

Sales Reference Guide

WHY PEOPLE CHOOSE CONSUMER CELLULAR



Outstanding Service

Consumer Cellular has been ranked #1 by J.D. Power as “Highest in Customer Service among Non-Contract Value Wireless Providers, Three Times in a Row!”



Low Prices

Consumer Cellular offers affordable wireless plans that fit every need and budget. With our straightforward, no-contract plans, an average customer pays under \$25/month* for all the talk, texting, and data they need.



No Contracts and No Penalties

Consumer Cellular is a no-contract, post-paid provider. We'll never penalize you for changing your plan; in fact, we encourage it! Customers can change their plan whenever they choose and as often as they like.



Award-Winning Customer Support

All of our outstanding customer service representatives are based right here in the United States. You'll always get a friendly, helpful Consumer Cellular expert on the line.



100% Risk-Free Guarantee

If you're not completely satisfied within 30 days or 500MB of data use (whichever comes first), cancel and pay nothing. It's completely hassle-free!



AARP Member Benefits

Consumer Cellular has been an approved AARP provider since 2008 because of the superior support and outstanding value we offer. AARP members receive a 5% discount on service and usage every month.

Customer Service (Customer or Store Use)



Need help? For assistance with customer service, activations or account related needs, contact Consumer Cellular's support team:

Phone Support: (888) 502-3189

Email Support: Service@ConsumerCellular.com

For In-Store Activations: ConsumerCellular.com/Store

Retail Support (STORE USE ONLY!)



For assistance with the Consumer Cellular display, brochure ordering, inventory, or product and service knowledge, contact Consumer Cellular's Retail Support Team:

Phone: (866) 900-8925

Email: RetailSupport@ConsumerCellular.com

*Average customer pays \$23.53 per month per line based on the average customer bill per month, per line as of July, 2017. Consumer Cellular received the highest number among four non-contract value providers in the J.D. Power 2016 V2 - 2017 V2 U.S. Wireless Customer Care Performance Study. 2017 V2 based on 2,817 total responses measuring the experiences of current wireless service customers who made a sales transaction with their current carrier within the past three months, surveyed January-July 2017. Your experiences may vary. Visit jdpower.com. AARP member benefits are provided by third parties, not by AARP or its affiliates. Providers pay a royalty fee to AARP for the use of its intellectual property. These fees are used for the general purposes of AARP. Some provider offers are subject to change and may have restrictions. Please contact the provider directly for details.