the Home Key > > Settings. Settings contains most of the tools for customizing and configuring your device.

**GENERAL SETTINGS**

**Airplane Mode**
Turn voice and data transmission on or off.

**Wi-Fi**
Turn Wi-Fi on or off and configure your Wi-Fi connections (see Connecting to Networks and Devices – Connecting to Wi-Fi).

**Bluetooth**
Turn Bluetooth on or off and configure your Bluetooth connections (see Connecting to Networks and Devices – Connecting to Bluetooth Devices).

**Mobile Networks**
Control mobile data use, data roaming, preferred network type, and access point names (see Connecting to Networks and Devices – Connecting to Mobile Networks).

**Sound and Notifications**
Adjust different types of volume (see Personalizing – Adjusting Volumes), set up ringtone and notification sound (see Personalizing – Changing the Ringtone and Notification Sound), select system sounds (see Personalizing – Turning System Sounds On/Off), or control notification display.

**Display**
- **Brightness level**: Set the brightness of the display.
- **Adaptive brightness**: Automatically adjust screen brightness.
- **Wallpaper**: Select a background image or animation for the home screen and lock screen.
- **Sleep**: Set the length of time of inactivity before the screen turns off automatically.
- **Daydream**: Manage the Daydream function. When Daydream is enabled, photos or animations will be displayed as a screensaver.
- **Font size**: Set the font size of the text on the screen.
- **Auto-rotate screen**: Select whether the screen contents should rotate when the phone is rotated.
- **Pulse notification light**: The LED flashes to notify you of missed calls, new messages, and other events.
- **Navigation key light duration**: This feature lets you control the backlight of the touch keys (the Home Key, the Back Key, and the Recent Apps Key). Choose one of the following options to set the backlight duration:
  - **Always off**: Turn off the touch key backlight.
  - **Always on**: Keep the touch key backlight on while the screen is turned on.
– **2 seconds/5 seconds**: The touch keys light up for 2 or 5 seconds each time you tap the screen or tap keys while the screen is turned on.
– **Auto**: Let your phone automatically turn on/off the touch key backlight.

### Date and Time
Set date, time, time zone, and how date and time are displayed. You can also use network-provided data (see Personalizing – Setting the Date and Time).

### Language and Input
- **Language**: Select a language for your system.
- **Spell checker**: Use Google Spell Checker to check for spelling errors when entering text and change its settings.
- **Personal dictionary**: Add new words to the phone’s dictionary or remove words from the dictionary. The words you add are used for spell check and word suggestion.
- **Keyboard & input methods**: Configure text input settings (see Knowing the Basics – Entering Text – Enabling and Disabling Input Methods).
- **Voice input**: Select and configure voice input services.
- **Text-to-speech output**
  - **Preferred engine**: Select the speech synthesis engine you want to use or change its settings.
  - **Speech rate**: Select how quickly you want the synthesizer to speak.

### Data Usage
Tap the **Mobile data** or **Set mobile data limit** switches to turn on or off mobile data or mobile data limit.

You can check how much data has been used during the time cycle you set, set a mobile data limit and warning, see which apps have been using mobile data, or restrict background data for individual apps.

**NOTE**: The data usage monitored by your device may not match your carrier’s usage data.

### VPN
In the Settings app, tap **More** under WIRELESS & NETWORKS and tap **VPN** to set up and connect to virtual private networks (see Connecting to Networks and Devices – Connecting to Virtual Private Networks).
**Default SMS App**

In the Settings app, tap More under WIRELESS & NETWORKS and tap Default SMS app to choose the preferred application for sending and receiving SMS.

**Wi-Fi Calling**

In the Settings app, tap More under WIRELESS & NETWORKS and tap Wi-Fi Calling to use Wi-Fi for calls. If Wi-Fi is unavailable, use the default cellular network.

**DEVICE**

**Storage**

Check memory information for your external memory card and internal storage. You can choose the default location for new data, such as downloaded files and captured photos.

- **Save location:** Tap Phone or SD card to store items in the phone storage or the installed microSDXC card.

- **Internal storage:** View available storage space and more. Tap Used space to see details on memory use, clear cached data, and delete certain files.

- **SD card**
  - **Unmount SD card:** Unmount the memory card from your phone so that you can safely remove the card while the phone is on.
  - **Erase SD card:** Erase all data on your memory card and prepare it for use with your phone.

**Battery**

- **Battery saver.** You can turn battery saver on or off or configure it to turn on automatically in order to reduce battery use and improve battery life.

- **Use since last full charge:** Check the battery status and what has been using the battery.

**NOTE:** You can tap an app or service to view its use details and adjust its settings in order to save battery life. For example, tap Screen > DISPLAY to change screen brightness and display sleep time.

**Apps**

See apps installed on your phone and manage them.

Tap DOWNLOADED, RUNNING, or ALL then tap an app to see its information. You can stop the app, uninstall or disable the app, clear data and cache, or move the app between the internal storage and the memory card.

**NOTE:** Not all applications can be moved or uninstalled.

**Connect to PC**

Select the USB connection mode between your phone and PC (see Connecting to Networks and Devices – Connecting to Your Computer via USB – Connecting Your Phone to a Computer via USB).

**Call Settings**

Configure the call options (see Phone Calls – Adjusting Your Call Settings).
PERSONAL

Navigation Key
You can switch the positions of the Back Key and Recent Apps Key. Press the Home Key > ⬇️ > Settings > Navigation key and select one option.

Location
Activate location services to determine your location. To use location-related applications, such as finding your location on Google Maps, you must have location services turned on on your phone.

1. Press the Home Key > ⬇️ > Settings > Location.
2. Slide the Location switch to the On position to turn on location access.
3. When location access is enabled, tap Mode to select location modes you want to use.
   - High accuracy: Get accurate location using both GPS and Wi-Fi as well as mobile networks.
   - Battery saving: Use only Wi-Fi and mobile networks to get your approximate location. This will drain less power from your battery than using GPS.
   - Device only: Use GPS to pinpoint your location.
   - Accelerated location: Slide the switch to turn on/off the Qualcomm® IZat™ hardware accelerated location feature.

Security
- Screen lock: Lock the screen with long press, pattern, PIN, or password (see Personalizing – Protecting Your Phone With Screen Locks).
- Owner info: You can set text that will be displayed on the lock screen.
- Smart Lock: This feature keeps the phone unlocked when it is connected to trusted devices or at a trusted place. It will also stay unlocked when it recognizes your face or voice, or when it is in a familiar spot, such as your pocket.
  NOTE: You need to sign in to your Google account on the phone to use the Smart Lock feature.
- Encrypt phone: Encrypt your data on the phone to protect your privacy (see Personalizing – Protecting Your Phone With Encryption).
- Set up SIM card lock: Lock the SIM card and change the SIM PIN.
  - Lock SIM card: Activate or deactivate the PIN lock to require PIN before accessing the nano-SIM card.
  - Change SIM PIN: Change the PIN used to access the nano-SIM card.
  NOTE: Put all your confidential passwords in a safe place for future use. If you enter the wrong SIM PIN more times than allowed, your nano-SIM card will be locked and you cannot access the mobile phone network. Contact your operator for a PIN Unlock Key (PUK) to restore the nano-SIM card.
• **Make passwords visible**: Display passwords as you enter them.

• **Device administrators**: View or deactivate apps you have authorized to be device administrators.

• **Unknown sources**: Permit installation of apps from sources other than the Play Store.

• **Storage type**: Check the credential storage type.

• **Trusted credentials**: Display trusted CA certificates.

• **Install from SD card**: Install certificates from the phone storage or the memory card.

• **Clear credentials**: Delete all certificates.

• **Trust agents**: View or deactivate trust agents.

• **Screen pinning**: Turn the screen pinning feature on/off (see Personalizing – Protecting Your Phone With Screen Pinning).

• **Apps with usage access**: Turn on or off some apps’ access to your phone usage information.

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**Backup and Reset**

• **Back up my data**: Back up app data, Wi-Fi passwords, and other settings to Google servers after you sign in to your Google account.

• **Backup account**: Back up data to a Gmail address.

• **Automatic restore**: Restore previously backed up settings and data when you reinstall an app.

• **Factory data reset**: Reset your phone to factory default settings. All your personal data from the phone’s internal storage will be erased. You can also erase the data on the memory card during the process.

---

**Accounts**

Manage your accounts and synchronization. Tap **Add account** to sign in to or create accounts on your phone.

Tap an account type to see that type of accounts you have added and adjust the accounts’ settings.
SETTINGS

SYSTEM

Accessibility
Configure the system accessibility options and accessibility plug-ins on your phone, such as using Color inversion, Large text, and TalkBack for low-vision users.

Printing
Configure cloud printing service options, manage print jobs, and more.

Software Update
Check your current software version and update your software.

About Phone
View phone status, legal information, and other information.

UPGRADING THE PHONE SOFTWARE
There are several ways to upgrade your phone software:

1. Use the online upgrade tool.
2. Use the one-press upgrade package offered by your mobile service provider.
3. Use your PC to download an upgrade package to your microSDXC card and install it to your phone from the card.

NOTE: Visit the ZTE official handset service support website (https://www.zteusa.com/support_page/) to learn more about the above upgrade methods, as well as which phones and methods are supported.
If you encounter problems while using the phone, or if it performs abnormally, you can refer to the chart below. If your particular problem cannot be resolved using the information in the chart, contact Consumer Cellular customer support at (800) 686-4460.

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes</th>
<th>Possible solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor reception</td>
<td>The network signal is too weak at your current location, (for example, in a basement or near a tall building), because wireless transmissions can not effectively reach it.</td>
<td>Move to a location where the network signal can be properly received.</td>
</tr>
<tr>
<td></td>
<td>The network is busy at the current time (for example, during peak times, there may be too much network traffic to handle additional calls).</td>
<td>Avoid using the phone at such times, or try again after waiting a short time.</td>
</tr>
<tr>
<td></td>
<td>You are too far away from a base station for your service provider.</td>
<td>You can request a service area map from your service provider.</td>
</tr>
<tr>
<td>Echo or noise</td>
<td>Poor network link quality on the part of your service provider.</td>
<td>End the call and dial again. You may be switched to a better-quality network link or phone line.</td>
</tr>
<tr>
<td></td>
<td>Poor local telephone line quality.</td>
<td>End the call and dial again. You may be switched to a better-quality network link or phone line.</td>
</tr>
<tr>
<td></td>
<td>Your service provider does not support these features, or you have not applied for services that provide these features.</td>
<td>Contact your service provider.</td>
</tr>
<tr>
<td>Unable to select certain features</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Battery not charging</td>
<td>The battery or battery charger is damaged.</td>
<td>Call Consumer Cellular customer support at (800) 686-4460.</td>
</tr>
<tr>
<td></td>
<td>The phone’s temperature is below 32°F (0°C) or higher than 113°F (45°C).</td>
<td>Adjust the battery charging environment to avoid extreme temperatures.</td>
</tr>
<tr>
<td></td>
<td>Poor contact between the battery and charger.</td>
<td>Check all connectors to make sure all connections have been properly made.</td>
</tr>
<tr>
<td>Shortened standby time</td>
<td>The standby time is related to your service provider system configuration.</td>
<td>If you are located in an area where signaling is weak, temporarily power off the phone.</td>
</tr>
<tr>
<td></td>
<td>The battery is depleted. In high-temperature environments, battery life will be shortened.</td>
<td>Use a new battery.</td>
</tr>
<tr>
<td></td>
<td>If you are not able to connect to the network, the phone will continue to send out signals as it attempts to locate a base station. Doing so consumes battery power and will consequently shorten standby time.</td>
<td>Change your location to one where the network is accessible, or temporarily turn off your phone.</td>
</tr>
<tr>
<td>Cannot turn your phone on</td>
<td>Battery power has been depleted.</td>
<td>Recharge the phone’s battery.</td>
</tr>
</tbody>
</table>
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible causes</th>
<th>Possible solution</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Nano-SIM card error</strong></td>
<td>The nano-SIM card has malfunctioned or is damaged.</td>
<td>Call Consumer Cellular customer support at (800) 686-4460.</td>
</tr>
<tr>
<td></td>
<td>The nano-SIM card is inserted improperly.</td>
<td>Insert the nano-SIM card properly.</td>
</tr>
<tr>
<td></td>
<td>Debris is on the nano-SIM card contacts.</td>
<td>Use a soft, dry cloth to clean the nano-SIM card contacts.</td>
</tr>
<tr>
<td><strong>Cannot answer incoming calls</strong></td>
<td>You have activated the call blocking feature.</td>
<td>Disable this feature. See Adjusting Your Call Settings – Barring.</td>
</tr>
<tr>
<td><strong>Cannot make outgoing calls</strong></td>
<td>You have activated the call blocking feature.</td>
<td>Disable this feature. See Adjusting Your Call Settings – Barring.</td>
</tr>
<tr>
<td></td>
<td>You have activated the Fixed dial numbers feature.</td>
<td>Disable this feature. See Adjusting Your Call Settings – Using Fixed Dialing Numbers.</td>
</tr>
<tr>
<td><strong>Unable to connect to the network</strong></td>
<td>The nano-SIM card is invalid.</td>
<td>Call Consumer Cellular customer support at (800) 686-4460.</td>
</tr>
<tr>
<td></td>
<td>You are not within the network’s service area.</td>
<td>Check the service area with Consumer Cellular.</td>
</tr>
<tr>
<td></td>
<td>Poor signal.</td>
<td>Move to an open space, or if you are inside a building, move closer to a window.</td>
</tr>
<tr>
<td><strong>PIN Code blocked</strong></td>
<td>You have entered an incorrect PIN code three consecutive times.</td>
<td>Call Consumer Cellular customer support at (800) 686-4460.</td>
</tr>
<tr>
<td><strong>Phone crashes, reboots, freezes, or cannot be powered on</strong></td>
<td>Some third-party software is not compatible with your phone.</td>
<td>Reset the phone to factory status.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Uninstall the software that may be causing the problem.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Upgrade the phone software.</td>
</tr>
</tbody>
</table>

### For Your Safety

**General Safety**

- Don’t make or receive handheld calls while driving. Never text while driving.
- Keep your phone at least 10 mm away from your ear or body while making calls.
- Small parts may cause choking.
- Your phone can produce a loud sound.
- Avoid contact with anything magnetic.
- Keep away from pacemakers and other electronic medical devices.
- Power off when asked to in hospitals and medical facilities.
- Power off when told to in airports.
- Power off when near explosive materials or liquids.
- Don’t use at gas stations.
- Your phone may produce a bright or flashing light.
- Don’t dispose of your phone in fire.
- To prevent possible hearing damage, do not listen at high volume levels for long periods.
- Avoid extreme temperatures.
- Avoid contact with liquids. Keep your phone dry.
- Don’t take your phone apart.
- Only use approved accessories.
- Don’t rely on your phone for emergency communications.
For this device, the highest reported SAR value for usage against the head is **0.42 W/kg**, for usage near the body is **0.49 W/kg**.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirements.

SAR compliance for body-worn operation is based on a separation distance of 0.4 inches (10 mm) between the unit and the human body. Carry this device at least 0.4 inches (10 mm) away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic components, to maintain a separation of 0.4 inches (10 mm) between this device and your body.

RF exposure compliance with any body-worn accessory, which contains metal, was not tested and certified, and the usage of such body-worn accessory should be avoided.

**FCC REGULATIONS**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions,
may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Contact Consumer Cellular support for help.

CAUTION: Changes or modifications not expressly approved by the manufacturer could void the user’s authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

HEARING AID COMPATIBILITY (HAC) REGULATIONS FOR MOBILE PHONES

In 2003, the FCC adopted rules to make digital wireless telephones compatible with hearing aids and cochlear implants. Although analog wireless phones do not usually cause interference with hearing aids or cochlear implants, digital wireless phones sometimes do because of electromagnetic energy emitted by the phone’s antenna, backlight, or other components. Your phone is compliant with FCC HAC regulations (ANSI C63.19-2011).

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed ratings for some of their mobile phones to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that have been rated have a label on the box. These ratings are not guaranteed. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility.

If you have questions about return or exchange policies, consult your service provider or phone retailer.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference with hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.
T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. T4 is the better/higher of the two ratings. (NOTE that not all hearing devices contain telecoils.)

Your ZTE Avid 916 has been tested for hearing aid device compatibility and has an M4/T3 rating.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you find results for your hearing device.

For additional information about the FCC’s actions with regard to hearing aid compatible wireless devices and other steps the FCC has taken to ensure that individuals with disabilities have access to telecommunications services, please go to https://www.fcc.gov/general/disability-rights-office.

DISTRACTIONS

Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) can be a distraction and lead to an accident. You must comply with local laws and regulations regarding the restrictions of using wireless devices while driving.

Operating Machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories. Only authorized personnel can do so.
- Do not expose or use your phone or its accessories in an environment with or that can reach extreme temperatures. The minimum being 23°F (-5°C) and maximum 122°F (+50°C).
- Do not place your phone inside or near heating equipment or high-pressure containers, such as water heaters, microwave ovens, or hot cooking utensils. Otherwise, your phone may be damaged.
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

**Small Children**

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury or may become detached and create a choking hazard.

**Demagnetization**

To avoid the risk of demagnetization, do not allow electronic devices or magnetic media to be close to your phone for a long time.

**Electrostatic Discharge (ESD)**

Do not touch the SIM/SD card’s metal connectors.

**Antenna**

Do not touch the antenna unnecessarily.

**Normal Use Position**

When placing or receiving a phone call, hold your phone to your ear, with the bottom toward your mouth.

**Air Bags**

Do not place a phone in the area over an air bag or in the air bag deployment area. An airbag inflates with great force, which can result in a serious injury. Store the phone safely before driving your vehicle.

**Seizures/Blackouts**

The phone can produce a bright or flashing light. A small percentage of people may be susceptible to blackouts or seizures (even if they have never had one before) when exposed to flashing lights or light patterns when playing games or watching a video. If you have experienced seizures or blackouts or have a family history of such occurrences, please consult a physician. To reduce the risk of blackouts or seizures, use your phone in a well-lit room and take frequent breaks.
Repetitive Strain Injuries
The following steps will help minimize the risk of Repetitive Strain Injury (RSI) when texting or playing games on your phone:
• Do not grip the phone too tightly.
• Press the buttons lightly.
• Use the special features that are designed to minimize the amount of buttons pressed, such as message templates and predictive text.
• Take many breaks to stretch and relax.

Emergency Calls
This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

Loud Noise
This phone is capable of producing loud noises, which may damage your hearing. Turn down the volume before using headphones, Bluetooth stereo headsets, or other audio devices.

Phone Heating
Your phone may become warm during charging and during normal use.

ELECTRICAL SAFETY

Accessories
Use only approved accessories. Do not connect with incompatible products or accessories. Take care not to touch or allow metal objects, such as coins or key rings, to contact or short-circuit the charging terminals. Never puncture the surface of the phone with sharp objects.

Connection to Vehicles
Seek professional advice when connecting a phone interface to the vehicle electrical system.

Faulty and Damaged Products
Do not attempt to disassemble the phone or its accessories. Only qualified personnel can service or repair the phone or its accessories. If your phone (or its accessories) has been submerged in water, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorized service center.

CTIA REQUIREMENTS
• Do not disassemble or open, crush, bend or deform, puncture, or shred the battery.
• Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
• Only use the battery for the system for which it is specified.

• Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE 1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.

• Do not short-circuit a battery or allow metallic conductive objects to contact battery terminals.

• Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.

• Promptly dispose of used batteries in accordance with local regulations.

• Battery usage by children should be supervised.

• Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

• Improper battery use may result in a fire, explosion, or other hazard.

• The phone shall only be connected to CTIA certified adapters, products that bear the USB-IF logo or products that have completed the USB-IF compliance program.

RADIO FREQUENCY INTERFERENCE

General Statement on Interference

Care must be taken when using the phone in close proximity to personal medical devices, such as pacemakers and hearing aids. Please consult your doctor and the device manufacturers to determine if the operation of your phone may interfere with the operation of your medical devices.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a mobile phone and a pacemaker to avoid potential interference with the pacemaker. To achieve this, use the phone on the opposite ear to your pacemaker and do not carry it in a breast pocket.

Hearing Aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby. The level of interference will depend on the type of hearing device and the distance from the interference source. Increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

Medical Equipment

Turn off your wireless device when requested to do so in hospitals, clinics, or healthcare facilities. These requests are designed to prevent possible interference with sensitive medical equipment.
Aircraft
Turn off your wireless device whenever you are instructed to do so by airport or airline staff. Consult the airline staff about the use of wireless devices onboard the aircraft. If your device offers airplane mode, this must be enabled prior to boarding an aircraft.

Interference in Vehicles
Please note that because of possible interference with electronic equipment, some vehicle manufacturers forbid the use of mobile phones in their vehicles unless a hands-free kit with an external antenna is included in the installation.

EXPLOSIVE ENVIRONMENTS

Gas Stations and Explosive Atmospheres
In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your phone or other radio equipment. Areas with potentially explosive atmospheres include fueling areas, below decks on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

Blasting Caps and Areas
Power off your mobile phone or wireless device when in a blasting area, or in areas with signs posted directing to power off “two-way radios” or “electronic devices” to avoid interfering with blasting operations.

WARNING: This product contains a chemical known to the State of California to cause cancer, birth defects or other reproductive harm.

SPECIFICATIONS

Handset specifications are shown in the following table.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating system</td>
<td>Android™ 5.11 (Lollipop)</td>
</tr>
<tr>
<td>Network capability</td>
<td>4G LTE</td>
</tr>
<tr>
<td>Dimensions</td>
<td>6.07”(H) x 2.99”(W) x 0.37”(D)</td>
</tr>
<tr>
<td>Weight</td>
<td>6.16 oz. (with battery)</td>
</tr>
<tr>
<td>Display</td>
<td>5.5”IPS; 1280 x 720, 267 PPI</td>
</tr>
<tr>
<td>Camera</td>
<td>8 MP rear-facing; 2 MP front-facing</td>
</tr>
<tr>
<td>Internal memory</td>
<td>8 GB ROM + 1.5 GB RAM</td>
</tr>
<tr>
<td>Removable memory card</td>
<td>Supports microSDXC card up to 64 GB</td>
</tr>
<tr>
<td>Continuous idle time</td>
<td>Up to 17 days</td>
</tr>
<tr>
<td>Continuous talk time</td>
<td>Up to 10 hours</td>
</tr>
<tr>
<td>Bluetooth</td>
<td>BT 4.2</td>
</tr>
<tr>
<td>HAC</td>
<td>M4/T3</td>
</tr>
</tbody>
</table>

NOTE: The phone’s talk time and idle time are based on ideal working environments. The use of extended backlighting, browser, and network conditions can reduce battery life and talk/idle time.
SUPPORT

For assistance, please contact:
Email: Service@ConsumerCellular.com
Website: ConsumerCellular.com/Help
Telephone: (800) 686-4460

Need to test your cellphone?
You can place a FREE test call by dialing (888) 460-8781 from your cellular phone. If the call is completed correctly you will hear a recorded message telling you that your cellphone is working.

Check your minutes or change your plan.
With Consumer Cellular you are in control and can change your plan at any time. To check your usage and change your plan, visit ConsumerCellular.com/MyAccount or call (888) 373-1777 any time. The call is free.

WARRANTY

This product is guaranteed for a period of 12 months from the date of purchase. In the unlikely event of a fault occurring during this period, please contact the place of purchase. Proof of purchase is required for any service or support needed during the guarantee period.

This guarantee will not apply to a fault caused by an accident or a similar incident or damage, liquid ingress, negligence, abnormal usage, non-maintenance or any other circumstances on the user’s part. Furthermore, this guarantee will not apply to any fault caused by a thunderstorm or any other voltage fluctuations. As a matter of precaution, we recommend disconnecting the charger during a thunderstorm. Batteries are consumables and are not included in any guarantee.

This guarantee does not apply if batteries other than ZTE original batteries are used.